

### TABLE OF CONTENT

CERTIFICATE RECEIPT BY THE MAYOR

### PART 1

- o Mayor's report
- o Legal Basis
- o Resolutions
- o Executive summary

### PART 2

- o Monthly financial performance for the 1<sup>st</sup> quarter
- o Revenue by source
- o Expenditure by nature
- o Operating expenditure

#### PART 3

o Quarterly projections of service delivery targets and performance indicators

#### PART 4

o Performance of capital projects

#### PART 5

o Conclusion

### CERTIFICATE

I, <u>Mxolisi Maxson Yawa</u> the Municipal Manager of Senqu Local Municipality, hereby certify that this FIRST QUARTER SERVICE DELIVERY AND BUDGET IMPLEMENTATION report for the 2021/2022 financial year has been prepared in accordance with the Municipal Finance Management Act of 2003 and regulations made under the Act.

MM Yawa
Municipal Manager

Date

### RECEIPT BY THE MAYOR

I, <u>Nomvuyo P. Mposelwa</u> the Mayor of Senqu Local Municipality, hereby accept the FIRST QUARTER SERVICE DELIVERY AND BUDGET IMPLEMENTATION report for the 2021/2022 financial year as prepared in accordance with the Municipal Finance Management Act of 2003 and regulations made under the Act.

.....

.....

M.P. Mposelwa Mayor Date

### LEGAL BASIS

In terms of Section 53 (1) of the MFMA Act of 2003, the mayor of the municipality must take all reasonable steps to ensure that the municipality's service delivery and budget implementation plan is approved by the mayor within 28 days after the approval of the budget.

Annual performance agreements as required in terms of section 57 (1)(6) of the municipal systems act for the municipal manager and all senior managers must also be concluded and they must be linked to the measurable performance objectives approved with the budget and to the service delivery and budget implementation plan.

The SDBIP and these performance agreements therefore give effect to the integrated development plan (IDP) and budget of the municipality in ensuring that the execution of the budget, performance of senior management and achievement of the strategic objectives set by the council are monitored.

The MFMA stipulates general responsibilities of Mayors. Section 52(d) of the Act requires that a mayor of a municipality must, within 30 days of the end of each quarter, submit a report to the council on the implementation of the budget and the financial state of affairs of the municipality.

### RESOLUTION

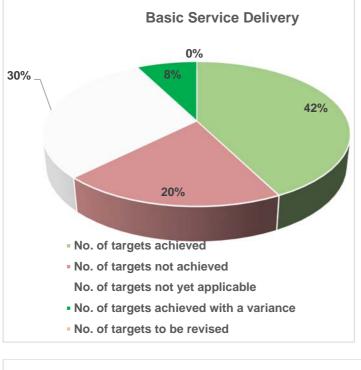
• That the first quarter report of 2021/2022 financial year on the implementation of the service delivery and budget implementation plan of the municipality be noted and approved.

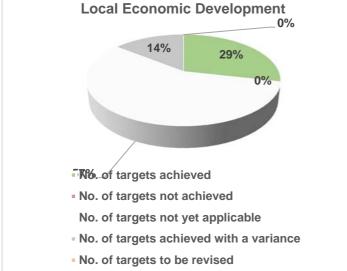
### **EXECUTIVE SUMMARY**

### o Overall performance of the municipality per directorate

The table and graphs below illustrate the summary of overall performance of the municipality for the quarter ending September 2021. This means that it is a summary of the total number of targets set by all directorates combined, which then gives a picture of how the municipality has performed in the first quarter. Analysis report of the quarter is based on six directorates **i.e. Community, Technical, Corporate, DTPS, Finance & MM's office**, and the graphs illustrates the percentage performance of each KPA.

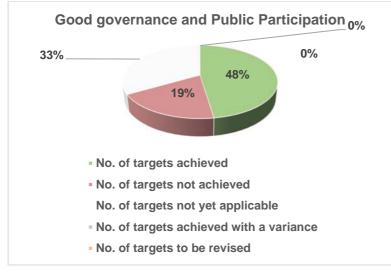
KPA	No. of targets set	No. of targets achieved	No. of targets not achieved	No. of targets not assessed	No. of targets achieved with variance	No. of targets to be revised
Basic service delivery and infrastructure development	40	17	8	12	3	0
Local Economic development	7	2	0	4	1	0
Financial Management and viability	21	11	4	6	0	0
Institutional development and municipal transforming	25	9	7	9	0	0
Good governance and public participation	21	10	4	7	0	0
TOTAL	113	49	22	38	4	0











YTD

YTD

Full Year

## MONTHLY FINANCIAL PERFORMANCE FOR THE <sup>1st</sup> QUARTER

- Revenue by source •
- Expenditure by nature •
- Operating expenditure •

EC142 Senqu - Table C2 Monthly Budget Statement - Financial Performance (functional classification) - M01 July
Budget
2019/20 Year
2020/21
Performance (functional classification) - M01 July
Budget
Year
2020/21
Performance (functional classification) - M01 July Description Ref Audited Original Adjusted Monthly YearTD YearTD

		Outcome	Budget	Budget	actual	actual	budget	variance	variance	Forecast
R thousands	1								%	
Revenue - Functional										
Governance and administration		1 530 547	132 633	-	79 156	79 156	11 991	67 165	560%	132 633
Executive and council		-	6 269	-	68 068	68 068	5 452	62 616	1149%	6 269
Finance and administration		1 530 547	126 363	-	11 088	11 088	6 539	4 549	70%	126 363
Internal audit		-	-	-	-	-	-	-		-
Community and public safety		33 977	4 437	-	461	461	245	217	88%	4 437
Community and social services		264	1 652	-	2	2	13	(11)	-86%	1 652
Sport and recreation		13	10	-	-	-	1	(1)	-100%	10
Public safety		33 701	2 775	-	460	460	231	228	99%	2 775
Housing		-	-	-	-	-	-	-		-
Health		-	-	-	-	-	-	-		-
Economic and environmental services		7 089	51 286	-	3	3	15	(13)	-83%	51 286
Planning and development		196	2 606	-	1	1	15	(14)	-96%	2 606
Road transport		6 893	48 680	-	2	2	0	2	1125%	48 680
Environmental protection		-	-	-	-	-	-	-		-
Trading services		229 752	125 345	-	5 711	5 711	58 075	(52 365)	-90%	125 345
Energy sources		179 325	81 415	-	4 812	4 812	31 487	(26 675)	-85%	81 415
Water management		-	-	-	-	-	-	-		-
Waste water management		-	-	-	-	-	-	-		-
Waste management		50 427	43 929	-	899	899	26 589	(25 690)	-97%	43 929
Other	4	6	5 203	-	0	0	0	(0)	-63%	5 203
Total Revenue - Functional	2	1 801 372	318 904	_	85 330	85 330	70 326	15 004	21%	318 904
Expenditure - Functional										
Governance and administration	-	471 302	115 197	_	2 397	2 397	8 893	(6 496)	-73%	115 197
Executive and council		98 230	28 532	-	1 230	1 230	2 262	(1 0 3 2)	-46%	28 532
Finance and administration		357 911	83 906	_	1 153	1 153	6 409	(5 257)	-82%	83 906
Internal audit		15 160	2 760	_	1135	1135	221	(3 2 3 7)	-94%	2 760
Community and public safety		92 438	19 713	_	14	14	1 442	(1 336)	-93%	19 713
Community and social services		52 601	11 870	_	84	84	865	(780)	-90%	11 870
Sport and recreation		5 570	2 929	_	12	12	185	(172)	-93%	2 929
Public safety		34 267	4 914	_	9	9	392	(384)	-98%	4 914
Housing		54 207	-	_	-	_	572	(304)	7070	-
Health		_	-	_	-	-	-	-		-
Economic and environmental services		- 189 985	- 46 717	_	- 504	- 504	2 783	(2 280)	-82%	- 46 717
Planning and development		99 275	20 563	-	277	277	1 599	(1 322)	-83%	20 563
Road transport		90 710	25 963	-	277	217	1 171	(1 322)	-81%	25 963
Environmental protection			191	_	-	-	13	(13)	-100%	191
Trading services		- 355 179	119 993	_	- 1 480	- 1 480	8 458	(6 978)	-83%	119 993
Energy sources		251 095	70 400	-	1 480	1 480	5 054	(3 927)	-78%	70 400
LIICIYY SOULCES	I	201 090	70 400	-	1 120	1 120	0 004	(3 727)	-7070	70 400

			1							
Water management		-	-	-	-	-	-	-		-
Waste water management		28 036	5 094	-	-	-	275	(275)	-100%	5 094
Waste management		76 047	44 500	-	352	352	3 128	(2 776)	-89%	44 500
Other		5 048	7 019	-	3	3	574	(571)	-99%	7 019
Total Expenditure - Functional	3	1 113 951	308 640	-	4 489	4 489	22 150	(17 661)	-80%	308 640
Surplus/ (Deficit) for the year		687 421	10 264	-	80 842	80 842	48 176	32 665	68%	10 264

EC142 Sengu - Table C2 Monthly Budget Statement - Financial Performance (functional classification) - M02 August

		2020/21	Budget Year 2021/22		<i>i</i> <u> </u>					
Description	Ref	Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
Revenue - Functional										
Governance and administration		1 536 676	132 633	-	2 805	81 960	15 600	66 361	425%	132 633
Executive and council		-	6 269	-	-	68 068	5 452	62 616	1149%	6 269
Finance and administration		1 536 676	126 363	-	2 805	13 892	10 148	3 744	37%	126 363
Internal audit		-	-	-	-	-	-	-		-
Community and public safety		18 543	4 437	-	753	1 215	1 794	(579)	-32%	4 437
Community and social services		9 264	1 652	-	3	4	1 330	(1 325)	-100%	1 652
Sport and recreation		13	10	-	0	0	2	(1)	-91%	10
Public safety		9 266	2 775	-	750	1 210	463	748	162%	2 775
Housing		-	-	-	-	-	-	-		-
Health		-	-	-	-	-	-	-		-
Economic and environmental services		93 156	51 286	-	3	6	588	(582)	-99%	51 286
Planning and development		27 946	2 606	-	2	3	30	(27)	-90%	2 606
Road transport		65 210	48 680	-	1	3	558	(556)	-100%	48 680
Environmental protection		-	-	-	-	-	-	-		-
Trading services		235 591	125 345	-	6 071	11 783	63 284	(51 501)	-81%	125 345
Energy sources		174 120	81 415	-	5 175	9 988	35 653	(25 665)	-72%	81 415
Water management		-	-	-	-	-	-	-		-
Waste water management		-	-	-	-	-	-	-		-
Waste management		61 471	43 929	-	896	1 795	27 631	(25 836)	-94%	43 929
Other	4	6	5 203	-	-	0	1	(0)	-81%	5 203
Total Revenue - Functional	2	1 883 971	318 904	-	9 632	94 964	81 267	13 697	17%	318 904
Expenditure - Functional										
Governance and administration	-	434 031	115 197	_	4 465	6 857	17 786	(10 928)	-61%	115 197
Executive and council		106 676	28 532	_	280	1 511	4 525	(3 014)	-67%	28 532
Finance and administration		311 015	83 906	_	4 169	5 316	12 818	(7 502)	-59%	83 906
Internal audit		16 340	2 760	-	4 107	30	443	(412)	-93%	2 760
		92 736	19 713	_	404	477	2 883		-83%	19 713
Community and public safety Community and social services		92 736 47 809	19713	-	404 318	477 370	2 883 1 729	(2 406) (1 359)	-83%	19713
,		47 809 7 290	2 929	-			369	(1 359)	-79%	2 929
Sport and recreation Public safety		37 638	2 929 4 914	-	32 54	44 62	369 784	(325)	-88%	2 929 4 914
Housing		3/ 038	4 914	-	- 54	- 62	/04	(722)	-92 /0	4 914
•		-	-		-		-	_		
Health		-	-	-	-	-	-	-	700/	-
Economic and environmental services		234 950	46 717	-	804	1 233	5 567	(4 334)	-78%	46 717
Planning and development	I	107 176	20 563	-	64	341	3 198	(2 857)	-89%	20 563

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Road transport		127 705	25 963	-	740	892	2 342	(1 450)	-62%	25 963
Environmental protection		69	191	-	-	-	27	(27)	-100%	191
Trading services		458 629	119 993	-	6 256	7 682	16 915	(9 233)	-55%	119 993
Energy sources		268 733	70 400	-	5 645	6 766	10 109	(3 343)	-33%	70 400
Water management		-	-	-	-	-	-	-		-
Waste water management		24 037	5 094	-	20	20	549	(530)	-96%	5 094
Waste management		165 859	44 500	-	591	897	6 257	(5 360)	-86%	44 500
Other		5 354	7 019	-	45	46	1 148	(1 102)	-96%	7 019
Total Expenditure - Functional	3	1 225 700	308 640	-	11 974	16 296	44 299	(28 003)	-63%	308 640
Surplus/ (Deficit) for the year		658 272	10 264	_	(2 342)	78 668	36 968	41 700	113%	10 264

### EC142 Senqu - Table C2 Monthly Budget Statement - Financial Performance (functional classification) - M03 September

		2020/21	Budget Year 2021/22							
Description	Ref	Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
Revenue - Functional										
Governance and administration		1 536 676	132 633	-	2 540	84 500	17 989	66 510	370%	132 633
Executive and council		-	6 269	-	-	68 068	5 452	62 616	1149%	6 269
Finance and administration		1 536 676	126 363	-	2 540	16 432	12 538	3 894	31%	126 363
Internal audit		-	-	-	-	-	-	-		-
Community and public safety		18 543	4 437	-	721	1 935	2 039	(103)	-5%	4 437
Community and social services		9 264	1 652	-	4	8	1 342	(1 334)	-99%	1 652
Sport and recreation		13	10	-	-	0	2	(2)	-94%	10
Public safety		9 266	2 775	-	717	1 927	694	1 233	178%	2 775
Housing		-	-	-	-	-	-	-		-
Health		-	-	-	-	-	-	-		-
Economic and environmental services		93 156	51 286	-	51	56	8 693	(8 636)	-99%	51 286
Planning and development		27 946	2 606	-	5	8	45	(37)	-82%	2 606
Road transport		65 210	48 680	-	46	48	8 648	(8 600)	-99%	48 680
Environmental protection		-	-	-	-	-	-	-		-
Trading services		235 591	125 345	-	5 565	17 348	68 493	(51 145)	-75%	125 345
Energy sources		174 120	81 415	-	4 672	14 661	39 820	(25 159)	-63%	81 415
Water management		-	-	-	-	-	-	-		-
Waste water management		-	-	-	-	-	-	-		-
Waste management		61 471	43 929	-	893	2 688	28 674	(25 986)	-91%	43 929
Other	4	6	5 203	-	-	0	1	(1)	-88%	5 203
Total Revenue - Functional	2	1 883 971	318 904	-	8 876	103 840	97 215	6 625	7%	318 904
Expenditure - Functional	-									
Governance and administration		434 031	115 197	-	6 345	22 202	26 679	(4 476)	-17%	115 197
Executive and council		106 676	28 532	-	1 684	6 388	6 787	(399)	-6%	28 532
Finance and administration		311 015	83 906	-	4 489	15 274	19 227	(3 953)	-21%	83 906
Internal audit		16 340	2 760	-	172	540	664	(124)	-19%	2 760
Community and public safety		92 736	19 713	-	1 575	4 646	4 324	322	7%	19 713
Community and social services		47 809	11 870	-	1 059	3 110	2 594	516	20%	11 870
Sport and recreation		7 290	2 929	-	98	216	554	(338)	-61%	2 929
Public safety		37 638	4 914	-	418	1 320	1 176	143	12%	4 914
Housing		-	-	-	-	-	-	-		-
Health		-	-	-	_	-	-	-		-
Economic and environmental services		234 950	46 717	-	2 085	6 411	8 350	(1 939)	-23%	46 717
Planning and development		107 176	20 563	-	1 116	3 411	4 796	(1 385)	-29%	20 563
Road transport		127 705	25 963	-	969	3 000	3 514	(514)	-15%	25 963

Environmental protection		69	191	-	-	-	40	(40)	-100%	191
Trading services		458 629	119 993	-	8 269	19 288	25 565	(6 277)	-25%	119 993
Energy sources		268 733	70 400	-	6 452	13 923	15 355	(1 432)	-9%	70 400
Water management		-	-	-	-	-	-	-		-
Waste water management		24 037	5 094	-	304	896	824	72	9%	5 094
Waste management		165 859	44 500	-	1 513	4 468	9 385	(4 917)	-52%	44 500
Other		5 354	7 019	-	395	572	1 722	(1 150)	-67%	7 019
Total Expenditure - Functional	3	1 225 700	308 640	-	18 668	53 119	66 639	(13 520)	-20%	308 640
Surplus/ (Deficit) for the year		658 272	10 264	-	(9 792)	50 721	30 576	20 145	66%	10 264

#### EC142 Senqu - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M01 July

EC 142 Senqu - Table C4 Monthly Budget State		2019/20			/ moroury	Budget Ye	ear 2020/21			
Description	Re f	Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD varianc e	Full Year Forecast
R thousands									%	
Revenue By Source										
Property rates		53 018	9 602	-	9 169	9 169	4 801	4 368	91%	9 602
Service charges - electricity revenue		185 756	48 567	-	4 725	4 725	4 047	678	17%	48 567
Service charges - water revenue		-	-	-	-	-	-	-		-
Service charges - sanitation revenue		-	-	-	-	-	-	-		-
Service charges - refuse revenue		36 870	10 840	-	746	746	903	(157)	-17%	10 840
Rental of facilities and equipment		3 725	131	-	0	0	11	(11)	-99%	131
Interest earned - external investments		112 278	19 834	-	1 414	1 414	1 653	(239)	-14%	19 834
Interest earned - outstanding debtors		29 566	2 686	-	380	380	224	156	70%	2 686
Dividends received		-	-	-	-	-	-	-		-
Fines, penalties and forfeits		8 973	175	-	77	77	15	62	427%	175
Licences and permits		6 695	1 249	-	131	131	104	27	26%	1 249
Agency services		241	1 050	-	-	-	88	(88)	-100%	1 050
Transfers and subsidies		1 328 335	176 705	-	68 358	68 358	58 318	10 040	17%	176 705
Other revenue		29 057	1 952	-	330	330	163	168	103%	1 952
Gains		-	-	-	-	-	-	-		-
Total Revenue (excluding capital transfers and contributions)		1 794 514	272 791	-	85 330	85 330	70 326	15 004	21%	272 791
Expenditure By Type	<u>-</u>									
Employee related costs		482 267	107 049	-	-	-	8 493	(8 493)	-100%	107 049
Remuneration of councillors		50 681	15 336	-	-	-	1 278	(1 278)	-100%	15 336
Debt impairment		51 753	13 391	-	-	-	0	(0)	-100%	13 391
Depreciation & asset impairment		53 291	21 922	-	-	-	1	(1)	-100%	21 922
Finance charges		3 522	3 380	-	-	-	84	(84)	-100%	3 380
Bulk purchases		178 680	47 758	-	1 098	1 098	3 980	(2 882)	-72%	47 758
Other materials		46 481	18 644	-	217	217	1 554	(1 337)	-86%	18 644
Contracted services		106 973	41 550	-	1 447	1 447	3 463	(2 016)	-58%	41 550
Transfers and subsidies		-	42	-	-	-	-	-		42
Other expenditure		140 303	39 568	-	1 726	1 726	3 298	(1 571)	-48%	39 568
Losses		133	0	-	-	-	-	-		0
Total Expenditure		1 114 084	308 640	-	4 489	4 489	22 150	(17 661)	-80%	308 640
Surplus/(Deficit)		680 430	(35 848)	_	80 842	80 842	48 176	32 665	0	(35 848)
Transfers and subsidies - capital (monetary										( ) =/
allocations) (National / Provincial and District)	I	6 858	46 112	-	-	-	-	-		46 112

Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporatons, Higher Educational Institutions) Transfers and subsidies - capital (in-kind - all)	-	- 0	-	-	-	-	-	- 0
Surplus/(Deficit) after capital transfers & contributions	687 288	10 264	-	80 842	80 842	48 176		10 264
Taxation	-	-	-	-	-	-	-	-
Surplus/(Deficit) after taxation	687 288	10 264	-	80 842	80 842	48 176		10 264
Attributable to minorities	_	_	-	_	-	_		-
Surplus/(Deficit) attributable to municipality	687 288	10 264	-	80 842	80 842	48 176		10 264
Share of surplus/ (deficit) of associate	_	_	_	_	_	_		_
Surplus/ (Deficit) for the year	687 288	10 264	-	80 842	80 842	48 176		10 264

#### EC142 Senqu - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M02 August

		2020/21			urcj - iniz Augu	Budget Yea	r 2021/22			
Description	Re f	Audited Outcome	Original Budget	Adju sted Budg et	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD varia nce	Full Year Forecast
R thousands									%	
Revenue By Source										
Property rates		55 298	9 602	-	761	9 930	5 238	4 692	90%	9 602
Service charges - electricity revenue		176 408	48 567	-	5 066	9 793	8 095	1 698	21%	48 567
Service charges - water revenue		-	-	-	-	-	-	-		-
Service charges - sanitation revenue		-	-	-	-	-	-	-		-
Service charges - refuse revenue		47 989	10 840	-	740	1 486	1 807	(321)	-18%	10 840
Rental of facilities and equipment		3 779	131	-	1	1	22	(21)	-96%	131
Interest earned - external investments		112 278	19 834	-	1 481	2 895	3 306	(411)	-12%	19 834
Interest earned - outstanding debtors		26 819	2 686	-	662	1 042	448	594	133%	2 686
Dividends received		-	-	-	-	-	-	-		-
Fines, penalties and forfeits		8 973	175	-	172	248	29	219	751%	175
Licences and permits		6 695	1 249	-	99	231	208	22	11%	1 249
Agency services		851	1 050	-	-	-	175	(175)	- 100%	1 050
Transfers and subsidies		1 377 578	176 705	-	-	68 358	61 615	6 743	11%	176 705
Other revenue		4 537	1 952	-	652	982	325	657	202%	1 952
Gains		82	-	-	-	-	-	-		-
Total Revenue (excluding capital transfers and contributions)		1 821 286	272 791	-	9 632	94 964	81 267	13 697	17%	272 791
Expenditure By Type	<u> </u>									
Employee related costs	-	533 050	107 049	-	-	-	16 985	(16 985)	- 100%	107 049
Remuneration of councillors		50 652	15 336	-	-	-	2 556	(2 556)	- 100%	15 336
Debt impairment		70 085	13 391	-	-	-	0	(0)	- 100%	13 391
Depreciation & asset impairment		105 750	21 922	-	-	-	2	(2)	- 100%	21 922
Finance charges		9 929	3 380	-	-	-	169	(169)	- 100%	3 380
Bulk purchases - electricity		173 801	47 758	-	4 784	5 882	7 960	(2 078)	-26%	47 758
Inventory consumed		59 519	18 644	-	806	990	3 107	(2 118)	-68%	18 644
Contracted services		106 681	41 550	-	3 261	4 579	6 925	(2 346)	-34%	41 550
Transfers and subsidies		-	42	-	-	-	-	-		42
Other expenditure		116 233	39 568	_	3 123	4 846	6 595	(1 749)	-27%	39 568

Losses	133	0	-	_	-	-	-		0
Total Expenditure	1 225 833	308 640	-	11 974	16 296	44 299	(28 003)	-63%	308 640
Surplus/(Deficit)	595 453	(35 848)	-	(2 342)	78 668	36 968	41 700	0	(35 848)
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)	59 212	46 112	-	-	-	-	-		46 112
Transfers and subsidies - capital (monetary allocations) (National / Provincia) Departmental Agencies, Households, Non- profit Institutions, Private Enterprises, Public Corporatons, Higher Educational Institutions) Transfers and subsidies - capital (in-kind - all)	-	- 0	-	-	-	-	-		- 0
Surplus/(Deficit) after capital transfers & contributions	654 665	10 264	-	(2 342)	78 668	36 968			10 264
Taxation	-	-	-	-	-	-	-		-
Surplus/(Deficit) after taxation	654 665	10 264	-	(2 342)	78 668	36 968			10 264
Attributable to minorities	_	-	_	_	-	_			_
Surplus/(Deficit) attributable to municipality	654 665	10 264	-	(2 342)	78 668	36 968			10 264
Share of surplus/ (deficit) of associate	-	-	-	-	-	-			-
Surplus/ (Deficit) for the year	654 665	10 264	-	(2 342)	78 668	36 968			10 264

EC142 Senqu - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M03 September

EC 142 Seriqu - Table C4 Montility Budget State		2020/21		rponanai	<u>oj moo ooptom</u>		/ear 2021/22			
Description	Re f	Audited Outcome	Original Budget	Adj uste d Bud get	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD varianc e	Full Year Forecast
R thousands									%	
Revenue By Source										
Property rates		55 298	9 602	-	709	10 639	5 674	4 965	87%	9 602
Service charges - electricity revenue		176 408	48 567	-	4 579	14 372	12 142	2 230	18%	48 567
Service charges - water revenue		-	-	-	-	-	-	-		-
Service charges - sanitation revenue		-	-	-	-	-	-	-		-
Service charges - refuse revenue		47 989	10 840	-	736	2 222	2 710	(488)	-18%	10 840
Rental of facilities and equipment		3 779	131	_	1	2	33	(31)	-95%	131
Interest earned - external investments		112 278	19 834	_	1 429	4 323	33 4 958	(635)	-93%	19 834
Interest earned - outstanding debtors		26 819	2 686		439	4 525	4 958 672	809	121%	2 686
Dividends received		20 819	2 080	-	439	- 1 481	- 072	- 809	12170	2 080
		- 9 824	- 175		- 172	- 421	- 44	- 377	860%	- 175
Fines, penalties and forfeits				-				-		
Licences and permits		6 695	1 249	-	73	303	312	(9)	-3%	1 249
Agency services		-	1 050	-	-	-	263	(263)	-100%	1 050
Transfers and subsidies		1 377 578	176 705	-	-	68 358	61 830	6 528	11%	176 705
Other revenue		4 537	1 952	-	692	1 674	488	1 186	243%	1 952
Gains		82 1 821 286	- 272 791	-	- 8 830	- 103 794	- 89 125	- 14 669	16%	- 272 791
Total Revenue (excluding capital transfers and contributions)			2.2	-	0.000		0, 120			
Expenditure By Type	-									
Employee related costs		533 050	107 049	-	7 642	23 764	25 477	(1 713)	-7%	107 049

1 1								1	ı	
Remuneration of councillors		50 652	15 336	-	1 057	3 188	3 834	(646)	-17%	15 336
Debt impairment		70 085	13 391	-	-	-	0	(0)	-100%	13 391
Depreciation & asset impairment		105 750	21 922	-	-	-	3	(3)	-100%	21 922
Finance charges		9 929	3 380	-	279	279	445	(166)	-37%	3 380
Bulk purchases - electricity		173 801	47 758	-	5 233	11 115	11 939	(824)	-7%	47 758
Inventory consumed		59 519	18 644	-	660	1 611	4 661	(3 050)	-65%	18 644
Contracted services		106 681	41 550	-	2 447	6 835	10 388	(3 552)	-34%	41 550
Transfers and subsidies		-	42	-	-	-	-	-		42
Other expenditure		116 233	39 568	-	1 320	6 298	9 892	(3 594)	-36%	39 568
Losses		133	0	_	_	_	-	-		0
Total Expenditure		1 225 833	308 640	-	18 639	53 090	66 639	(13 549)	-20%	308 640
					(0					
Surplus/(Deficit)		595 453	(35 848)	-	(9 809)	50 704	22 486	28 218	0	(35 848)
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)		59 212	46 112	-	46	46	8 090	(8 044)	(0)	46 112
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporatons, Higher Educational Institutions) Transfers and subsidies - capital (in-kind - all) Surplus/(Deficit) after capital transfers &	-	- 	- 0 10 264	-		- - 50 750	- - 30 576	-		- 0 10 264
contributions				-	763) `					
Taxation	ŀ	-	-	-	- (9	-	-	-		-
Surplus/(Deficit) after taxation		654 665	10 264	-	763)	50 750	30 576			10 264
Attributable to minorities		-	-	-	-	-	-			-
Surplus/(Deficit) attributable to municipality		654 665	10 264	-	(9 763)	50 750	30 576			10 264
Share of surplus/ (deficit) of associate		-	_	-	-	-	-			_
Surplus/ (Deficit) for the year		654 665	10 264	-	(9 763)	50 750	30 576			10 264

### PART 3

This section covers service delivery targets and performance indicators for the first quarter. The subsections are grouped as per the five key performance areas of local government. Service delivery and infrastructure development and transformation as well as good governance and public participation. For further information on the performance of each of the departments within the municipality which are DTPS, Community, Technical, Corporate, Finance and the Office of the Municipal Manager. SDBIP report is attached.

INSTITUTIONAL REPORT ATTACHED AS (ANNEXURE A)

### Conclusion

This document represents the Senqu Local Municipality's detailed report back to citizens and stakeholders on the municipality's performance over the first quarter of 2021/2022 financial year. This report therefore provides a lens through which scrutiny of the progress and performance of the municipality can be made in terms of assessing achievements in efforts to realise the objectives as set by council. As such, this report not only reflects on milestones and challenges experienced, but also on the on-going commitment to progressively deepen accountability to the citizens of the whole of Sengu Local Municipality.

#### SENQU MUNICIPALITY

### SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (JULY - JUNE) 2021-2022

KPA 1: BASIC S	ERVICE DEI	LIVERY	AND INFRASTRUCTUR	e development										
EGY	PROGRAMME NUMBER	NUMBER	KEY PERFORMANCE	BASELINE 30 June						QUARTER	LY TARGETS			SIBLE
STRATI	IDP PROG	KPI NUN	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure that the traffic section operates effectively and efficiently	TRAFFIC - BSD01		Number of people tested on Learners Licence by 30 June 2022		Learners' Licence					185 people tested for Learners' Licence	185 people tested for Learners' Licence			Director Community Services

EGY	PROGRAMME NUMBER	ABER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	Y TARGETS			SIBLE
STRATEGY	IDP PROG NUMB	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE
antly			Number of people tested on Drivers Licence by 30 June 2022	12 Reports submitted in 2020/2021	Drivers' Licences	Director Community Services/ Registered Traffic Officers / E Natis / Face Values	for Drivers' Licence	Increased numbers of legally registered drivers within the municipality	840 people tested for Drivers' Licences			843 people tested for Drivers' Licences	1, Enatis System generated report, 2, 12 Monthly Report Approved by the Director for Standing Committee Consideration	Director Commun Services
section operates effectively and efficiently	: - BSD01	BSD01-03	Number of Road Offense Tickets issued within Senqu Municipality to road users by 30 June 2022	12 Reports submited in 2020/2021	Tickets issued	Director Community Services/ Ticket Books/ Traffic Patrol Officers/ Speed Equipment	Road Offense Traffic Issued	Improved adherence to traffic rules	23 Road Offense Tickets issued	23 Road Offense Tickets issued	23 Road Offense Tickets issued	23 Road Offense Tickets issued	1, 12 Monthly Consolidated reports of traffic fines Approved by the Director for Standing Committee Consideration	Director Communi Services
ensure that the traffic section	TRAFFIC	BSD01-04	Construction of a DLTC in Sterkspruit by June 2023	and the second s	fence done.	Director Technical Services/PMU Manager/ Budget R 5 747 971,40		Improved conditions of DLTC services for Sterkspruit community. To increase revenue collection for the municipality.	Not a Target in Q1	5	Appointment of the contractor, Site establishment & Earthworks	1560m Perimeter fence	1. Appointment Letter of the contractor, 2. Engineering Progress Reports, 2. Signed Minutes of site meetings,	Director Technical Services
To€		BSD01-05	Installation of Traffic lights in Sterkspruit by June 2022	New indicator	Installation of Traffic lights	Director Technical Services/ Electro Technical Controller /R 379 573,39	Traffic lights installed in Sterkspruit	Improve the flow of movement of traffic.	Not a Target in Q 1	Appointment of the Contractor	Project completion	Not a Target in Q 4	1. Appointment Letter of the contractor, 2. Completion Certificate	Director Technical Services

KPA 1: BASIC S	ERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
.EGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	Y TARGETS			ISIBLE
STRATEGY	IDP PROG NUMI	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
th by building torm water	JCTURE- BSD02		in identified Wards as	in W: 2, 3, 4, 5, 6, 8, 9, 10, 11, 15 and 17 in	100% Completion of Mainttenance of roads as per the approved maintenance plan		Maintained road infrastructure	Extended life of access roads within the Senqu Municipality	Not a Target in Q 1	Not a Target in Q 2	Not a Target in Q 3	100% Completion of Maintlenance of roads as per the approved maintenance plan	1. Job Cards, 2. Annual Implementation Report of the Mainttenance Plan	Director Technical Services
provide sustainable infrastructure development by and maintaining access roads, bridges and storm ,	ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE-	BSD 02-02	Construction of 6 kms of Paving of streets and Stormwater control in New rest W8 (Phase 1) by June 2024	Consultant Appointed		PMU Manager/R12	Paved Roads Constructed in New Rest	Improved sustainable access to services	Not a Target in Q 1	Not a Target in Q 2	Appointment of the contractor, Site establishment & 3km of road bed preparation	3km of road bed preparation and 3km of base course.	Engineering Progress report, 2. Appointment letter of the constractor, 3. Signed Minutes of site meetings	Director Technical Services
To provide sustain and maintaining	ROADS BRIDGES AN			Consultant Appointed in 2020/21	Transwilger bridge		Bridge Renovation completed	Improved access to services	Preliminary design	Appointment of the Contractor	Site establishment & Earth works	Gabion structure and guardrails to the bridge - Project Completion	1. Engineer's Design report, 2. Appointment of the constractor, 3. Engineering Progress Report, 4. Signed Minutes of site meetings	Director Technical Services

KPA 1: BASIC S	ERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
EGY	PROGRAMME NUMBER	NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	LY TARGETS			SIBLE ON
STRATEGY	IDP PROG NUME	KPI NUN	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To provide sustainable infrastructure development by building and maintaining access roads, bridges and storm	ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE- BSD02		Construction of 180 accesses to properties in Tienbank by June 2022	The contractor was advertised in 2020/2021	Construction of 180 accesses to properties in Tienbank	PMU Manager.	180 accesses to properties constructed in Tienbank	Improved access to services	Appointment of Contractors	Construction of 90 accesses	Construction of 90 accesses			Director Technical Services
KPA 1: BASIC S		IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
sγ	MME	R												
Ŭ.	ER &	BEI								QUARTERI	LY TARGETS			SIBLE
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QUARTERI QTR 2	LY TARGETS QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON

	RAMME	NUMBER								QUARTERI	Y TARGETS			SIBLE
	IDP PROGRAMME NUMBER	kpi num	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
	BSD03	BSD03-01	Renovate Barkly East Town Hall by June 2022	Contractor was appointed and the Site was established in 2020/2021.	Renovations of Barkly East Town Hall	Director Technical/ PMU Manager/R3060978,5 5	Barkly East Town Hall Renovated	Ensure asset lifespan		Repair Roof structure and plumbing		Paving 120 sq.m and project completion	1. Signed Minutes of site meetings, 2. Completion Certificate	Director Technical Services
	MMUNITY FACILITIES - E	BSD03-02	Renovations of the Transwigel Community Hall by June 2022	Contractor appointed in 2020/21	Renovations of Transwigel Community Hall	Director Technical/ PMU Manage	Transwilger Hall Renovated	Ensure asset lifespan		installation of seeling, painting interio and exterio walls and completion of the project	Not a target in Q3	Not a target in Q4	1. Signed Minutes of site meetings, 2. Completion Certificate	Director Technical Services
	INDOOR RECREATIONAL COMMUNITY FACILITIES - BSD03	BSD03-03	Repairs and maintenance of Community Halls in Towns by June 2022	Repaired in 2020/2021	6 Halls Maintained and Repaired (Lady Grey Town Hall, Khwezi Naledi Community Hall, Bhunga Hall, Nkululeko Hall, Rossouw Hall, Rhodes Hall) (as per the 2021/22 Maintanace plan)	Director Community Services/Manager Amenities	Halls maintained and Repaired	Ensure asset lifespan	repaired (as per the		repaired (as per the	Not a Target in Q4	1. Invoices, 2, 4 Quartely Reports approved by the Director for Standing Committee Consideration.	Director Community Services
recreational community facilities	INDOOR RECREATIONAL COMMUNITY FACILITIES - BSD03	BSD03-04	Repairs and maintenance of Community Halls in Rural Areas by June 2022	17 Halls Maintained and Repaired in 2020/2021	17 Halls Maintained and Repaired (as per the 2021/22 Maintanace plan)	Director Community Services/Manager Amenities	Halls maintained and Repaired	Ensure asset lifespan		5 halls maintained as per the maintainance plan		the maintainance plan	1. Invoices, 2, 4 Quartely Reports approved by the Director for Standing Committee Consideration.	Director Communit Services

