



**SPECIFICATION: Bid No:11/2019-2020**

**PROVISION AND SUPPORT OF ANTI-VIRUS SOFTWARE LICENSES  
FOR 1 YEAR**

**1. PURPOSE**

The purpose of this bid is to appointment a service provider for the provision of Anti-Virus Software and Support for the protection of Senqu devices from viruses, malware etc. for a period of 1 year (12 months).

**2. OBJECTIVE**

Senqu Municipality to have an Anti-Virus Solution.

**3. SCOPE OF WORK AND KEY DELIVERABLES**

The quote must be for an anti-virus solution that will protect all electronic devices on the Senqu network from 1 February 2020 for a period of 1 year.

**4. EVALUATION CRITERIA**

This bid will be evaluated in two (2) phases as follows:

Phase One: Compliance, responsiveness to the bid rules and conditions as outlined in the advert and evaluation for eligibility with minimum points of 70.

Phase Two: Bidders passing the stage above will thereafter be evaluated for pricing and PPPFA as outlined in the advert.

**5. ELIGIBILITY CRITERIA – It is compulsory to complete Table 1.**

For eligibility, the following criteria will be applicable and the maximum value of each criterion is indicated as below. Only bidders who meet the minimum points of 70 will be evaluated further.

Table 1

CRITERIA	SUB CRITERIA	MAX POINTS	SCORE
<p>Authorised South African Partner of the Software House from which the software originates or a dealer, specialising in the distribution and support of the particular Software.</p> <p>Proof must be supplied in the form of a certificate or agreement from the Software house.</p>	<p><b>Certificate/Agreement original or Certified copy = 40 points</b></p> <p><b>Not original or Uncertified copy = 0 (zero) points</b></p> <p><b>Not provided = 0 (zero) points.</b></p>	40	
<p>Experience of the company in the provision of Anti-Virus solution to government institutions. An appointment letter with contact details from each government institution is required.</p>	<p><b>4 Institutions = 30 points</b>  <b>3 Institutions = 20 points</b>  <b>2 Institutions = 10 points</b></p>	30	
<p>Provision of Anti-Virus solution to non-government institution. An appointment letter with contact details from each institution is required</p>	<p><b>4 Institutions = 30 points</b>  <b>3 Institutions = 20 points</b>  <b>2 Institutions = 10 points</b></p>	30	
<b>Total</b>		<b>100</b>	

**6. SPECIFICATIONS – It is compulsory to complete Table 2.**

Please tick to acknowledge compliance with the specifications. Proof of compliance with specifications must be provided in terms of specification booklet or manual.

**If you do not tick all of these boxes, your tender will not be accepted. If your specification deviates slightly, please tick and make a note in order for the deviation to be considered for acceptance.**

Table 2

Specifications	Functionality	Please mark with X to indicate that the requirements can be met.
11 X Enterprise Security for Microsoft Windows Servers & 4 X Linux	Minimum	Please Tick
150 X Laptops/Desktops Licenses for 1 Years	Minimum	Please Tick
<b>Endpoint Security</b>		
<input type="checkbox"/> Antivirus and Antispyware	Minimum	Please Tick
<input type="checkbox"/> Anti-Phishing & Device Control	Minimum	Please Tick
<input type="checkbox"/> Banking & Payment Protection	Minimum	Please Tick
<input type="checkbox"/> Anti-Theft	Minimum	Please Tick
<input type="checkbox"/> Personal Firewall	Minimum	Please Tick
<input type="checkbox"/> Parental Control	Minimum	Please Tick
<input type="checkbox"/> Virtualization Support	Minimum	Please Tick
<input type="checkbox"/> HIPS support	Minimum	Please Tick
<input type="checkbox"/> Exploit Blocker	Minimum	Please Tick
<input type="checkbox"/> Advanced Memory Scanner	Minimum	Please Tick
<input type="checkbox"/> Cross-Platform Protection	Minimum	Please Tick
<input type="checkbox"/> Idle State Scanner	Minimum	Please Tick
<input type="checkbox"/> Update Rollback	Minimum	Please Tick
<input type="checkbox"/> Local Server Update	Minimum	Please Tick
<input type="checkbox"/> RIP & Replace	Minimum	Please Tick
<input type="checkbox"/> Customizable GUI	Minimum	Please Tick
<input type="checkbox"/> Touch Screen Support	Minimum	Please Tick
<input type="checkbox"/> Low System Demands	Minimum	Please Tick
<b>Features</b>		
<input type="checkbox"/> Remote Management	Minimum	Please Tick
<input type="checkbox"/> Endpoint Antivirus	Minimum	Please Tick
<input type="checkbox"/> Mobile Security	Minimum	Please Tick
<input type="checkbox"/> Virtualization Security	Minimum	Please Tick
<input type="checkbox"/> File Security	Minimum	Please Tick
<input type="checkbox"/> Endpoint Security	Minimum	Please Tick



<input type="checkbox"/> Mail Security	Minimum	Please Tick
<input type="checkbox"/> Gateway Security	Minimum	Please Tick
<input type="checkbox"/> Daily update patches	Minimum	Please Tick
Installation of the Anti-Virus Software on the Server must be done by the supplier. Remote Access will be allowed.	Minimum	Please Tick
The contract must be valid for 1 years	Minimum	Please Tick

**7. PRICING – It is compulsory to complete Table 3.**

Invoices will be paid annually, a year in advance. Note that the amounts quoted must include VAT, be fixed and must hold firm for the 1-year period of the contract.

**Table 3**

<b>Please complete the amounts:</b>	
<b>Price for the Security Control Solution</b>	<b>Amount Inc. VAT</b>
Remote Installation of the Software and License (if applicable)	R
Delivery to Senqu Municipality at 19 Murray Street, Lady Grey (if applicable)	R
Total Price for License and Support Year 1	R
Total Price for all listed above. (The total will be used for price comparisons in the tender process and must be used on MBD1 and MBD3.1 as the total cost of the tender.)	R
<i>Note: The above prices must correspond with prices on your quote.</i>	

**8. CONTRACT CONDITIONS**

The winning bidder will be expected to sign an SLA (Service Level Agreement) with the Municipality. The Terms and Conditions of the Bidding Company/Institution, will be required as it will form part of the SLA or be an addendum to the SLA. The SLA will cover 1 year from the commencement date.