

FREE BASIC SERVICES

REGISTRATION & RENEWAL

1 Who Qualifies

- The combined or joint "monthly" gross income of all occupants or dependents in a single household which receives services from the municipality does not exceed two times the government pension grant excluding any child support grant and foster care grant
- The applicant should be a resident or owner at the premises for which application is made within Senqu Municipality, receives municipal services & Eskom services and is registered as an account holder with the Senqu Municipality or with Eskom;
- The applicant should be a citizens of the Republic of South Africa in possession of a valid South African Identity Document;
- The account of a deceased estate, may be subsidised if the surviving spouse or dependents of the deceased, who occupy the property, applies for assistance.
- For the purpose of determining the total household income of all applicants, the combined or joint gross income of all occupants/residents/dependents in such household shall be taken into account;
- Applicants and/or any occupant/resident/dependents of the debtor's household shall not own any other fixed property in addition to the property in respect of which indigent support is required from Council in terms of this Policy;

2 Application Process

- Proof of income, or if you are unemployed, a sworn affidavit to that effect .
- Your identity document and those of your spouse and your dependents
- Your latest municipal account and pre-paid electricity meter number
- The birth certificates of your children and proof of their school attendance (a school report or a letter from the school)
- Proof of your marital status (marriage certificate, divorce certificate, proof of customary union or living together, or a death certificate, as applicable)



Caption

3 Where to Register

Sterkspruit Office -
79 Main Road,
Sterkspruit -

Barkly East Office -
Corner Graham & Cole
Street, Barkly East-

Lady Grey Office -
19 Murray Street, Lady
Grey -

Contact Sindiswa
(051 603 1404)

Contact Bongwe
(051 603 1402)

Contact Elvis
(051 603 1339)

4 Conclusion

Senqu Municipal indigent programme is intended to improve the lives of those who are unable to pay for municipal services and to give them access to free basic services in terms of Senqu Municipalities functions. The programme was developed as an intervention to soften the impact of poverty and to help people escape the cycle of poverty.



Caption