PROGRAMME NUMBER	<b>1</b> BER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	LY TARGETS			SIBLE
IDP PROGF NUMB	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
	BSD04-01	Report on Number of Burial Plots provided as per request.	12 Reports submitted in 2020/2021	12 Reports on number of Burial Plots provided as per request		Burial Plots provided for burial	Improved Burial of communities	3 Monthly Reports on Number of Burial Plots provided per request per month	3 Monthly Reports on Number of Burial Plots provided per request per month	3 Monthly Reports on Number of Burial Plots provided per request per month	3 Monthly Reports on Number of Burial Plots provided per request per month	12 Monthly Reports on the actual number of burial plots provided as per the request, Approved by the Director, for Standing Committee Consideration.	Director Community Services
BSD04	BSD04-02	maintained in Towns by	4 reports submitted on 8 Cemeteries maintained in 2020/2021		Director Community Services/Manager Amenities	Maintained cemeteries	Improved Burial of communities	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluteko old cemetery, Zola, Rhodes-Zakhele, Barkly East Town, Lady Grey Town, Sterkspruit Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluteko dd cemetery, Zola, Rhodes-Zakhele, Barkly East Town, Lady Grey Town, Sterkspruit Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluteko old cemetery, Zola, Rhodes-Zakhele, Barkly East Town, Lady Grey Town, Sterkspruit Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluteko od cemetery, Zola, Rhodes-Zakhele, Barkly East Town, Lady Grey Town, Sterkspruit Town.	Cleaning Checklist approved by the Supervisor and Manager and submitted to the Director. 2. Reports approved by the Director for Standing Committee Consideration.	Director Community Services
CEMETERIES AND BURIAL - BSD04	BSD04-03	maintained in Rural	4 reports submitted on 10 Cemeteries maintained in 2020/2021	10 Rural cemeteries maintained in each quarter	Director Community Services/Manager Amenities	Maintained cemeteries	Improved Burial of communities	10 Cemeteries maintained per quarter	10 Cemetaries maintained per quarter	10 Cemeteries maintained per quarter	10 Cemeteries maintained per quarter	1. Cleaning Checklist approved by the Supervisor and Manager and submitted to the Director. 2. Reports approved by the Director for Standing Committee Consideration.	Director Community Services
	BSD04-04	Cemetery in Barkly East by June 2022	Contractor was appointed and the Site Established in 2020/2021	Construction of New Cemetery in Barkly East	Director Technical/ PMU Manager/R8959051,9 4	,	Improved Burial of communities	1250m of perimeter fence	Guard house and 800m of access road and kerbing	Grave marking and completion	Not a Target in Q4	1. Engineering Progress report Signed by the Director, 2. Completion certificate.	Director Technical Services/Dir ctor DTPS
	BSD04-05	Fencing of existing cemetries at Joveleni, Hinana and Voyizana by June 2022	New indicator	Fencing of existing cemetries at Joveleni, Hinana and Voyizana		Joveleni, Hinana, and Voyizana cemeteries fenced.		Not a Target in Q1	Appointment of the Contractor and Site establishement	50% completion of fencing	Project Completion	1. Engineering Progress report Signed by the Director, 2. Completion certificate.	Director Technical Services

KPA 1: BASIC S	ERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTERL	Y TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA	IDP PROG NUM	KPI NU	INDICATOR	2021	ANNOAL TARGET	INFOT	ouror	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT LVIDENCE	RESPO PER
maintain, identify, establish and upgrade existing urban Sportsfields	SPORTS BSD05	BSD05-01	Report on Sportsfields maintained in 5 Sportsfields by June 2022	12 Reports on 5 Sportsfield Maintained were submitted in 2020/2021	5 Sportsfield Maintained in (W2,W13,W10,W14,W 15)	Director Community Services/Manager Amenities	5 Sportsfield maintained	Improved lifespan of municipal assets	Monthly report on 5 Sports fields maintained asper the maintanance plan	Monthly report on 5 Sports fields maintained asper the maintanance plan	Monthly report on 5 Sports fields maintained asper the maintanance plan	Monthly report on 5 Sports fields maintained asper the maintanance plan	Maintenance Checklist Approved by the Supervisor and Manager. 2. Reports approved by the Director for Standing Committee Consideration.	Director Community Services
To construct, maintain, ide existing urb	SPORT	BSD05-02	Construction of Bluegums sportsfield by June 2023	New Indicator	Construction of Bluegums sportsfield	Director Technical/ PMU Manager/8000000	Bluegums Sportfiles constructed	Improved Quality of the Sportsfield	Environmental Impact Assessment	Environmental Impact Assessment	Finalisation of the Designs	Appointment of the contractor		Director Technical Services
KPA 1: BASIC S		IVERY	AND INFRASTRUCTUR	E DEVELOPMENT					-					
IEGY	sramme Ber	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERL	Y TARGETS			JSIBLE
STRATEGY	IDP PROGRAMME NUMBER	<b>KPI NUMBER</b>	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
ces to all residents	– BSD06	BSD06-01	Signing of the SLA by the Municipal Manager and sent to DSRAC by 31 July 2021	SLA signed for 2020/2021 financial year	2021/2022 SLA Signed between 2 parties	Director Community Services/Manager Amenities	SLA signed	Improved literacy levels within the Senqu Communities	SLA signed by the Municipal Manager and sent to the Department of Sports Arts and Culture	Not a target in Q2	Not a target in Q3	Not a target in Q4	1. Signed SLA, 2. Proof of Submission to the Department	Director Community Services
To provide library services to all residents	LIBRARIES	BSD06-02	Report on the Implementation of Library Services SLA with DSRAC by June 2022			Director Community Services/Manager Amenities	Reports on the SLA submitted	Improved literacy levels within the Senqu Communities	Implementation of the	1 Quarterly Report on the Implementation of the SLA	1 Quarterly Report on the Implementation of the SLA		Quarterly Reports submitted to DSRAC	Director Community Services

KPA 1: BASIC S	ERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
TEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTERI	Y TARGETS	-	AUDIT EVIDENCE	vsible son
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDITEVIDENCE	RESPONSIBLE PERSON
To maintain and control the municipal commonage	LICENSING AND CONTROL OF ANIMAL - BSD07	BSD07-01		updated in 2020/2021	Quarterly Updated for	Director Community Services/Manager Amenities		Improved management of animals	1 Quarterly Stock Register updated for all commonages		1 Quarterly Stock Register updated for all commonages	1 Quarterly Stock Register updated for all commonages	Updaled stock Register	Director Community Services
To effectively manage and reduce waste	WASTE MANAGEMENT - RECYCLING BSD08	BSD08-01	Collection of Waste in Towns. BE, Herschell, LG, Rhodes, Rossouw and Sterkspruit by June 2022	waste was collected in Towns in 2020/2021	Collected in Towns.	Director Community Services /Manager Waste/	Waste Collected	Healthier and Clean living conditions	2280,52 tons per quarter	2280,52 tons per quarter	2280,52 tons per quarter	2280,52 tons per quarter	information on the site	Director Community Services
KPA 1: BASIC S	SERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
TEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE		INPUT	OUTPUT	OUTCOME		QUARTERI	Y TARGETS			RESPONSIBLE PERSON
STRATEGY	da	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUIPUI	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPOR
To effectively manage and reduce waste	WASTE MANAGEMENT - RECYCLING BSD08	BSD08-02	Development of a Solid Waste Site in Ward 5 - Rossouw by June 2022	appointed and the Site	Solid Waste Site in Ward 5 - Rossouw		Developed	Improved Management of Waste Material	500m of accesss roads	950m of perimeter fence and Digging of cells	Not a Target in O3	Installation of geo-textile linnings and project completion	1. Engineering Progress report Signed by the Director, 2. Completion certificate.	Director Technical Services

KPA 1: BASIC S	ERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
STRATEGY	PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	LY TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA	IDP PRO NUM	KPI NL	INDICATOR	2021	ANNOAL TAKOLI		Contra	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPO
le and reduce waste	WASTE MANAGEMENT - RECYCLING BSD08	BSD08-03	Development of a Solid Waste Site in Ward 13 - Herschel by June 2023	The project was advertised and The Contractor was appointed in 2020/2021	Development of a Solid Waste Site in Ward 13 - Herschel	Director Technical Services/ PMU Manager/ R11 733 760,72	Herschel Waste Site Developed	Improved Management of Waste Material	Sile establishment and earthworks	3200m of perimeter fencing	1200m of access road	Digging of cells	1. Engineering Progress report Signed by the Director.	Director Technical Services
To effectively manage	WASTE MANAGEMENI	BSD08-04	Upgrading of the Lady Grey Solid Waste Site by June 2022	The contractor abandoned the project in 2019 and the project is under littigation		Director Technical Services/ PMU Manager/ R2 370 244,50	Lady Grey Waste Site Upgraded to be NEMA Compliant	Improved Management of Waste Material	Not a target in Q1	Not a target in Q2	Not a target in Q3	Appointment of the contractor	1. Appointment letter,	Director Technical Services
KPA 1: BASIC S	ERVICE DEL	IVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
regy	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	LY TARGETS		AUDIT EVIDENCE	usible son
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDITEVIDENCE	RESPONSIBLE PERSON
To improve the quality of life for residents by increasing the % of households receiving basic refuse collection	WASTE MANAGEMENT - RECYCLING BSD08		Report on the percentage of households with access to basic level of refuse removal by June 2022	As per Valuation roll there are 6 713, properties where service charges are required. The municipality provided refuse removal to 5 757 properties 85,75% during the year 2019/20	1 Annual Report on the percentage of households with access to basic level of refuse removal.	Services/Manager Waste	Number of people with access to free basic refuse removal	Fair level of delivery of services	Not a target in Q1	Not a target in O2	Not a target in Q3	1 Annual Report on the percentage of households with access to basic level of refuse removal.	<ol> <li>Reports approved by the Director for standing committee consideration.</li> </ol>	Director Community Services
That all registered indigent households receive free basic electricity and refuse removal	FREE BASIC SERVICES BSD9	01	than 2 state pension	1 Annual Report was tabled - 31,04 % of our serviced consumers are registered as Indigent consumers.	1 Annual Report on the percentage of household earning less than 2 state pension fund per month with access to free basic services	Revenue/	Number of indigent people approved for free basic electricity	Equal delivery of service to the community of Senqu Municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	1 Annual Report on the percentage of household earning less than 2 state pension fund per month with access to free basic services	1 Report approved by the Director for Standing Committee Consideration	CFO

EGV	PROGRAMME NUMBER	ABER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	Y TARGETS			SIBLE
STRATEGY	IDP PROG	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
outdated equipment sure compliance		BSD10-01	Installation of new Pre- Paid Meters throughout the Municipality by June 2024	meters were installed within 4 days from the	100% of new pre-paid meters installed within 7 days from the date of instruction	Technical/Electro	Reliable Metering System		100% of new pre-paid meters installed within 7 days from the date of instruction	days from the date of	100% of new pre-paid meters installed within 7 days from the date of instruction	100% of new pre-paid meters installed within 7 days from the date of instruction	1. Job Cards, 2. Meter installation form	Director Technical Services
through replacement of ou or reduce losses and ensur	STREET LIGHTING BSD10	BSD10-02	Replacement of existing metres throughout the municipality by June 2022		85 Replaced Meters installed		Reliable Metering System	Improved Revenue Collection	15 Meters	30 Meters	20 Meters	20 Meters	1. Job Cards, 2. Meter installation form	Director Technical Services
maintain the existing electrical infrastructure through replacement of outdated equipr and installation of new equipment in order to reduce losses and ensure compliance	ELECTRICITY AND STRE	BSD10-03	Repair and Maintenance Transformer in Ward 10, 14 and 16 by June 2022	refurbished in	5 Transformers refurbished	Director Technical Services/Electro Technical Controller/R 340 595,42	Transformers maintained	Electrical power supply stability	2 Transformers refurbished W14	1 Transformer refurbished W 10	1 Transformer refirbished W16	1 Transformer refirbished W14	1. Order to the Supplier, 2. Job Card	Director Technical Services
To maintain the exist and installation o	-	BSD10-04	Replace Street Lights in 3 Wards (Ward 10, 14 and 16) by June 2022	60 street lights replaced in 2020/2021	75 Streetlight replaced in W10, W 14, and W 16	Director Technical Services/ Electro Technical Controller/R 450 464,21	Streetlights replaced	Improved visibility and community safety within Senqu Municipality	Not a target in Q1	25 Fittings in W10, 25 Fittings in W14 and 25 Fittings in W16	Not a target in Q3	Not a target in Q4	1. Job Cards	Director Technical Services

KPA 1: BASIC S	ERVICE DE	LIVERY	AND INFRASTRUCTUR	E DEVELOPMENT										
IEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE		NIDUT.	OUTDUT	011700115		QUARTERI	LY TARGETS			<b>JSIBLE</b>
STRATEGY	di Y	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To maintain the existing electrical infrastructure through replacement of	LIGHTING BSD10	BSD 10-05	Installation of the Power Backup System by June 2022		Backup System	Director Technical/ Manager Electro/ R2 800 000,00	System Installed		Appointment of Contractor	Not a Target in Q2	Completion Certificate	Not a Target in Q4	Completion certificate.	Director Technical Services
To reduce Senqu electricity backlogs by assisting Eskom with electrification of rural areas as identified by Council.	ELECTRICITY AND STREET LIG		electricity by June 2022	percentage of households with access	households with access to basic level of	Services/ Electro Technical Controller	with access to free	Fair level of delivery of services	Not a target in Q1	Not a target in Q2		1 Annual Report on the percentage of households with access to basic level of electricity.	Director for standing	Director Technical Services

KPA 1: BASIC S	SERVICE DEL	IVERY	AND INFRASTRUCTURI	E DEVELOPMENT										
IEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE		NIDUT.	0.175117	011700145		QUARTERI	Y TARGETS			<b>JSIBLE</b>
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
provide office space and parking by building new offices and renovating existing buildings	CE BDS11	BSD11-01	Construction of staff change rooms in Lady Grey by June 2022	New Indicator	change rooms in Lady Grey	Director Technical services /PMU Manager/ R674 797,14	Technical Services Offices Renovated	Improved working environment for staff members	Appointment of the Contractor	Completion of construction	Not a target in Q3	Not a target in Q4	1. Appointment letter of the contrator, 2. PMU Progess report signed by the Director	
To provide office sp by building new renovating exist	OFFICE SPACE		Installation of New Cameras in the Municipal Fleet yard by June 2022	New Indicator		CFO/ Manager IT/ R379 573,39	Municipal fleet managed	Improve the management of municipal fleet	Not a Target in Q1	Not a Target in O2	Not a Target in Q3	Installation of New Cameras in the Municipal Fleet yard	Completion Certificate	CFO
To ensure that all businesses operating in the Municipality have licences and	LICENSING OF BUSINESSES BSD 12		issuing of business	4 quartely Reports submitted on the issuing of business licences in 2020/2021	the issuing of business	Director Community Services/ Manager Amenities		Improve management of businesses	issuing of business	J	1 Quarterly Report on the issuing of business licencing	1 Quarterly Report on the issuing of business licencing	5	Director Community Services

KPA 2: LOCAL E		DEVELO	PMENT											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	LY TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA	IDP PRO NUN	KPI NU	INDICATOR	2021			001101	COTOCIME	QTR 1	QTR 2	QTR 3	QTR 4	NODITENDENCE	RESPO
To promote responsible tourism, arts and hertiage through continued support to local	TOURISM LED01	LED01-01	Development of the Senqu Tourism Plan by June 2022	Senqu Tourism Plan 2017-2022	1 adopted tourism plan	Director Development and Town Planning Services/Manager IPED		Well marketed municipal area	project plan submitted to standing committee	Not a Target in O2	draft plan	final adopted Senqu Tourism plan	<ol> <li>Project Plan, 2. Draft Plan, 3. Council resolution approving the final plan.</li> </ol>	Director Development and Town Planning Services
		LED02-01	Development of LED Strategy by June 2022	Exisiting Senqu LED Strategy	1 adopted LED strategy	Director Development and Town Planning Services/Manager IPED		Coordinated approach to LED	project plan submitted to standing committee	Not a larget in Q2	draft LED strategy	final adopted LED strategy	1. Project Plan, 2. Draft Plan, 3. Council resolution approving the strategy.	Director Development and Town Planning Services
n the local economy LED strategy		LED02-02	Outdoor advertising & signage policy adopted by June 2022	New indicator	1 Outdoor advertising & signage policy adopted	Director Development and Town Planning Services/Manager IPED	Outdoor advertising & signage policy	Increased revenue	Not a target in Q1	1 Final Outdoor advertising & signage policy adopted	Not a target in Q3	Not a target in Q4	1. Council resolution approving the policy	Director Development and Town Planning Services
promote and attract development in the local ec Itrough implementation of the LED strategy	LED 02	LED02-03	Street and Public Places Naming Policy by June 2022	New indicator	1 Street and public places naming policy adopted	Director Development and Town Planning Services/Manager IPED	Street and public places naming policy developed	Improved accesibility and navigation to communities	Not a target in Q1	Street and public places naming policy adopted	Not a target in Q3	Not a target in Q3	<ol> <li>Council resolution approving the policy</li> </ol>	Director Development and Town Planning Services
To promote and attract through impleme		LED02-04	Report on number of jobs created through the LED initiatives including capital projects by June 2022	162 jobs created through LED initiatives in 2019/2020	1 Annual Consolidated Report on number jobs created through LED inititatives including capital projects			Improved socio economic conditions of the poor	Not a target in Q1	Not a target in Q2	Not a target in Q3	1 Annual Consolidated Report on number jobs created through LED initiatives including capital projects	Report on the actual jobs created approved by the Director for Standing Committee Consideration	Director Development and Town Planning Services
		LED02-05	% of the municipal infrastructure capital projects in excess of R6 million, allocated to SMME's through sub contracting by June 2022		30 % of the municipal infrastructure capital projects in excess of R6 million, allocated to SMME's through sub contracting.	Director Technical Services	opportunities for	Increase in revenue recycled in local economy	Not a target in Q1	Not a target in Q2	Not a target in Q3	1 consolidated annual report on 30% of the municipal infrastructure capital projects in excess of R6 million, allocated to SMME's through sub contracting.	Report verified by the CFO submitted to the Director Technical Services for Standing Committee Consideration	Director Technical Services

KPA 3: MUNICIF	PAL FINANCI	AL MAN	AGEMENT & VIABILITY	(										
EGV.	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	LY TARGETS			ISIBLE
STRATEGY	IDP PROG NUMI	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure the efficient and effective procurement of goods and services	SUPPLY CHAIN MANAGEMENT (ADMINISTRATION AND REPORTING) -	MFMV01-01	Percentage of the Implementation of the Institutional Procurement Plan by June 2022	Procurement Plan Developed in 2020/2021		MM/Manager: Governance and Compliance		Improved Management of Supply Chain Processes	Institutional Plan Developed	Not a larget in Q2	Not a target in Q3	1 Annual report on percetage of the implementation of the Institutional Procurement Plan	1. Report on the implementation of the Institutional Procurement Plan to the SEM	MM
KPA 3: MUNICIF	PAL FINANCI	AL MAN	AGEMENT & VIABILITY	1										
.КЭЭ.	NOTIFY     NOTIFY <th></th> <th>ISIBLE</th>												ISIBLE	
STRA1	IDP PROG NUM	KPI NU	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure monitoring of Municipal Assets per Department through regular	ASSET MANAGEMENT- MFMV02	01	Asset Count by June	The 1 Annual Asset Count was Performed in 2020/2021		CFO/Manager Supply Chain		Improved management of municipal assets	Not a target in Q1	Not a target in Q2	Not a target in Q3	1 Report on Asset Count	Summary of the fixed asset register signed by the CFO	CFO

KPA 3: MUNICIP	AL FINANC	ial mai	NAGEMENT & VIABILITY	(										
ΓEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INDUT	OUTDUIT	OUTCOME		QUARTERI	Y TARGETS			VSIBLE
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To annually assess and report on the % of the budget spent as expressed by the	6EMENT - MFMV03	MFMV03-01	Report on Financial viability as expressed by the ratios in the gazette by June 2022		1 Annual Report on the Ratios	CFO/MANAGER BTO/Financial System /All Directors	Report on Ratios	Improved management of municipal financial and other resources	Not a target in Q1	Not a target in Q2	Not a target in Q3		1 Annual Report on Ratios approved by the CFO	CFO
Le base by providing dered	FINANCIAL MANAGEMENT	MFMV03-02	Compile Supplementary valuation roll by June 2022	Roll	1 Annual Supplementary Valuation Roll compiled		Actual Supplementary Valuation conducted	1 Annual Supplementary valuation roll	Not a target in Q1	Not a target in Q2	1 Annual Supplementary Valuation Roll	····· = ··· · · · · · · · · · · · · · ·	Certification of the Valuation Roll signed by the Municipal Manager	CFO
protect the municipal revenue base courate bills for services rendered	EMENT - MFMV03	MFMV03-03	Report on correct billing of consumers by June 2022	actual correct billing	100% Correct billing of consumers with a 2% variance factor	Revenue 0000	Number of consumers correctly billed	Improved Revenue collection and management of municipal financial resources	100% Correct billing of consumers with a 2% variance factor			100% Correct billing of consumers with a 2% variance factor	Monthly Billing report	CFO
To expand and protect accurate	FINANCIAL MANAGEMENT	MFMV03-04		Revenue collected	4 Quarterly Reports on the actual collected revenue		Total Planned Revenue collected	Improved Revenue collection and management of municipal financial resources			1 Quarterly Report on the actual collected revenue	actual collected revenue	4 Ouarterly Reports Approved by the CFO Standing Committee Consideration	CFO

KPA 3: MUNICIP	PAL FINANCI	IAL MAN	NAGEMENT & VIABILITY	,										
EGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	LY TARGETS			ISIBLE
STRATEGY	IDP PROG NUMI	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
the municipal revenue base bills for services rendered	MANAGEMENT - MFMV03	MFMV03-05	Reporting of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches by June 2022		4 Quarterly Reports of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches	Demand and	4 Quarterly Reports of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches	municipal finances	1 Quarterly Report of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches	Fruitless and Wasteful	1 Quarterly Report of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches	1 Quarterly Report of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches	UIFW Report	CFO
To expand and protect t by providing accurate I	FINANCIAL MAN	MFMV03-06	Compilation and submission of Legislatively Compliant AFS by 31 August 2021	2019/2020 AFS	Compilation of 2020/2021 AFS by 31 August 2021	CFO/ All Directors/	Legislatively compliant AFS	Improved reporting on public funds	Compilation of 2020/2021 AFS by 31 August 2021	Not a target in Q2	Not a target in Q3	Not a target in Q4	Proof of submission of AFS to the Auditor General	CFO

EGY	PROGRAMME NUMBER	ABER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	Y TARGETS			SIBLE
STRATEGY	IDP PROG NUMB	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE
pent on capital projects cipality's IDP				The OPEX expenditure 2020/2021		,	Implementation of the budget	management of public funds and	actual operational budget % spent (20% by the end	% spent (45% by the end	actual operational budget	3 Monthly Reports on the actual operational budget % spent (100% by the end of the quarter)		CFO
To amually report on the % of the Municipality's budget actually spent on c identified a particular financial year in terms of the Municipality's	MANAGEMENT - MFMV03	38				,	Implementation of the budget	management of public funds and	actual Capital budget % spent (15% by the end of	3 Monthly Reports on the actual Capital budget % spent (40% by the end of the quarter)	actual Capital budget %		the CFO Standing	CFO
the % of the Municips particular financial ye	FINANCIAL MANA	/03-09	· · · · · J · · ·	Conditional Grant expenditure of 2020/2021			Implementation of the budget	management of public funds and delivery of services	actual % of Conditional	3 Monthly Reports on the actual % of Conditional Grants received spent (50% by the end of the quarter)	3 Monthly Reports on the actual % of Conditional Grants received spent (70% by the end of the quarter)	actual % of Conditional	12 Reports Approved by the CFO Standing Committee Consideration	CFO
l o annually report on identified a	-	03-10		2020/2021 Conditional Grants Opex Actually Spent			Implementation of the budget	management of public funds and delivery of services	actual % of Conditional Grants Opex received spent (15% by the end of	3 Monthly Reports on the actual % of Conditional Grants Opex received spent (50% by the end of the quarter)	actual % of Conditional Grants Opex received	actual % of Conditional	12 Reports Approved by the CFO Standing Committee Consideration	CFO

KPA 3: MUNICIP	AL FINANCI	AL MAN	AGEMENT & VIABILITY	(										
EGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	LY TARGETS			ISIBLE
STRATEGY	IDP PROG NUME	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure compliance with the MFMA and MSA requirements regarding the adjustment budget and annual budget development and submission requirements	COMPILATION - MFMV04	MFMV04-01	Compilation of the Annual budget for 2022/2023 by 31 May 2022	2021/2022 Budget	2022/2023 MFMA Compliant budget by 31 May 2022	CFO/ Financial System/ All Directors /Dora / Legislative Directives /	MFMA Compliant budget	Improved Municipal Financial Planning	Not a target in Q1	Not a target in Q2	the Budget within 10 days after tabling	<ol> <li>Final Draft Budget compiled and submitted for Council approval, 2. Notice of the Budget with 10 days after tabling</li> </ol>	Final budget, 2. Notices of	CFO
To ensure complianc MSA requ regarding the adjustm buc development and sut	BUDGET COMPIL	MFMV04-02	Compilation of the Adjustment budget by 28 February 2022	2020/2021 Budget	MFMA Compliant 2021/2022 Adjustment budget	CFO/ Financial System/ All Directors / Legislative Directives	MFMA Compliant adjusted budget	Improved Municipal Financial Planning	Not a target in Q1	Not a target in Q2	<ol> <li>Adjustment of the budget, 2. Notice informing the public of the adjustment within 10 days after the approval</li> </ol>		<ol> <li>Council Resolution considering the Adjusted budget, 2. Notice of the adjusted budget</li> </ol>	CFO
To e To develop and submit S 71, S 72 & S 52 reports regar as per MFMA guidelines and prescripts deve	G - MFMV05	MFMV05-01	Development and submission of the section 71 (1) report (Submission to the Mayor and National Treasury within 10 working days)	12 section 71 reports for 2020/2021	12 Monthly reports on Section 71 (1) developed	CFO/Manager BTO/ Financial System / Treasury Template / All Directors	Compliance with Treasury Regulations and the MFMA	Reporting	3 Monthly Reports on development of section 71 (1) reports and submission to the Mayor and National Treasury within 10 working days	71 (1) reports and submission to the Mayor and National Treasury	71 (1) reports and submission to the Mayor and National Treasury	3 Monthly Reports on development of section 71 (1) reports and submission to the Mayor and National Treasury within 10 working days	· · · · · · · · · · · · · · · · · · ·	CFO
	REPORTING		Compilation of Financial and Perfomance reports (Section 52(d) and Section 72 - MFMA) by June 2022		and Perfomance	Director Development and Town Planning Services/CFO/Manag er Governance and Compliance	Perfomance reports	Structured and Improved Planning, Monitoring and Evaluation	Section 52 (d) Compiled (Quarter 4 of 2020/21)	Section 52 (d) Compiled (Quarter 1 of 2021/22)		Section 52 (d) Compiled (Quarter 3 of 2021/22)	Council Resolution Approving the Reports	Director Development and Town Planning Services/ CFO

KPA 3: MUNICIP	AL FINANC	IAL MAN	AGEMENT & VIABILITY	(										
STRATEGY	P PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QUARTERI QTR 2	LY TARGETS QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
ective and efficient ICT service gh di plans and upgrading of ICT ent	406 AV06		Systems downtime due to hardware, software, network failures (3hrs) by June 2022	3hrs in 2020/2021	12 Monthly Reports on the Systems downlime due to hardware, software, network and power failures	CFO/Manager IT	Server Downtime monitored		3 Monthly Report on the Systems downtime due to hardware, software, network and failures	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	12 System generated Reports approved by the CFO	CFO
To ensure a continually secure, effective and efficient ICT service through implementation of ICT policies and plans and upgrading of ICT equipment	IT - MFMV06	MFMV06-02	Systems and Applications Security Monitoring by June 2022	2019/2020 Maintenance on the servers	12 Quarterly Reports on the Systems downtime due to hardware, software, network and power failures	CFO/Manager IT	Maintained Servers	Improved IT Management	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	3 Monthly Report on the Systems downtime due to hardware, software, network and failures	12 System generated Reports approved by the CFO	CFO
KPA 3: MUNICIP	AL FINANC	IAL MAN	IAGEMENT & VIABILITY	Y	•					•		L		
STRATEGY	PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	Y TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
	d	KPI	INDICATOR	2021					QTR 1	QTR 2	QTR 3	QTR 4		RESP
Ily secure, effective service through policies and plans ICT equipment		MFMV06-03	Maintanance, Monitoring and Management of IT Back Up System by June 2022	2019/2020 Reports	12 Monthly Reports on the Monitoring of IT Back Up System	CFO/Manager IT	Reports Compiled		3 System Generated Monthly Reports on backups success	12 Monthly System Generated Reports approved by the CFO	CFO			
To ensure a continually secure, effective and efficient ICT service through implementation of ICT policies and plans and upgrading of ICT equipment	IT - MFMV06	MFMV06-04	Implementation of the resolution of the IT Steering Committee by June 2022	4 meetings held in 2020/2022	100% Implementation of the resolution of the IT Steering Committee	CFO/Manager IT	Meetings Held	Improved IT Management	100% Implementation of the resolution of the IT Steering Committee	100% Implementation of the resolution of the IT Steering Committee	100% Implementation of the resolution of the IT Steering Committee	100% Implementation of the resolution of the IT Steering Committee	Resolution register	CFO

regy	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	LY TARGETS	_	AUDIT EVIDENCE	RESPONSIBLE
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPOR
To submit the skills plan and annual training report as legislated	SKILLS DEVELOPMENT - MTID01	MTID01-01	Report on training initiatives for staff and councillors implemented in terms of the Workplace Skills Plan by June 2022			Director Corporate/Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	Not a target in Q1	Not a target in O2	Not a target in Q3	1 Report on training Initiatives implemented for staff and councillors		Direct Corpc Servic
			TION & INSTITUTIONAL	DEVELOPMENT						QUADTED	LY TARGETS			ш
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE
To develop and implement an effective HR strategy		MTID01-02	Number of staff who meet Minimum Competency levels (as prescribed by NT) by June 2022	31 staff members that meet competency requirements 2019/2020	2 Reports on 75% of staff who meet Minimum Competency levels (as prescribed by NT)	Director Corporate/Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	Not a target in Q1	1 bi-annual Report on 75% of staff who meet Minimum Competency levels (as prescribed by NT)	Not a target in Q3			Direct Corpo
To develop, adopt and implement the workplace skills plan (WSDP).	SKILLS DEVELOPMENT - MTID01	MTID01-03	Report on the % of a municipality's budget actually spent on implementing its workplace skills plan by June 2022	report submitted in 2020/2021	1 Annual Report on the % of a municipality's budget actually spent on implementing its workplace skills plan	CFO/ Director Corporate/Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	Not a target in Q1	Not a target in Q2	Not a target in Q3	1 Report on the % of a municipality's budget actually spent on implementing its workplace skills plan	,	Direct Corpo Servio

KPA 4: MUNICIP	AL TRANSF	ORMAT	ION & INSTITUTIONAL	DEVELOPMENT										
STRATEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	LY TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA	IDP PROG NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPOT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPO
No of people from employer equity target groups employed in the 3 highest levels of organogram in complance with a municipal approved employment equity plan	EMPLOYMENT EQUITY - MTID02	MTID02-01	Report on number of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan by June 2022	report submitted in 2020/2021	1 Report on no. of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	Director Corporate/Manager HR	Reports compiled	Balanced Equity in the employment of the municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	1 Report on no. of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan		Director Corporate Services
KPA 4: MUNICIP	AL TRANSF	ORMAT	ION & INSTITUTIONAL	DEVELOPMENT									[	
EGY	PROGRAMME NUMBER	ABER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	LY TARGETS			SIBLE
STRATEGY	IDP PROGRAN NUMBER	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
aro	RECKULIMENT, SELECTION AND EMPLOYEE MANAGEMENT - MTID03	MTID03-01	Reviewal of the Institutional Organogram by June 2022		2021-2022 reviewal of the organogramme	Corporate/Manager HR	Organogramme approved	Improved acquisition of staff		Not a target in Q2	Not a target in Q3		Council Resolution noting the approved organogramme	Director Corporate Services
To ensure the physical and mental well being of employees through	EMPLOYEE WELLNESS PROGRAMME - MTID04		Organise A Municipal Wellness Intervention by June 2022	1 Wellness programme conducted in 2020/2021	Annual report on the wellness intervention	Director Corporate/Manager HR/R	Wellness Day Held	Improved state of Municipal Employees	Not a target in Q1	Not a target in Q2	Not a target in Q3	Annual report on the wellness intervention	1 Report approved by the Director for Standing Committee for Consideration	Director Corporate Services

KPA 4: MUNICIF	PAL TRANSF	ORMAT	ION & INSTITUTIONAL	DEVELOPMENT										
EGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	LY TARGETS			ISIBLE
STRA1	IDP PROG NUME	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure that all Senqu buildings and staff adhere to and implement OHS legislation	OCCUPATIONAL HEALTH AND SAFETY - MTID05		J	resolutions	tracked OHS	Director Corporate/Manager HR	5		Percentage (70%) of tracked OHS resolutions resolved		Percentage (70%) of tracked OHS resolutions resolved	Percentage (70%) of tracked OHS resolutions resolved	5	Director Corporate Services
To ensure a good relationship between management and employees	LOCAL LABOUR FORUM - MTID 06	MTID06-01	Percentage of tracked LLF resolutions resolved by June 2022	resolutions	tracked LLF			between the	Percentage (70%) of tracked LLF resolutions resolved	5	Director Corporate Services			

KPA 4: MUNICIF	PAL TRANSF	ORMAT	ION & INSTITUTIONAL	DEVELOPMENT										
ſEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE			OUTPUT	011700115		QUARTER	LY TARGETS			<b>JSIBLE</b>
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
lividual inted	- 60 ATID 07	MTID07-01	Reviewal of the Human Resources Policies by June 2022	Policy reviewed in 202/2021	Review the policy	Director Corporate Services/HR and Legal Services Manager	HR Policies Reviewed	Improved human capital management within the municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	Policy Reviewed	Approving the policy	Director Corporate Services
s system of departmental and individual management system is implemented	PERFORMANCE MANAGEMENT AND REPORTING	2	Signing of Performance Agreements by the Municipal Manager and all Section 56 Managers by September 2021	6 Agreements signed	6 Signed Performance Agreements	Municipal Manager/Manager Governance and Compliance	Signed Agreements	Monitoring and Evaluation	6 Signed Performance Agreements of the MM and Directors loaded on the website. Submission of the Agreements to Provincial COGTA	Not a target in Q2	Not a target in Q3	Not a target in Q4	Signed Performance Agreements	MM
To ensure that a sy performance man	PERFORMANCE MANA	7-03	Signing of Performance agreements by the Managers with their respective Directors by September 2021	18 Agreements signed	18 Signed Performance Agreements	Director Corporate Services/HR and Legal Services Manager	Signed Plans	Structured and Improved Planning, Monitoring and Evaluation	18 Signed Performance Plans of Middle Managers	Not a target in Q2	Not a target in Q3	Not a target in Q4		Director Corporate Services

KPA 4: MUNICIE	PAL TRANSF	ORMAT	ION & INSTITUTIONAL	DEVELOPMENT										
ſEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE		INDUT	0.1170.117	011700145		QUARTERI	LY TARGETS			<b>JSIBLE</b>
STRATEGY	IDP PROG NUMI	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
ividual performance	RTING - MTID 07	MTID07-04		2019/2020 Annual Performance Report	Report compiled and submitted to AG by 31	Manager/Manager	Report compiled	Structured and Improved Planning, Monitoring and Evaluation	Annual Performance Report developed and Submitted to AG	Not a target in Q2	Not a target in Q3	Not a target in Q4	Proof of submission to the Provincial AG	ММ
departmental and ind tt system is impleme	6EMENT AND REPO	MTID07-05		2019/2020 Annual Report	compiled and approved by 31 March	Manager/Manager	compiled	Structured and Improved Planning, Monitoring and Evaluation	Not a target in Q1	Not a target in Q2	1. Draft Annual Report submitted for tabling by Council	Annual Report approved by Council	Council Resolution Approving the Annual Report	ММ
To ensure that a system of departmental and individual performance management system is implemented	PERFORMANCE MANAGEMENT AND REPORTING	MTID07-06	Development and Tabling of the Service Delivery and Budget Implementation Plan by June 2022	2020/2021 SDBIP		Manager/Manager Governance and Compliance/		Structured and Improved Planning, Monitoring and Evaluation	Not a target in Q1	Not a target in Q2	Draft SDBIP Developed and Submitted to Provincial and National Treasury	SDBIP Developed and Approved by the Mayor	1. Council Resolution Approving the Draft, 2. Approved SDBIP by the Mayor	ММ
To implement SPLUMA regulations	SPATIAL PLANNING - MTID 08			Lady Grey 1st draft local SDF developed in 2019/2020	LSDF	Director Development and Town Planning Services/Town Planner/ R 1594834,00		Improved Land Use Management	Council Approval	Not a target in Q2	Not a target in Q3	Not a target in O4	<ol> <li>Council Resolution Approving the Final LSDF.</li> </ol>	Director Development and Town Planning Services

EGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTERI	Y TARGETS			SIBLE
STRATEGY	IDP PROG NUME	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure equitable access to housing for communities		MTID08-02	Senqu Spatial	Service provider appointed and first draft developed in 2019/2020		Director Development and Town Planning Services/Town Planner/	Senqu Spatial Development Framework developed	Improved Land Use Management	Appointment of SP	Not a target in Q2		Submission to standing committee for Council approval	1. Appointment letter of the SP, 2. Draft SDF, 3. Approved Senqu Spatial Development Framework	e Director Developm and Town Planning Services
		MTID08-03	Sterkspruit Development Business Plany/ Urban Design Framework by June 2022	New Indicator	Approved Sterkspruit Development Business Plany/ Urban Design Framework	and Town Planning Services/Town	Approved Sterkspruit Development Business Plany/ Urban Design FrameworkDevelope d	Improved spatial planning	Appointment of SP	Not a target in Q2	participation	Submission of UDF to standing committee for Council approval	1. Appointment letter, 2. Draft UDF and proof of public participation, 3. Approved UDF.	Director Developm and Town Planning Services
To manage urbanisation of existing urban areas	HOUSING - MTID 08	MTID08-04		241 houses were built in 2020/2021	4 Quartely reports on houses completed	Director Development and Town Planning Services/Town Planner	Data Base of occupants of the informal settlement developed	Improved land ownership	Quartely report on houses completed	Quartely report on houses completed		Quartely report on houses completed		Director Developm and Town Planning Services
To manage u existing u		MTID08-05	Township Establishment for Barkly East and Lady Grey new settlements by June 2022		Submission of application to the Municipal Planning Tribunal	Director Development and Town Planning Services/Town Planner	Approved Township applications	Improved Land Use Management	Appointment of SP	Completion of Professional Studies, Layout and submission of complete application.	submission to MPT for	Submission proposed GP for SG approval	1. Appointment Letter, 2. Proof of submission of the application	Director Developme and Town Planning Services
		MTID08-06	Development of Land Admnistration and Disposal Policy by June 2022	New Indicator	Policy approved by Council	Director Development and Town Planning Services/Town Planner	Policy approved by Council	Improved administration of land	Draft policy approval	Public participation	Not a target in Q3	Council adoption	1. Council Resolution approving the draft policy, 2. Proof of public participation, 3. Council resolution adopting the policy	Director Developme and Town Planning Services

KPA 4: MUNICIE	PAL TRANSF	ORMAT	TION & INSTITUTIONAL	DEVELOPMENT										
IEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE		INDUT	OUTDUT	OUTCOME		QUARTER	LY TARGETS			VSIBLE
STRATEGY	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
: urbanisation of urban areas	- MTID08	MTID08-07	Development of the Anti- Land invasion bylaw by June 2022		bylaw	Director Development and Town Planning Services/Town Planner/	invasion bylaw	Improved management of human settlements	Draft policy approval	Public participation	Not a target in Q3	Council adoption	2. Proof of public participation, 3. Council	Director Development and Town Planning Services
To manage ur existing ur	HOUSING	MTID08-08	Establishment of Senqu Land Development Forum by June 2022	Terms of reference developed in 2019/2020	Development Forum	Services/Town Planner/	Monitoring Report on Investment Properties, Informal Settlements and Land Invasions	Improved administration of land		Training on municipal planning bylaws and policies, planning legislation	First sitting	Not a target in Q4	register of the training, 3.	Director Development and Town Planning Services
To ensure development and adoption of the IDP and budget process plan and IDP s per legislated timeframes	INTEGRATED DEVELOPMENT PLANNING - MTID 09	MTID09-01	Development of the new 5 year IDP for 2022/23 to 2026/27 by June 2022		Developed	Director Development and Town Planning Services/Manager IPED			IDP process plan adoption	Not a target in Q2	adoption of draft idp	adoption of final idp	adopting the draft IDP, 3.	Director Development and Town Planning Services

KPA 4: MUNICIP	PAL TRANSF	ORMAT	ION & INSTITUTIONAL	DEVELOPMENT										
ΓEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE			OUTDUT	0.1700.15		QUARTERI	LY TARGETS			<b>JSIBLE</b> SON
STRATEGY	IDP PROG NUME	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To annually report on the % of the Municipality's budget actually spent on capital	DORA REPORTING - 10	MTID10-01	PMU DORA Reporting to Provincial Cogta by the 4th of every Month		DoRA Expenditure	Director Technical Services/PMU Manager		Improved management of public funds and delivery of services	3 Monthly Reports on PMU's DoRA Expenditure		3 Monthly Reports on PMU's DoRA Expenditure	3 Monthly Reports on PMU's DoRA Expenditure	12 Reports Approved by the Director for Provincial Cogta Consideration	Director Technical Services
To ensure that municipal fleet is properly utilised and managed	FLEET MANAGEMENT - 11	MTID11-01	General Management of Municipal Fleet by June 2022 PUBLIC PARTICIPATIOI		· · · · · · · · · · · · · ·	Director Technical Services/ Manager Administration		Improve the management of municipal fleet		1 Quarterly Report on the management of Municipal fleet	1 Quarterly Report on the management of Municipal fleet		4 quarterly reports approved by the Director for Standing Committee consideration	Director Technical Services
EGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	LY TARGETS			ISIBLE ON
STRATEGY	IDP PROG NUMI	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
and instil good governance within Senqu municipality	AND FRAUD PREVENTION GGPP01	GGPP01-01	Implemetation of Risk management Committee Resolution by June 2022		Committee meeting resolutions	Municipal Manager/Manager Governance and Compliance	Risk Register Updated	Minimisation of Municipal Risk	100% of tracked Risk Committee meeting resolutions implemented	100% of tracked Risk Committee meeting resolutions implemented	100% of tracked Risk Committee meeting resolutions implemented	100% of tracked Risk Committee meeting resolutions implemented	Resolution register	MM
To promote and instil practices within Ser	RISK AND FRAUD GGPP	01-02	Develop a Conflict of Interests Declaration Register for staff and Councillors by June 2022	Interests Declaration	Conflict of Interest Register	Municipal Manager/Manager Governance and Compliance	Register Developed		Conflict of Interest Declaration Register for 2021/2022 developed for staff and Councillors	Not a target in Q2	Not a target in Q3	Not a target in Q4	Register approved by the Director for Internal Audit further processing.	MM

KPA 5: GOOD G	OVERNANC	e and i	PUBLIC PARTICIPATION	N										
STRATEGY	PROGRAMME NUMBER	MBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTERI	Y TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA	IDP PROC NUM	KPI NUMBER	INDICATOR	2021	ANNOAL TARGET	INPUT	UUIPUI	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDITEVIDENCE	RESPOI
To ensure compliance with all legislated deadlines such as MFMA & MSA ,mSCOA	COMPLIANCE GGPP02	GGPP02-01	Implementation of the Compliance Register by June 2022	2020/2021 tracked compliance register	Compliance register		Departmental Risk Assessments conducted	Minimization of Municipal Risk				100% of tracked Compliance register implemented	Tracked Compliance register Implemented	MM
To ensure quarterly sittings of MPAC and the Audit and Performance mmittee and the annual preparation of an annual oversight report	33	GGPP03-01		4 Meelings were held in 2020/2021	100% of tracked Audit Committee resolutions implemented		Meetings held	Improved Oversight and Governance	100% of tracked Audit Committee resolutions implemented	Resolution register	MM/CAE			
To ensure quarter and the Audit a Committee and the an annual or	OVERSIGHT - GGPP03	GGPP03-02		2020/2021 tracked resolutions	MPAC resolutions		Number of MPAC meetings held.	Enhance oversight over Municipal functioning	100% of tracked MPAC resolutions implemented	Resolution register	MM/Chief of Staff			
To ensure that Council, Exco and Top Management meetings are held regulariy and that	N0	GGPP03-03		resolutions	4 Quarterly Reports on tracked resolutions	Director Corporate/ Manager IGR	Reports compiled		1 Report on tracked Council Resolutions for Ouarter 4	1 Report on tracked Council Resolutions for Quarter 1	1 Report on tracked Council Resolutions for Quarter 2	1 Report on tracked Council Resolutions for Quarter 3	Tracked Resolutions Implemented	MM/Director Corporate Services

KPA 5: GOOD G	OVERNANC	e and	PUBLIC PARTICIPATIO	N										
TEGY	PROGRAMME NUMBER	INUMBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	Y TARGETS		AUDIT EVIDENCE	SPONSIBLE PERSON
STRATEGY	IDP PROC NUM	KPI NU	INDICATOR	2021	ANNUAL TARGET	INPUT	001201	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPOI
, Exco and Top are held regularly e implemented	GGPP03	GGPP03-04	Implementation of the Top Management Resolutions by June 2022	2020/2021 Meetings held	100% of tracked Top Management resolutions implemented	Municipal Manager/Manager Strategic and Communication	Meetings Held	Improved decision making and dissemination of information by Management	100% of tracked Top Management resolutions implemented	Resolution register	MM/All Directors			
To ensure that Council, Exco and Top Management meetings are held regularly and that resolutions are implemented	OVERSIGHT - (	GGPP03-05	Implementation of the Senior Executive Management Resolutions by June 2022	2020/2021 meetings held in 2019/2020	100% of tracked Senior Executive Management resolutions implemented	Municipal Manager/Manager Strategic and Communication	Meetings Held	Improved decision making and dissemination of information by Management	100% of tracked Senior Executive Management resolutions implemented	Resolution register	MM/All Directors			

KPA 5: GOOD O	GOVERNANC	e and	PUBLIC PARTICIPATIO	N										
STRATEGY	PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTER	LY TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA'	IDP PROC NUM	KPI NU	INDICATOR	2021	ANNUAL TARGET	INPUT	001201	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPOI
l of the OPCAR and		GGPP03-06	Conduct IT Security Audit by June 2022	Service Provider appointed in 2019/2020	IT Security Audit conducted	Municipal Manager/CAE/	Report on the IT Security Audit	Improved management of IT Security Risks	Not a target in Q1	Not a target in Q2	Not a target in Q3	on IT Security Audit.	Report on IT Security follow up audit submitted to the Senior Management and Audit Committee	MM/CAE
good governance through the monitoring of the implementation of the Audit action plan	OVERSIGHT - GGPP03	GGPP03-07	Perform an IA Internal Quality Review in the fourth quarter and present the assessment results to the Senior Management and Audit Committee in the first meeting subsequent to the financial year end.	Internal quality assessment review conducted in 2019/2020		Municipal Manager/CAE/	1 report on the IA Internal Quality Assessment results.	Conformance with the IIA's Quality Assurance and Improved Programme requirement & Improved Governance of the IA unit.	Not a target in Q1	Not a target in Q2	Not a target in Q3	Assessment Review	Internal quality assessment review report submitted to the Senior Management and Audit Committee.	MM/CAE
To ensure good governar		GGPP03-08	Monitor the implementation of the Audit Action Plan by June 2022	2020/2021 reports	Percentage of issues resolved on the audit action plan	Municipal Manager/Manager: Governance and Compliance	Audit Action Plan Implemented	Improved Audit Outcome	Quarterly report on the percentage of issues resolved on the audit action plan	Quarterly report on the percentage of issues resolved on the audit action plan	Quarterly report on the percentage of issues resolved on the audit action plan	Ouarterly report on the percentage of issues resolved on the audit action plan	4 Quartely Reports on issues resolved	MM

KPA 5: GOOD (	GOVERNANC	e and	PUBLIC PARTICIPATION	I										
IEGY	PROGRAMME NUMBER	NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE		IN DUT	OUTPUT	0.1700.15		QUARTERI	LY TARGETS			usible Son
STRA1	IDP PROG NUMI	KPI NU	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE PERSON
To ensure regular inter action with the public through the public participation plan, Imbizos and	COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC PARTICIPATION	-01			. ,			Participation	Report detailing the engagements/ interactions/ support per Ward in Each Quarter (17wards)	interactions/ support per	interactions/ support per	engagements/ interactions/ support per Ward in Each	approved by the Director	Director Corporate Services

	PROGRAMME NUMBER	ABER	KEY PERFORMANCE	BASELINE 30 JUNE						QUARTER	LY TARGETS			SIBLE
	IDP PROG NUMB	KPI NUMBER	INDICATOR	2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDIT EVIDENCE	RESPONSIBLE
delivery issues	COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC PARTICIPATION GGPP04	GGPP04-02		12 reports submitted in 2020/2021	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline witjhin 7 days	Director Corporate Services/Manager IGR and Stakeholder Relations/R	Queries resolved	Improved Service Delivery	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline within 7 days	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline within 7 days	Complaints register and	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline within 7 days	Reports on percertage of resolved issues from the Municipal Customer Care Complaints Register and Presidential Hotline approved by the Director for Standing Committee Consideration	Director Corpora Service:
		GGPP04-03		2 meetings were held in 2020/2021		Director Corporate Services/Manager IGR and Stakeholder Relations R	Informed Communities	Improved Public Participation within the Municipality	Not a target in Q1	Report on the meetings held through the radio	Not a target in Q3	Report on the meetings held through the radio	1. Advert, 2. Purchase Order of the Slot in Radio stations	Directo Corpor Service
1 . I CD	CUSTOMER CARE GGPP04	GGPP04-04		4 meetings were held in 2019/2020	Percerntage of tracked IPPF resolutions implemented	Director Corporate Services /Manager IGR and stakeholder Relations/R	Information sharing with CDW and the Municipality	Improved Public Participation within the Municipality	Percerntage of tracked IPPF resolutions implemented	Percerntage of tracked IPPF resolutions implemented	Percerntage of tracked IPPF resolutions implemented	Percerntage of tracked IPPF resolutions implemented	4 Reports on Tracked Resolutions Implemented	Directo Corpor Servico
-	COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC PARTICIPATION GGPP04	GGPP04-05	Organise the Mayoral Budget Speech by June 2022	2020/2021 Budget Speech	2021/2022 Mayoral Budget Speech	Director Corporate Services /Manager IGR and Stakeholder Relations	Speech Delivered	Improved Public Participation within the Municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	Preparatory Meeting and Budget Speech Held	1. Advert, 2. Purchase Order of the Slot in Radio stations or attendabce registerd if meeting held physically	Directo Corpora Service
	COMML	GGPP04-06	Reviewal of the Public Parlicipation Policy by June 2022	2019-2020 Reviewed Policy	Review the Public Participation Policy	Director Corporate Services /Manager IGR and Stakeholder Relations/Chief of Staff	Policy Reviewed	Improved and Coordinated Public Participation within the Municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	Council approval	1. Council Resolution Approving the Policy	Directo Corpora Service

KPA 5: GOOD O	OVERNAN	ce and	PUBLIC PARTICIPATION	N										
STRATEGY	PROGRAMME NUMBER	K PI NUMBER	KEY PERFORMANCE	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME		QUARTERI	LY TARGETS		AUDIT EVIDENCE	RESPONSIBLE PERSON
STRA	IDP PROG NUM	KPI NL	INDICATOR	2021	ANNOAL TARGET	INFOI	COIFUI	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	AUDITEVIDENCE	RESPO
To promote interactive communication with customers around service delivery issues	Communications, Marketing, Customer Care & Public	GGPP04-07			Review the Customer Care Policy	Director Corporate Services /Manager IGR and Stakeholder Relation	Policy Reviewed	Improved and Coordinated Customer Care management within the Municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	Council approval	1. Council Resolution Approving the Policy	Director Corporate Services
d AIDS, women and s mmes and Projects		GGPP05-01	Implementation of the HIV/Aids Strategy and plan by June 2022	2020/2021 Implementation Reports	4 Quartely Reports	Director Corporate Services/Manager IGR and Stakeholder Relations	Reports Developed		1 Quartely Report on the Implementation of the HIV/AIDS Strategy and Plan	1 Quartely Report on the Implementation of the HIV/AIDS Strategy and Plan	1 Quartely Report on the Implementation of the HIV/AIDS Strategy and Plan	1 Quartely Report on the Implementation of the HIV/AIDS Strategy and Plan	4 Ouartely Reports submitted to EXCO and attendance registers	Director Corporate Services
g and uplitiment of HIV an outh, people with disabilitie al Socio-Economic Progra	MAINSTREAMING - GGPP05	GGPP05-02	Implementation of the SPU Activity Plan by June 2022	2020/2021 Activity Plan	4 Reports on the Implementation of the SPU Activity Plan		Plan Developed and Implemented	Mainstreaming of	Implementation of the	1 Ouaterly Report on the Implementation of the SPU Activity Plan	1 Quaterly Report on the Implementation of the SPU Activity Plan	1 Ouaterly Report on the Implementation of the SPU Activity Plan	4 Ouaterly Reports submitted to EXCO and attendance register	Director Corporate Services
To promote the mainstreaming and uplitment of HIV and AIDS, children, youth, people with disabilities and the elderly into municipal Socio-Economic Programmes ar	MAINS	GGPP05-03	Reviewal of the Mainstreaming Policy by June 2022		Review the Special Programmes Policy	Director Corporate Services /Manager IGR and Stakeholder Relations/Chief of Staff	Policy Reviewed	Improved and Coordinated management of Special Programmes Affairs within the Municipality	Not a target in Q1	Not a target in Q2	Not a target in Q3	Council approval	1. Council Resolution Approving the Policy	Director Corporate Services

## SENQU MUNICIPALITY

## MUNICIPAL MANAGER : 1ST QUARTER REPORTING (JULY - SEPTEMBER) 2021



Achieved	
Achieved with a Variance	
Not achieved	
Not yet applicable	Not a target this quarter
Under Review	

KPA 1: BASIC	SERVICE DE	LIVERY AN	ND INFRASTRUCTURE E	DEVELOPMENT			-							
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure that the traffic section operates effectively and efficiently	TRAFFIC - BSD01			12 Reports submitted in 2020/2021	Learners' Licence	,	for Learners' Licence		Learners' Licence	Target not Met. The total number of people tested for learners licence for the quarter is 115. During the month of July the total number of 98 learners applied to be tested, 96 learners were actually tested, 74 passed, 22 failed, 2 absent and 0		tested is recorded . This was due to the new system installed by DOT that was	Configuration is scheduled for the 08th October 2021, nonetheless it must be noted that this is a demend driven target and number will vary from time to time.	

KPA 1: BASIC	SERVICE DE	ELIVERY A	ND INFRASTRUCTURE D	DEVELOPMENT	-				-			-	-	
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
		BSD01-02	Number of people tested on Drivers Licence by 30 June 2022	12 Reports submitted in 2020/2021	3369 people tested for Drivers' Licences	Director Community Services/ Registered Traffic Officers / E Natis / Face Values	People legally tested for Drivers' Licence	Increased numbers of legally registered drivers within the municipality	840 people tested for Drivers' Licences	Target not Mt. The total number of people tested for Drivers licence for the quarter is 819.During the month of July a total of 219 people applied for drivers licence, 205 people were actually tested. 162 passed, 43 failed, 11 absent and 3 deffered. In		A variance of 21 less people tested is recorded.	This is a demand driven target therefore numbers will vary from time to time.	
perates effectively and efficiently	TRAFFIC - BSD01	BSD01-03	Number of Road Offense Tickets issued within Senqu Municipality to road users by 30 June 2022	12 Reports submited in 2020/2021	92 Road Offense Tickets issued	Director Community Services/ Ticket Books/ Traffic Patrol Officers/ Speed Equipment	Road Offense Traffic Issued	Improved adherence to traffic rules	23 Road Offense Tickets issued	Target Exceeded. A total of 143 Road Offense tickets were issued during the quarter. During the month of July a total number of 59 fines were issued, 45 in August and 39 in September.		A variance of 120 more tickets issued is recorded.	This is a demand driven target therefore numbers will vary from time to time.	
To ensure that the traffic section operates effectively and efficiently	TRAFFIC	BSD01-04	Construction of a DLTC in Sterkspruit by June 2023	Consultant Appointed in 2020/21	1560m Perimeter fence done.	Director Technical Services/PMU Manager/ Budget R 5 747 971,40	DLTC constructed in Sterkspruit	Improved conditions of DLTC services for Sterkspruit community. To increase revenue collection for the municipality.	Not a Target in Q1					
		BSD01-05	Installation of Traffic lights in Sterkspruit by June 2022	New indicator	Installation of Traffic lights	Director Technical Services/ Electro Technical Controller /R 379 573,39	Traffic lights installed in Sterkspruit	Improve the flow of movement of traffic.	Not a Target in Q 1					

STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
ent by building storm water	UCTURE- BSD02	BSD 02-01	per the Council	12800m was maintained in W: 2, 3, 4, 5, 6, 8, 9, 10, 11, 15 and 17 in 2020/2021	100% Completion of Mainttenance of roads as per the approved maintenance plan	Director Technical/ Manager Roads/ R	Maintained road infrastructure	Extended life of access roads within the Senqu Municipality	Not a Target in Q 1					
provide sustainable infrastructure development by building and maintaining access roads, bridges and storm water	ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE - BSD02	BSD 02-02	Construction of 6 kms of Paving of streets and Stormwater control in New rest W8 (Phase 1) by June 2024			Director Technical/ PMU Manager/R12 678 748,36		Improved sustainable access to services	Not a Target in Q 1					
To provi and r	ROADS BR	BSD 02-03	Renew Transwilger Bridge by June 2022,	Consultant Appointed in 2020/21		Director Technical/ PMU Manager/ R2 373 985,70	Bridge Renovation completed	Improved access to services	Preliminary design	Target Met. Preliminary designes were submitted.			Advertised for constrcution on 3rd Septmber 2021 and closed 27 September 2021	

KPA 1: BASIC	SERVICE DE	ELIVERY AN	ND INFRASTRUCTURE D	DEVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To provide sustainable infrastructure development by building and maintaining access roads, bridges and storm water	PORT INFRASTRUCTURE- BSD02			advertised in 2020/2021	Construction of 180 accesses to properties in Tienbank	Manager.	180 accesses to properties constructed in Tienbank	Improved access to services	Contractors	Target not Met. Contractor not appointed, the project has been re-advertised.		The validity period of the tender lapsed.	The project will be re-advertised and the process will be closely monitired.	
To provide sustainable infrastru maintaining access road	ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE.		Speedhumps in Lady Grey(5) and Rhodes (1)		Speedhumps in Lady		8 Speedhumps Constructed	Improved access to services		Target not Met. Contractor not appointed, the project has been re-advertised.		The validity period of the tender lapsed.	The project will be re-advertised and the process will be closely monitired.	

KPA 1: BASIC	SERVICE DE		ND INFRASTRUCTURE D	DEVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
ensure effective management and maintenance of indoor recreational community facilities	ONAL COMMUNITY FACILITIES - BSD03		Town Hall by June 2022				Barkly East Towmhall Renovated	Ensure asset lifespan	Not a Target in Q1					
To ensure effect indoor re	INDOOR RECREATIONAL		Renovations of the Transwigel Community Hall by June 2022	Contractor appointed in 2020/21	Renovations of Transwigel Community Hall	Director Technical/ PMU Manage	Transwilger Hall Renovated		and restructuring	Target met - Site establishment and roof pitching were done				

KPA 1: BASIC	SERVICE DE	LIVERY A	ND INFRASTRUCTURE D	EVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
ctive management and maintenance recreational community facilities	COMMUNITY FACILITIES - BSD03	BSD03-03		Repaired in 2020/2021		,	Halls maintained and Repaired		the 2021/22 Maintanace plan)	Target Met. Two Halls maintained and repaiered as per the maintainnace plan. Lady Grey Town Hall -Apply waterproof sealing strips on the roof. -Repair damaged parts of the ceiling.				
To ensure effective manag of indoor recreational	INDOOR RECREATIONAL CON				17 Halls Maintained and Repaired (as per the 2021/22 Maintanace plan)		Halls maintained and Repaired		per the maintainance plan	Target Net, 4 Halls maintained as per the maintainace plan. Blue Gums Hall •Paint facia boards and gutters •Replace all doors •Fix and paint gate Voyizana Hall				

STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
		BSD04-01	Report on Number of Burial Plots provided as per request.	12 Reports submitted in 2020/2021	12 Reports on number of Burial Plots provided as per request		Burial Plots provided for burial	Improved Burial of communities	3 Monthly Reports on Number of Burial Plots provided per request per month	Target Met. 3 Monthly Reports on the number of burial plots provided were submitted. 67 burial plots were provided during the quarter, 16 in July, 28 in August and 23 in September 2021.				
meteries and pauper burials		BSD04-02	Number of cemeteries maintained in Towns by June 2022	4 reports submilted on 8 Cemeteries maintained in 2020/2021	8 Cemeteries maintained in each quarter	Director Community Services/Manager Amenities	Maintained cemeteries	Improved Burial of communities	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkululeko old cemetery, Zola, Rhodes-Zakhele, Barkly East Town, Lady Grey Town, Sterkspruit Town.	Target met. 8 Cemeteries were maintained during the quarter s follows - Steve Tshwete, Khwezi Naledi, Nkululeko old cemetery, Zola - Barj, Zakhele - Rhodes, Barkly East Town, Lady Grey Town,Sterkspruit Town.				
management, construction and maintenance of cemeleries and pauper burials	CEMETERIES AND BURIAL - BSD04	BSD04-03	Number of cemeteries maintained in Rural Areas by June 2022	4 reports submitted on 10 Cemeteries maintained in 2020/2021	10 Rural cemeteries maintained in each quarter	Director Community Services/Manager Amenities	Maintained cemeteries	Improved Burial of communities	10 Cerneteries maintained per quarter	Target Met. 10 Cemeteries were maintained during the quarter: 1. Khiba 2. Ezintatyaneni 3. Blue Gums 4. Walaza 5. Dulcies nek 6. Masekeleng 7. Bensonvale				
To ensure effective manageme	0	BSD04-04	Construction of New Cemetery in Barkly East by June 2022	Contractor was appointed and the Site Established in 2020/2021	Construction of New Cemetery in Barkly East	Director Technical/ PMU Manager/R8959051,94	Barkley East New Cemetery constructed	Improved Burial of communities	1250m of perimeter fence	Monocuma Target met - 1250 m of boundary fence was completed by end September 2021				
		BSD04-05	Fencing of existing cemetries at Joveleni, Hinana and Voyizana by June 2022	New indicator	Fencing of existing cemetries at Joveleni, Hinana and Voyizana	Director Technical/ PMU Manager/ R 1 158 359,30	Joveleni, Hinana, and Voyizana cemeteries fenced.	Sufficient burial area for 10 years	Not a Target in Q1					

KPA 1: BASIC	SERVICE DE	LIVERY AN	ND INFRASTRUCTURE D	EVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
stabilish and upgrade existing urban trafields	TS BSD05		maintained in 5 Sportsfields by June	12 Reports on 5 Sportsfield Maintained were submitted in 2020/2021		· · · · · · · · · · · · · · · · · · ·	5 Sportsfield maintained	Improved lifespan of municipal assets	Sports fields maintained asper the maintanance plan	Target Met. Monthly reports on 5 sports fileds maintained as per the mainatiunance plan generated . The following maintenance was carried out during the quarter: BARKLY EAST • Replace light bulbs.				
To construct, maintain, identify, establish a Sportsfields	SPORT		Construction of Bluegums sportsfield by June 2023	New Indicator	Construction of Bluegums sportsfield	Director Technical/ PMU Manager/8000000	Bluegums Sportfiles constructed	Improved Quality of the Sportsfield		Target not Met. The EIA has not yet been done.		Awaiting for the appointment of the panel of consultants.	The panel of consultants will be appointed before the end of second quarter.	

KPA 1: BASIC	SERVICE DE	LIVERY AN	ID INFRASTRUCTURE D	EVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
ces to all residents	- BSD06	01	5 5 5	SLA signed for 2020/2021 financial year	Signed between 2	Director Community Services/Manager Amenities	SLA signed	Improved literacy levels within the Senqu Communities	Municipal Manager and sent to the Department of Sports	Target Met. SLA was signed by the Municipal Manager and was sent to DSRAC on the 06 July 2021				
To provide library services to all residents	LIBRARIES -	2	Library Services SLA	4 Quarterly Reports on the Implementation of the SLA were submitted in 2020/2021		Director Community Services/Manager Amenities	submitted		the Implementation of the SLA	Target Met. Quarterly Report on the Implementation of the SLA was submitted to DSRAC .				
To maintain and control the municipal commonage	LICENSING AND CONTROL OF ANIMAL - BSD07			4 slock Registers were updated in 2020/2021	Quarterly Updated for		Register updated	Improved management of animals	Register updated for all	Target Met. Quarterly stock Register was updated for all commonages during quarter one.				

KPA 1: BASIC	SERVICE DE	LIVERY AN	ND INFRASTRUCTURE D	EVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
manage and reduce waste	NT - RECYCLING BSD08		Towns. BE, Herschell,	Total of 9122,09 tons of waste was collected in Towns in 2020/2021		Director Community Services /Manager Waste/		Healthier and Clean living conditions	quarter	Target Exceeded. 2314,675 Tons of Waste Collected in the Quarter		recorded. The variance caused by more waste collection including the RDP	The Municipality will have to speed up with the formalisation of Mokhesi as part of the waste comes from the flats around the route towards Mokhesi. So they are able to be billed for waste collection.	
To effectively man	WASTE MANAGEMENT		Waste Site in Ward 5 -	The Contractor was appointed and the Site Established in 2020/2021	Solid Waste Site in	Director Technical Services/ PMU Manager/ R 2 370 244,50				Target Met. 500m of accesss roads was done.				

KPA 1: BASIC	SERVICE DE	ELIVERY A	ND INFRASTRUCTURE D	DEVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
and reduce waste				advertised and The	Solid Waste Site in	Director Technical Services/ PMU Manager/ R11 733 760,72	Herschel Waste Site Developed	Improved Management of Waste Material	Site establishment and earthworks	Target Met, the has been established.				
To effectively manage and reduce waste	WASTE MANAGEMENT - RECYCLING BSD08		Upgrading of the Lady Grey Solid Waste Site by June 2022	The contractor abandoned the project in 2019 and the project is under littigation		Services/ PMU Manager/	Lady Grey Waste Site Upgraded to be NEMA Compliant	Improved Management of Waste Material	Not a target in Q1					
To improve the quality of life for residents by increasing the % of households receiving basic refuse collection	WASTE MANAGEMEN		to basic level of refuse removal by June 2022	properties where service charges are required.	households with access to basic level of refuse removal.	Services/Manager Waste	Number of people with access to free basic refuse removal	Fair level of delivery of services	Not a target in Q1					

KPA 1: BASIC	SERVICE DE	LIVERY AN	ID INFRASTRUCTURE D	EVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
That all registered indigent households receive free basic electricity and refuse removal	FREE BASIC SERVICES BSD09	09-01	household earning less than 2 state pension	consumers.	percentage of		Number of indigent people approved for free basic electricity	Equal delivery of service to the community of Senqu Municipality	Not a target in Q1					

STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	ND INFRASTRUCTURE E	BASELINE 30 JUNE	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
		BSD10-01	Installation of new Pre- Paid Meters throughout the Municipality by June 2024	100% of new pre-paid meters were installed within 4 days from the date of instruction in 2020/2021	100% of new pre-paid meters installed within 7 days from the date of instruction	Director Technical/Electro Technical Controller/R 1 699 198,56	Reliable Metering System installed	Improved Revenue Collection	100% of new pre- paid meters installed within 7 days from the date of instruction	Target met. 13 New Meter were installed within 7 Days.			When the meters are purchased from the supplier the supplier code needs to be verified before the delivery of meters	
t of outdated equipment ensure compliance	0	BSD10-02	Replacement of existing metres throughout the municipality by June 2022	In 2020/2021 - 81 Meters were replaced	85 Replaced Meters installed	Director Technical/Electro Technical Controller/ R 1 699 198,56	Reliable Metering System	Improved Revenue Collection	15 Meters	Target met. 15 Meters Replaced. 1 Meter July 2021. 5 Meters August 2021. 9 Meters September 2021.				
structure through replacement in order to reduce losses and	ELECTRICITY AND STREET LIGHTING BSD10	BSD10-03	Repair and Maintenance Transformer in Ward 10, 14 and 16 by June 2022	refurbished in	5 Transformers refurbished	Director Technical Services/Electro Technical Controller/R 340 595,42	Transformers maintained	Electrical power supply stability	2 Transformers refurbished W14	Target not met. Not transformers were refurbished.		Truck with crane not availible due to repairs and roadworthy. Order no. 3166,2811, 3091 and 3495 attached as prove of repairs done.	The crane truck went in for repairs on the 28th June 2021 until the 06th October 2021.	;
To maintain the existing electrical infrastructure through replacement of outdated equipment and installation of new equipment in order to reduce losses and ensure compliance	ELECTRICITY A	BSD10-04	Replace Street Lights in 3 Wards (Ward 10, 14 and 16) by June 2022	60 street lights replaced in 2020/2021	75 Streetlight replaced in W10, W 14, and W 16	Director Technical Services/ Electro Technical Controller/R 450 464,21	Streetlights replaced	Improved visibility and community safety within Senqu Municipality	Not a target in Q1	Target exceed. 9 Street Lights replaced at W10		Tender no. 22/2019-2020 in place for three years. Procurement process exceeded.	Although the target was not meant for this quarter, the appointment of the service provider has experdited the procurement of material.	
Τα	-	BSD 10-05	Installation of the Power Backup System by June 2022	New Indicator	Installation of the Backup System	Director Technical/ Manager Electro/ R2 800 000,00	Powerback Up System Installed	Ensure electricity supply is stable during working hours	Appointment of Contractor	Target not met. Contractor not appointed.		Tender Document no. 76/2020-2021 Bids were non- responsive.	Revised Specification in order to quire a responsive Tender Bidder. Tender Document no. 115/2021- 2022	

KPA 1: BASIC	SERVICE DE	ELIVERY AN	ID INFRASTRUCTURE D	EVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To reduce Senqu electricity backlogs by assisting Eskom with electrification of rural areas as identified by Council.	ELECTRICITY AND STREET LIGHTING BSD10		electricity by June 2022	percentage of households with access to basic level of	1 3	Services/ Electro Technical Controller	Number of people with access to free basic electricity.	Fair level of delivery of services	Not a target in Q1					

KPA 1: BASIC	SERVICE DE		ND INFRASTRUCTURE D	DEVELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2020	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
bace and parking w offices and ting buildings	CE BDS11		Construction of staff change rooms in Lady Grey by June 2022		change rooms in Lady		Technical Services Offices Renovated	Improved working environment for staff members		Target not Met. Contractor not appointed.		PMU and End user department could not finalise specifications which led to delays in submission to BSC	Scope of works to be finalised will be based on the available budget which was reduced from its initial amount of R 500 000,00	
To provide office space and parking by building new offices and renovating existing buildings	OFFICE SPACE	BSD11-02	Installation of New Cameras in the Municipal Fleet yard by June 2022	New Indicator		CFO/ Manager IT/ R379 573,39	Municipal fleet managed	Improve the management of municipal fleet	Not a Target in Q1					
To ensure that all businesses operating in the Municipality have licences and are operating according to legislation by 2022	LICENSING OF BUSINESSES BSD 12	BSD12-01	Management of the issuing of business licencing by June 2022	submitted on the issuing	the issuing of business	Director Community Services/ Manager Amenities	Businesses licenced	Improve management of businesses	the issuing of business licencing	Target Met. 1 Quarterly Report on the issuing of business licencing was submitted.			No business licences were issued during the quarter	

KPA 2: LOCAL	ECONOMIC	DEVELOPI	MENT											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To promote responsible tourism, arts and heritage through continued subbort to local initiatives	TOURISM LED01	LED01-01	Development of the Senqu Tourism Plan by June 2022	Senqu Tourism Plan 2017-2022		Director Development and Town Planning Services/Manager IPED	1 adopted tourism plan	Well marketed municipal area		Target met. The project plan was sent to the IPED SC in July 2021.				
		LED02-01	Development of LED Strategy by June 2022	Exisiting Senqu LED Strategy		Director Development and Town Planning Services/Manager IPED	1 adopted LED strategy	Coordinated approach to LED		Target met. The project plan was sent to the IPED SC in July 2021.				
l economy sgy		LED02-02	Outdoor advertising & signage policy adopted by June 2022	New indicator	& signage policy	Director Development and Town Planning Services/Manager IPED	Outdoor advertising & signage policy adopted.	Increased revenue	Not a target in Q1					
To promote and attract development in the local economy through implementation of the LED strategy	LED 02	LED02-03	Street and Public Places Naming Policy by June 2022	New indicator	1 Street and public places naming policy adopted	Director Development and Town Planning Services/Manager IPED	Street and public places naming policy developed	Improved accesibility and navigation to communities		Target exceeded. The Policy was sent to the IPED SC in August 2021. It was commented on and went to Council for adoption on 30 September 2021		This was not a target for Q1 however the department was able to do it in the quarter under review.	The department became pro- active and implemented the project.	
To promole and attra through imple	-	LED02-04		162 jobs created through LED initiatives in 2019/2020	1 Annual Consolidated Report on number jobs created through LED initiatives including capital projects		Number of jobs created	Improved socio economic conditions of the poor	Not a target in Q1	2021				
		LE D02-05	% of the municipal infrastructure capital projects in excess of R6 million, allocated to SMME's through sub contracting by June 2022	2020/2021 Report	30 % of the municipal infrastructure capital projects in excess of R6 million, allocated to SMME's through sub contracting.	Director Technical Services	Improved work opportunities for SMME's	Increase in revenue recycled in local economy	Not a target in Q1					

KPA 3: MUNIC	IPAL FINAN	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure the efficient and effective procurement of goods and services	SUPPLY CHAIN MANAGEMENT (ADMINISTRATION AND REPORTING) - MEMV01		Percentage of the Implementation of the Institutional Procurement Plan by June 2022			MM/Manager: Governance and Compliance	Plan Developed		Institutional Procument Plan Developed	Target Met. The Plan was developed.				

KPA 3: MUNICI	PAL FINANO	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure monitoring of Municipal Assets per Department through regular asset checks and reporting	ASSET MANAGEMENT- MFMV02		Asset Count by June	The 1 Annual Asset Count was Performed in 2020/2021		CFO/Manager Supply Chain	Asset Count Report developed	Improved management of municipal assets	Not a target in Q1					

KPA 3: MUNICI	IPAL FINAN	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To annually assess and report on the % of the budget spent as expressed by the ratios	FINANCIAL MANAGEMENT - MFMV03		Report on Financial viability as expressed by the ratios in the gazette by June 2022	2020/2021 Ratios		CFO/MANAGER BTO/Financial System /All Directors	Report on Ratios	Improved management of municipal financial and other resources	Not a target in Q1					
	FINANCIAL MANA		Compile Supplementary valuation roll by June 2022	2020/2021 Valuation Roll	1 Annual Supplementary Valuation Roll compiled	CFO/Manager Revenue	Actual Supplementary Valuation conducted	1 Annual Supplementary valuation roll	Not a target in Q1					
To expand and protect the municipal revenue base by providing accurate bills for services rendered	SEMENT - MFMV03		Report on correct billing of consumers by June 2022	2020/2021 verified actual correct billing reported		CFO/Manager Revenue 0000 /Financial System/	Number of consumers correctly billed	Improved Revenue collection and management of municipal financial resources	100% Correct billing of consumers with a 2% variance factor	Target Met. The report was submitted.			*There were 10115 accounts billed in July and *There were 9766 accounts billed in August and # there were 13 045 accounts billed in September .	
To expand and protect the mur	FINANCIAL MANAGEMENT	MFMV03-04	Report on actual revenue collected by June 2022	2020/2021 Total Revenue collected		CFO/ Manager Revenue/ Financial System	Total Planned Revenue collected	Improved Revenue collection and management of municipal financial resources	1 Quarterly Report on the actual collected revenue	Target Met. 1 Quarterly Report on the actual collected revenue was submitted.			Actual revenue collected for Q1 - 83 %	

KPA 3: MUNIC	IPAL FINAN	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
ipal revenue base by providing ervices rendered	EMENT - MFMV03	-05	Reporting of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches by June 2022	2020/2021 Reports		CFO/Manager Demand and Acquisition	4 Quarterly Reports of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches	Improved management of municipal finances	Unauthorised, Irregular, Fruitless and Wasteful	Target Met. 1 Quarterly Report of Unauthorised, Irregular, Fruitless and Wasteful expenditure and Minor Breaches was submitted.			There were no unauthorised, irregular, fruitless and wasteful expenditure for the 1st quarter.	
To expand and protect the municipal revenue base by providing accurate bills for services rendered	FINANCIAL MANAGEMENT	9	Compilation and submission of Legislatively Compliant AFS by 31 August 2021	2019/2020 AFS	Compilation of 2020/2021 AFS by 31 August 2021	CFO/ All Directors/	Legislatively compliant AFS	Improved reporting on public funds	Compilation of 2020/2021 AFS by 31 August 2021	The AFS were submitted to A.G on the 31 August 2021.				

KPA 3: MUNIC	IPAL FINANC	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
oital projects op		MFMV03-07	Report on the % of operational budget actually spent with a variance of 5% by June 2022	The OPEX expenditure 2020/2021	Report on100 % Expenditure of the Operational Budget by the end of the financial year	CFO/ R000/ Financial System/ All Directors	Monitoring and Implementation of the budget	Improved management of public funds and delivery of services	spent (20% by the end of the quarter)	Target Met. 3 Monthly Reports on the actual operational budget % spent were submitted. As at the end of July 2021, about 1,4 % of the operational budget has been spent. The report for July 2021 was submitted to the finance			A variance of 3% less spent on operational budget is recorded.	
To annually report on the % of the Municipality's budget actually spent on capital projects identified a particular financial year in terms of the Municipality's IDP	FINANCIAL MANAGEMENT - MFMV03		Report on % Capital budget actually spent with a variance of 5% by June 2022	The CAPEX expenditure of 2020/2021	Report on 100% Expenditure of the Capital Budget	CFO/ R000/ Financial System/ All Directors	Monitoring and Implementation of the budget	Improved management of public funds and delivery of services	budget // spent (13 // by the end of the quarter)	Target Not Met. 3 Monthly Reports on the actual capital budget % spent were submitted.As at the end of July 2021, about 0,3 % of the Capital budget has been spent. The report for July 2021 was submitted to the finance standing committee on the 17		A variance of 8,6% less spent on capital budget is recorded.		
port on the % of the Municipa tified a particular financial ye	FINANCIAL MANA	60-	Report on % of Conditional grants received actually spent by June 2022		12 Reports on 100% Expenditure on Conditional grants received	CFO/ R000/ Financial System/ All Directors	Monitoring and Implementation of the budget	Improved management of public funds and delivery of services	received spent (15% by the end of the quarter)	Target Not Met. 3 Monthly Reports on the actual % of Conditional Grants recieved spent were submitted. As at the end of July 2021, about 1,3% of the Grant budget has been spent. The spent for, luky 2021		A variance of 11,2% less spent on conditional grants recieved is recorded.		
To annually rei iden		MFMV03-10	Report on % of Conditional grants opex received actually spent by June 2022	2020/2021 Conditional Grants Opex Actually Spent	12 Reports on 100% Expenditure on Conditional Grants Opex received	CFO/ R000/ Financial System/ All Directors	Monitoring and Implementation of the budget	Improved management of public funds and delivery of services	the actual % of Conditional Grants Opex received spent (15% by the end of the quarter)	Target Met. 3 Monthly Reports on the actual % of Conditional Grants Opex received spent were submitted. FMG - 57% Spent, EPWP - 9% Spent MIG - 12 % Spent				

KPA 3: MUNICI	PAL FINANC	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
2 ensure compliance with the MF-WA and WS-A requirements regarding the adjustment budget and annual budget development and submission requirements	BUDGET COMPILATION - MFMV04	MFMV04-01	Compilation of the Annual budget for 2022/2023 by 31 May 2022	2021/2022 Budget	2022/2023 MFMA Compliant budget by 31 May 2022	CFO/ Financial System/ All Directors /Dora / Legislative Directives /	MFMA Compliant budget	Improved Municipal Financial Planning	Not a target in Q1					
To ensure compliance v requiri- regarding the adjustm buc development and sui	BUDGET COMPII	MFMV04-02	Compilation of the Adjustment budget by 28 February 2022	2020/2021 Budget	2021/2022 Adjustment	CFO/ Financial System/ All Directors / Legislative Directives	MFMA Compliant adjusted budget	Improved Municipal Financial Planning	Not a target in Q1					
LS 71, S 72 & S 52 reports delines and prescripts	REPORTING - MEMVO5	MFMV05-01		12 section 71 reports for 2020/2021		CFO/Manager BTO/ Financial System / Treasury Template / All Directors	Compliance with Treasury Regulations and the MFMA	Improved Financial Management and Reporting	3 Monthly Reports on development of section 71 (1) reports and submission to the Mayor and National Treasury within 10 working days	Target Met. 3 Monthly Reports on development of section 71 (1) reports and submission to the Mayor and National Treasury were submitted.			The s71 reports to the Mayor for July was submitted on the 13 August 2021. the s71 reports to the Mayor for August was submitted on the14 September 2021 and for September was submitted t the Mayor on the 14 October 2021.	
To develop and submit S 71, S 72 as per MFMA guidelines and	REPORTI		Compilation of Financial and Perfomance reports (Section 52(d) and Section 72 - MFMA) by June 2022	Performance Reports developed	reports (Section 52(d)		4 Financial and Perfomance reports compiled	Structured and Improved Planning, Monitoring and Evaluation	Section 52 (d) Compiled (Quarter 4 of 2020/21)	Target Not Met. Report compiled but not submitted to council for approval.		The report was developed but could not be submitted to council for approval because council activities were cancelled due to elections.	The report will be sent in the council meeting of November 2021.	

KPA 3: MUNIC	IPAL FINAN	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure a continually secure, effective and efficient ICT service through implementation of ICT policies and plans and upgrading of ICT equipment	MFMV06		Systems downtime due to hardware, software, network failures (3hrs) by June 2022		12 Monthly Reports on the Systems downtime due to hardware, software, network and power failures	-	Server Downtime monitored	Management of IT	the Systems downtime due to hardware, software,	Target Met. 3 Monthly Report on the Systems downtime due to hardware, software, network and failures were submitted.				
To ensure a continually secure, effe through implementation of ICT policies and equipme	м - ті				12 Ouarterly Reports on the Systems downtime due to hardware, software, network and power failures	CFO/Manager IT	Maintained Servers	Management	the Systems downtime due to hardware, software,	Target Met. 3 Monthly Report on the Systems downtime due to hardware, software, network and failures were submitted.				

KPA 3: MUNIC	IPAL FINAN	CIAL MANA	GEMENT & VIABILITY											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
a continually secure, effective and efficient ICT service through implementation of ICT policies and plans and upgrading of ICT equipment	П - МЕМV06		Maintanance, Monitoring and Management of IT Back Up System by June 2022		12 Monthly Reports on the Monitoring of IT Back Up System	CFO/Manager IT	Reports Compiled	Management	3 System Generated Monthly Reports on backups success	Target Met. 3 System Generated Monthly Reports on backups success were submitted.				
To ensure a continually through in and plans a		4		4 meetings held in 2020/2022	100% Implementation of the resolution of the IT Steering Committee	CFO/Manager IT	Meetings Held		100% Implementation of the resolution of the IT Steering Committee	Target Not Met. The resolution register was not developed during the quarter undr review.		The department has not chnaged form the system of reporting on meetings.	Aresolution chart will be developed and submitted retrospective reports in the second quarter.	

KPA 4: MUNIC	IPAL TRANS	FORMATIO	N & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To submit the skills plan and annual training report as legislated	SKILLS DEVELOPMENT - MTID01	01-01	initiatives for staff and councillors implemented in terms of the	initiatives implemented for staff and councillors	initiatives implemented		employees	Improved capacity of employees to carry out their duties	Not a target in Q1					

KPA 4: MUNICI	PAL TRANS	FORMATIO	N & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To develop and implement an effective HR strategy	.OPMENT - MTID01	5	Competency levels (as	meet competency requirements 2019/2020		Director Corporate/Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	Not a target in Q1					
To develop, adopt and implement the workplace skills plan (WSDP).	SKILLS DEVELO		Report on the % of a municipality's budget actually spent on implementing its workplace skills plan by June 2022		1 Annual Report on the % of a municipality's budget actually spent on implementing its workplace skills plan	CFO/ Director Corporate/Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	Not a target in Q1					

KPA 4: MUNIC	IPAL TRANS	Formatio	N & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
No of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan	EMPLOYMENT EQUITY - MTID02	MTID02-01	Report on number of people from employer equity target groups employed in the 3 highest levels of organogram in compliance with a municipal approved employment equity plan by June 2022	report submitted in 2020/2021		Director Corporate/Manager HR		Balanced Equity in the employment of the municipality	Not a target in Q1					
To ensure that the organisational structure of the Municipality is aligned to its present and future statifing meeds and	IT, SEL MANA MTID03		Reviewal of the Institutional Organogram by June 2022	2020/2021 Reviewed Organogramme	2021-2022 reviewal of the organogramme	Director Corporate/Manager HR	Organogramme approved	Improved acquisition of staff	Not a target in Q1					

KPA 4: MUNIC	IPAL TRANS	FORMATIO	N & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure the physical and mental well being of employees through the implementation of an embloyee wellness	EMPLOYEE WELLNESS PROGRAMME - MTID04		Organise A Municipal Wellness Intervention by June 2022	1 Wellness programme conducted in 2020/2021		Director Corporate/Manager HR/R	Wellness Day Held	Improved state of Municipal Employees	Not a target in Q1					

KPA 4: MUNIC	IPAL TRANS	FORMATIC	ON & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure that all Senqu buildings and staff adhere to and implement OHS legislation	OCCUPATIONAL HEALTH AND SAFETY - MTID05	MTID05-01	Percentage of tracked OHS resolutions resolved by June 2022	2020/2021 tracked resolutions	Percentage (70%) of tracked OHS resolutions resolved	Director Corporate/Manager HR	Resolutions Impemented	Improved working Environment of Municipal Employees	Percentage (70%) of tracked OHS resolutions resolved	Target Met. 90% of the resolutions were implemented.			The OHS functionality has been divided into two main focus areas which are general OHS and Covid- 19 activities. The planning for the genaral functionality started off with a risk assessment followed by a workshop on the role of OHS Departmental champions.Corporate Services is in the process of finalising a	
to ensure a good relationship between management and employees through teoular interactions on labour	LOCAL LABOUR FORUM - MTID 06	MTID06-01	Percentage of tracked LLF resolutions resolved by June 2022	2020/2021 tracked resolutions	Percentage (70%) of tracked LLF resolutions resolved	Director Corporate/Manager HR	Resolutions Impemented	Improved Relations between the Employer and Employees	Percentage (70%) of tracked LLF resolutions resolved	Target Met. 100% of the resolutions were implemented.			The LLF resoled that its meetings should take place on a monthly basis. This howeverexcudes January and December. In the quarter under review, the LLF met 4 times and all the resolutions of the said meeting have been implemented including those that have been referred to municipal	
	T AND REPORTING - MTID 07	MTID07-01	Reviewal of the Human Resources Policies by June 2022	Policy reviewed in 202/2021	Review the policy	Director Corporate Services/HR and Legal Services Manager	HR Policies Reviewed	Improved human capital management within the municipality	Not a target in Q1					
To ensure that a system of departmental and individual performance management system is implemented	PERFORMANCE MANAGEMENT AND REPORTING		Signing of Performance Agreements by the Municipal Manager and all Section 56 Managers by September 2021	6 Agreements signed	5	Municipal Manager/Manager Governance and Compliance	Signed Agreements	Structured and Improved Planning, Monitoring and Evaluation	6 Signed Performance Agreements of the MM and Directors loaded on the website. Submission of the Agreements to Provincial COGTA	Target Met. 6 Performance Agreements were signed by the MM and Directors			The Individual PMS was moved to Corporate Services. The Corporate Services has made changes to the look and feel of the agreements and ensured that individual scorecaeds not onlly look at the technical aspects but also includes managerial and PDPs. All the above reflectt the individual's contribution to the	

KPA 4: MUNICI	IPAL TRANS	FORMATIC	ON & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
uai	MTID 07	17-03	Signing of Performance agreements by the Managers with their respective Directors by September 2021	18 Agreements signed	Performance	Director Corporate Services/HR and Legal Services Manager	Signed Plans	Structured and Improved Planning, Monitoring and Evaluation	Performance Plans of Middle Managers	Target not Met. The performance plans of middle managers will be finalised in October after a workshop with all those involved on the proposed templates		There is lot that needed to change at both the Director and middle manageent leves and this led to the delay in the finalisation of the plans	It is expected that these will be concluded on time next year as the overall of the scorecards is a once off event.	
To ensure that a system of departmental and individual performance management system is implemented	AND REPORTING -	04		2019/2020 Annual Performance Report	Report compiled and submitted to AG by 31	Municipal Manager/Manager Governance and Compliance/	Annual Performance Report compiled	Structured and Improved Planning, Monitoring and Evaluation	Report developed	Target Met. The report was developed and submitted to AG on 31 August 2021.				
To ensure that a system performance manager	PERFORMANCE MANAGEMENT		Compilation of the Annual Report for 2020/2021 by June 2022	2019/2020 Annual Report	compiled and approved by 31 March	Municipal Manager/Manager Governance and Compliance/	Annual Report compiled	Structured and Improved Planning, Monitoring and Evaluation	Not a target in Q1					
	۵.	-06	Development and Tabling of the Service Delivery and Budget Implementation Plan by June 2022	2020/2021 SDBIP		Compliance/	SDBIP Compiled	Structured and Improved Planning, Monitoring and Evaluation	Not a target in Q1					

KPA 4: MUNICI	PAL TRANS	FORMATIC	ON & INSTITUTIONAL DE	VELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To implement SPLUMA regulations	SPATIAL PLANNING - MTID 08	MTID08-01	Develop a Local SDF for Barkly East by June 2022	Lady Grey 1st draft local SDF developed in 2019/2020	1 adopted Barkly East LSDF	Director Development and Town Planning Services/Town Planner/ R 1594834,00	SDF developed	Improved Land Use Management	Council Approval	Target met. Council approved LSDF				
To ensure equitable access to ho		MTID08-02	Development of the Senqu Spatial Development Framework by June 2022	Service provider appointed and first draft developed in 2019/2020		Director Development and Town Planning Services/Town Planner/	Senqu Spatial Development Framework developed	Improved Land Use Management	Appointment of SP	Target not met. Procurement of SP has not been concluded		Sitting of BID Evaluation Committee was delayed, and as a result the project award was also delayed.	Awaiting the sitting of the BAC	
anisation of an areas	80 ditm - Snisuoh	MTID08-03	Sterkspruit Development Business Plany/ Urban Design Framework by June 2022	New Indicator	Approved Sterkspruit Development Business Plany/ Urban Design Framework	Director Development and Town Planning Services/Town Planner	Approved Sterkspruit Development Business Plany/ Urban Design FrameworkDevelope d	Improved spatial planning	Appointment of SP	Target not met. Procurement of SP has not been concluded		Sitting of BID Evaluation Committee was delayed, and as a result the project award was also delayed.	Awaiting the sitting of the BAC	
To manage urbanisation of existing urban areas		MTID08-04	Facilitate the Implementation of Housing Development in Senqu by the Provincial Department of Human Settlement by June 2022	241 houses were built in 2020/2021	4 Quartely reports on houses completed	Director Development and Town Planning Services/Town Planner	Data Base of occupants of the informal settlement developed	Improved land ownership	Quartely report on houses completed	Target not Met. Construction by Human Settlements has not commenced.		Human settlement procurement processes.	To report where no progress is recorded. This indicator must be reworked to be specific to what the municipality is responsible for.	

STRATEGY	IDP PROGRAMME NUMBER	FORMATIC NUMBEK NUMINI	N & INSTITUTIONAL DE	VELOPMENT BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 Achievement	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
~				for Barkly East and Lady	Submission of application to the Municipal Planning Tribunal	Director Development and Town Planning Services/Town Planner	Approved Township applications	Improved Land Use Management		Target not met. Procurement of SP has not been concluded		Sitting of BID Evaluation Committee was delayed, and as a result the project award was also delayed.	Awaiting the sitting of the BAC	
To manage urbanisation of existing urban areas	MTID08		Development of Land Admnistration and Disposal Policy by June 2022	New Indicator	Policy approved by Council	Director Development and Town Planning Services/Town Planner	Policy approved by Council	Improved administration of land		Target not met. Policy has been drafted and presented to Top Management for approval		Top Management resolved to request Legal Services obtain a legal opinion on the bylaw	Draft policy will be sent to the November Council meeting.	
To manage urt	- SNISNOH		Development of the Anti- Land invasion bylaw by June 2022		Anti- land invasion bylaw	Director Development and Town Planning Services/Town Planner/	Gazetted anti-land invasion bylaw	Improved management of human settlements		Target not met. Bylaw has been drafted and presented to Top Management for approval		Top Management resolved to request Legal Services obtain a legal opinion on the bylaw.		
			Establishment of Senqu Land Development Forum by June 2022	Terms of reference developed in 2019/2020	Operational Land Development Forum	Director Development and Town Planning Services/Town Planner/	Monitoring Report on Investment Properties, Informal Settlements and Land Invasions	Improved administration of land	Revise terms of reference	Target met. Terms of reference revised				

KPA 4: MUNICI	PAL TRANS	FORMATIO	N & INSTITUTIONAL DE	/ELOPMENT										
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure development and adoption of the IDP and budget process plan and IDP s per legislated timeframes	INTEGRATED DEVELOPMENT PLANNING - MTID 09		Development of the new 5 year IDP for 2022/23 to 2026/27 by June 2022		Developed	Director Development and Town Planning Services/Manager IPED	IDP developed	Improved Planning of Municipal Programmes	adoption	Target met. The IDP process plan was adopted on 30 July 2021. It was advertised on the 6th August 2021 in Eagle Eye and the Reporter				
To annually report on the % of the Municipality's budget actually spent on capital projects identified a particular	DORA REPORTING - 10		PMU DORA Reporting to Provincial Cogta by the 4th of every Month			Services/PMU Manager	Monitoring and Implementation of the budget	management of	3 Monthly Reports on PMU's DoRA Expenditure	Target Met. Reports submitted.				
To ensure that municipal fleet is properly utilised and managed	FLEET MANAGEMENT - 11		General Management of Municipal Fleet by June 2022		the management of		Municipal fleet managed	management of	the management of	Target Met. 1 Quarterly Report on the management of Municipal fleet				

STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	OTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	12000
ance practices within Sengu lity	PREVENTION GGPP01	GGPP01-01	Implemetation of Risk management Committee Resolution by June 2022	2020/2021 tracked resolutions	100% of tracked Risk Committee meeting resolutions implemented	Municipal Manager/Manager Governance and Compliance	Risk Register Updated	Minimisation of Municipal Risk	100% of tracked Risk Committee meeting resolutions implemented	Target not met. 43% of the resolutions implemented.		The training of the risk management committee could not be done because all service providers came out above the available budget for the training. Departmental risk management meetings did not sit because risk	A training will be undertaken in the second quarter of 2021/2022 financial year with the assistance of PT. Departmental risk champions are appointed, the matrix will be developed in the 2021/2022 financial year.	
omote and instil good governance municipality	RISK AND FRAUD PREV	GGPP01-02	Develop a Conflict of Interests Declaration Register for staff and Councillors by June 2022	2020/2021 Conflict of Interests Declaration Register	Development of the Conflict of Interest Register	Municipal Manager/Manager Governance and Compliance	Register Developed		Declaration Register	Target Met. The register was developed and circulated to staff and councillors.		shamalane were appointed in		

KPA 5: GOOD (	PA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION													
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure compliance with all legislated deadlines such as MFMA & MSA , mSCOA regulations, IDP and budot dates	COMPLIANCE GGPP02	GGPP02-01	Implementation of the Compliance Register by June 2022	2020/2021 tracked compliance register	100% of tracked Compliance register implemented	Municipal Manager/Manager Governance and Compliance	Departmental Risk Assessments conducted	Minimization of Municipal Risk	100% of tracked Compliance register implemented	Target Met. There were no issues to be implemented in the quarter. The municipality was fully compliance plan.			The only issue that was done late and was a non compliance in July 2021 was the conclusion of the Performanec Agreements of Directors by 31 July 2021. They were ultimately concluded and signed in September 2021.	
f MPAC and the Audit and ance preparation of an annual report		GGPP03-01	Implementation of the Audit Committee Resolutions by June 2022	4 Meetings were held in 2020/2021	100% of tracked Audit Committee resolutions implemented	Municipal Manager/CAE/ R	Meetings held	Improved Oversight and Governance	100% of tracked Audit Committee resolutions implemented	Target Not Met. Only 55% of the resolutions were implemented in the quarter.		It is impractical to monitor 100% of this indicator on quarterly basis. It must rather be monitored on reports of implementation.	The indicator targets to be changed to reflect quarterly reports on the percentage of resolutions implemnted.	
To ensure quarterly sittings of MPAC and the Audit and Performance Committee and the annual preparation of an annual oversight report	OVERSIGHT - GGPP03	GGPP03-02	Implementation of the Municipal Public Accounts Committee Resolutions by June 2022	2020/2021 tracked resolutions	100% of tracked MPAC resolutions implemented	Municipal Manager/Chief of Staff	Number of MPAC meetings held.	Enhance oversight over Municipal functioning	100% of tracked MPAC resolutions implemented	Target Met. The MPAC resolutions were implemented 100%				
To ensure that Council, Exco and Top Management meetings are held regularly and that resolutions are imblemented	-	GGPP03-03	Number of Council/Exco/ Management resolutions tracked by June 2022	2020/2021 tracked resolutions	4 Quarterly Reports on tracked resolutions	Director Corporate/ Manager IGR	Reports compiled	Improved implementation of Council Resolutions	1 Report on tracked Council Resolutions for Quarter 4	Target Met. 1 report submitted for Ordinary Council Meeting held on the 30 April 2021, Special Council meeting held on 26 May 2021.				

KPA 5: GOOD	GOVERNAN	CE AND PU	IBLIC PARTICIPATION											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
ncil, Exco and Top Js are held regularly ; are implemented	- GGPP03	4		2020/2021 Meetings held	100% of tracked Top Management resolutions implemented	Municipal Manager/Manager Strategic and Communication	Meetings Held	Improved decision making and dissemination of information by Management		Target Met. The TM resolutions were 100% implemented.				
To ensure that Council, E Management meetings are and that resolutions are i	OVERSIGHT	3-05	Implementation of the Senior Executive Management Resolutions by June 2022	2020/2021 meetings held in 2019/2020	100% of tracked Senior Executive Management resolutions implemented	Municipal Manager/Manager Strategic and Communication	Meetings Held	Improved decision making and dissemination of information by Management	100% of tracked Senior Executive Management resolutions implemented	Target Met. The SEM resolutions were 100% implemented.				

KPA 5: GOOD	PA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION													
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
he OPCAR and Audit				Service Provider appointed in 2019/2020	IT Security Audit conducted	Municipal Manager/CAE/	Report on the IT Security Audit	Improved management of IT Security Risks	Not a target in Q1					
governance through the monitoring of the implementation of the OPCAR and Audit action plan	OVERSIGHT - GGPP03	GGPP03-07	Quality Review in the	Internal quality assessment review conducted in 2019/2020	1 IA Internal Quality Assessment Review Conducted	Municipal Manager/CAE/	1 report on the IA Internal Quality Assessment results.	Conformance with the IIA's Quality Assurance and Improved Programme requirement & Improved Governance of the IA unit.	Not a target in Q1					
To ensure good governance throug			Monitor the implementation of the Audit Action Plan by June 2022		Percentage of issues resolved on the audit action plan		Audit Action Plan Implemented	Outcome	Quarterly report on the percentage of issues resolved on the audit action plan	Target Met. A report indicating 16% of the Audit Action Plan Issues resolved was developed.			There were 16% of the issues resolved, while 79% is in progress and 5% has not yet started.	

KPA 5: GOOD O	OVERNAN	CE AND PU	BLIC PARTICIPATION											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To ensure regular interaction with the public through the public participation plan, Imbizos and meetings such as IPPF	COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC PARTICIPATION GGPP04			68 Ward Committee Meetings were held.	4 Quartely Reports per Ward (17wards)		Engagements/ interactions/support		interactions/ support	Target Met. 17 Ward Committee Meetings were held from 19 August to 16 September 2021.			Wards 15 and 16 usually sits together in one meeting as they are both in Barkly East. Issues that are discussed in these meetings are service delivery issue ect. Water, sanitation, roads, issues with home affairs i.t.o birth certificates of children as well as death certificates. Challenges they have in the wards and complaints are lodged via these meetings. Zukiswa then lodges the complaints to internal and external customers and follows up on them. she then	

KPA 5: GOOD	GOVERNAN	CE AND PU	JBLIC PARTICIPATION											
STRATEGY	IDP PROGRAMME NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
To promote interactive communication with customers around service delivery Issues	COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC PARTICIPATION GGPP04	GGPP04-02	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline within 7 days by June 2022	12 reports submitted in 2020/2021	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline witjhin 7 days	Director Corporate Services/Manager IGR and Stakeholder Relations/R	Oueries resolved	Improved Service Delivery	Percentage of issues resolved from the Municipal Customer Care Complaints register and Presidential Hotline within 7 days	Target Met. There were no new cases for the first qaurter except for he two old cases as explained in the variance column.			2 cases are currently open. One from a customer complaining about leakages and damaged which occurred when a contractor appointed by the municipality worked there. This complaint has been closed due to the unavailability of the client, but reopened again as he came personally and said that he was not assisted until now. The other complainant has been waiting for bic licence for more than two	
ublic	ш	GGPP04-03	Number of Mayoral Imbizos held by June 2022	2 meetings were held in 2020/2021	2 Report on the meetings held through the radio	Director Corporate Services/Manager IGR and Stakeholder Relations R	Informed Communities	Improved Public Participation within the Municipality	Not a target in Q1					
To ensure regular interaction with the public through the public participation plan, imbizos and meetings such as IPPF	COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC PARTICIPATION GGPP04	GGPP04-04	Percerntage of tracked IPPF resolutions implemented by June 2022	4 meetings were held in 2019/2020	Percerntage of tracked IPPF resolutions implemented	Director Corporate Services /Manager IGR and stakeholder Relations/R	Information sharing with CDW and the Municipality	Improved Public Participation within the Municipality	Percerntage of tracked IPPF resolutions implemented	Target Met. 100% of the resolutions were implemented.				
nsure regular interaction participation plan, Imbizo	COMMUNICATIONS, MAI & PUBLIC PART	GGPP04-05	Organise the Mayoral Budget Speech by June 2022	2020/2021 Budget Speech	2021/2022 Mayoral Budget Speech	Director Corporate Services /Manager IGR and Stakeholder Relations	Speech Delivered	Improved Public Participation within the Municipality	Not a target in Q1					
Το ε		GGPP04-06	Reviewal of the Public Participation Policy by June 2022	2019-2020 Reviewed Policy	Review the Public Participation Policy	Director Corporate Services /Manager IGR and Stakeholder Relations/Chief of Staff	Policy Reviewed	Improved and Coordinated Public Participation within the Municipality	Not a target in Q1					

Г		3, 04		Reviewal of the	2018-2019 Reviewed	Review the Customer	Director Corporate	Policy Reviewed	Improved and	Not a target in Q1			
		TING SPP(		Customer Care Policy	Policy	Care Policy	Services /Manager IGR		Coordinated				
đ	s c s	RKET RE N GC		by June 2022			and Stakeholder Relation		Customer Care				
ctiv	with with ind ssue	ARI		-					management within				
inters	ion arot	CAF CAF ATIO	-01						the Municipality				
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uot	nun ame		GPI										
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KPA 5: GOOD	A 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION													
STRATEGY	IDP PROGRAMME NUMBER	KPINUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2021	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	OTR 1 TARGET	QTR 1 ACHIEVEMENT	SNAPSHOT ASSESSMENT	REPORTED VARIANCE	MEASURES TAKEN TO IMPROVE PERFORMANCE/ REMEDIAL ACTION / GENERAL COMMENTS	SCORE
DS, women and children, mmes and Projects			Implementation of the HIV/Aids Strategy and plan by June 2022	2020/2021 Implementation Reports	5 1	Director Corporate Services/Manager IGR and Stakeholder Relations	Reports Developed	Improved Mainstreaming of HIV/AIDS related issues	the Implementation of the HIV/AIDS Strategy and Plan	Target Not Met. 1 quarterly report submitted. Some of the activities on the implementation plan such as Home based care vist, gender links meeting were not implemented.		Due to alert level 4 from 28 June to 25 July 2021, no meeting could take place during this period, thus the targets in our Implementation Plan could not be reached.		
promote the mainstreaming and uplitment of HIV and AIDS, women and children, youth, people with disabilities and the elderly into municipal Socio-Economic Programmes and Projects	MAINSTREAMING - GGPP05	GGPP05-02	Implementation of the SPU Activity Plan by June 2022	,	Implementation of the SPU Activity Plan	Director Corporate Services/Manager IGR and Stakeholder Relations/R	Plan Developed and Implemented	Improved Mainstreaming of SPU related issues	the Implementation of the SPU Activity Plan	Target Not Met. 1 quarterly report submitted. Some of the activities on the implementation plan such as Elderly meeting was not implemented.		meeting could take place	On the 20th August 2021 The Senqu Womens Cuaucus held a prayer meeting against GBV and Femicide where only a maximum amount of 50 people were allowed due to covid 19. Womens Caucus virtual meeting was held on the 28th August 2021 where	
To promote the mainstreamin, yc and the elderfy into mun	W	GGPP05-03	Reviewal of the Mainstreaming Policy by June 2022	2018-2019 Reviewed Policy	Programmes Policy	Director Corporate Services /Manager IGR and Stakeholder Relations/Chief of Staff	Policy Reviewed	Improved and Coordinated management of Special Programmes Affairs within the Municipality	Not a target in Q1				<u>u - F. I A B i</u>	

RATING C	ALCULATOR	
LEVEL	TERMINOLOGY	DESCRIPTION
5		Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the employee has achieved above the fully effective results against all performance criteria and indicators as specified in the Performance Agreement and Performance Plan and maintained this in all areas of responsibility throughout the year.
4		Performance is significantly higher than the standard expected in the job. The appraisal indicates that the employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.
3	3	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreement and Performance Plan.
2	"BASIC LEVEL 2"	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review / assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Agreement and Performance Plan.
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review / assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Agreement and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.
0	Targets not assessed	

In addition to the level descriptors above, the following factors and descriptions must also be considered when assigning achievement levels and related ratings:

ACHIEVEMENT LEVELS	DESCRIPTION
Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention
Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses.
Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analyses.
Superior	Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods.

## As per the previous Regulations, assessment of actions taken must also take the following issues into account:

Duration of Task	Was the target achieved within the projected timeframe?
Level of Complexity	What problem-solving techniques occurred?     What innovative action was taken?     What level of operation/complexity occurred?
Cost	To what extent were costs maintained within budget?     Was the budget exceeded?     Were savings apparent?
Constraints	What constraints were expected:     Did these occur?     To what extent did this affect the desired outcome?     What actions /especially proactive where taken to resolve the issue?

KEY PERFORMANCE AREAS (KPAS)	WEIGHT
Basic Service Delivery	20
Local Economic Development	20
Financial Management & Viability	20
Municipal Transformation and Institutional Development	20
Good governance & public participation	20
TOTAL PERCENTAGE	100

CORE MANAGEMENT COMPETENCIES CMC'S / CORE COMPETENCY REQUIREMENTS - CCR's							
LEADERSHIP COMPETENCIES	WEIGHT						
People Management	6						
Financial Management	10						
Change Leadership	10						
Governance Leadership	9						
Programme and Project Management	9						
CORE COMPETENCIES							
Communication	6						
Result and Quality Focus	13						
Planning and Organising	10						
Knowledge and Information Management	6						
Analysis and Innovation	8						
Noral Competencies 7							
OTAL PERCENTAGE 100							