



## **PERFORMANCE AGREEMENT**

**MADE AND ENTERED INTO BY AND BETWEEN:**

**SENUQU MUNICIPALITY**

**“(Hereinafter referred to as the employer)”**  
**Represented by**

**MAYOR**

**Councillor Nomvuyo Patricia Mposelwa**

**And**

**Mr. Mxolisi Maxson Yawa**  
**MUNICIPAL MANAGER**  
**“(Hereinafter referred to as the employee)”**

**2019/2020**

## **1. INTRODUCTION**

- 1.1. The employee will be employed by the employer in terms of Section 56 (1) (a) of the Municipal Systems Act No 32 of 2000 and subsequent amendments (the Systems Act, No Act 7 of 2011).
- 1.2. The Employer has entered into a contract of employment with the Employee in terms of Section 57(1) (a) of the Local Government: Municipal Systems Act 32 of 2000 (“the Systems Act, No 32 of 2000”) and subsequent amendments (the Systems Act, No Act 7 of 2011).
- 1.3. Section 57(1) (a) (b), (4A), (4B) ,(4C) and (5) of the Systems Act; No 32 of 2000 and subsequent amendments (the Systems Act, No Act 7 of 2011) , read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement within 60 days after the beginning of the financial year. The updated review will occur no later than July each year.
- 1.4. The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.5. The parties wish to ensure that there is compliance with Sections 57 (4 A), 57 (4 BC), 57 (4C) and 57(5) of the Systems Act No 32 of 2000 and subsequent amendments (the Systems Act, No Act 7 of 2011).

## **2. PURPOSE OF THIS AGREEMENT**

The purpose of this Agreement is to –

- 2.1. Comply with the provisions of Section 57(1)(b), (4A), (4B) ,(4C) and (5) of the Systems Act , No 32 of 2000 and subsequent amendments (the Systems Act, No Act 7 of 2011).subsequent (the Systems Act, No Act 7 of 2011), as well as the employment contract entered into between the parties.
- 2.2. Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer’s expectations of the employee’s performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Municipality.
- 2.3. Specify accountabilities as set out in a performance plan, which constitutes **Annexure A** (scorecard) of the performance agreement.
- 2.4. Monitor and measure performance against set targeted outputs.
- 2.5. Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to the job.

- 2.6. Appropriately reward the employee in the event of outstanding performance; and
- 2.7. Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

### **3. COMMENCEMENT AND DURATION**

- 3.1 Notwithstanding the date of signature this Agreement will be deemed to have commenced on the **1<sup>st</sup> of July 2019** and will remain in force until a new performance agreement including a Performance Plan and a Personal Development Plan and or Action Plan is concluded between the Parties as contemplated in Clause 3.3.
- 3.2 Personal Development Plan and or Action Plan are concluded between the Parties as contemplated in Clause 3.3.
- 3.3 This Agreement shall terminate on the termination of the **Employee's** contract of employment for any reason and In the event of the Municipal Manager commencing or terminating his services with the Municipality during the validity period of this Agreement, the Municipal Manager's performance for the portion of the period referred to in clause 3.1 during which she was employed, will be evaluated and she will be entitled to a pro rata performance bonus based on his evaluated performance and the period of actual service.
- 3.4 The Parties will review the provisions of this Agreement during June each year. The Parties will conclude a new performance agreement including a Performance Plan and Personal Development Plan and or Action Plan that replaces this Agreement at least once a year by not later than the **31<sup>st</sup> of July** each year.
- 3.5 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agree upon.
- 3.6 If at any time during the validity of this Agreement, the work environment alters (whether as a result of Government or Council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

### **4. PERFORMANCE OBJECTIVES**

- 4.1. The Performance Plan (Annexure A)(scorecard) sets out -
  - 4.1.1. The performance objectives and targets that must be met by the Employee; and
  - 4.1.2. The time-frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives and targets reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the

**Employer**, and shall include key objectives, key performance indicators; target dates and weightings.

- 4.2.1. The Key Performance Areas (KPA) describe the key functional areas of responsibility
  - 4.2.2. The key objectives describe the main tasks that need to be done
  - 4.2.3. The key performance indicators (KPI) provide the details of the evidence that must be provided to show that a key objective has been achieved
  - 4.2.4. The target dates describe the timeframe in which the work must be achieved
  - 4.2.5. The weightings show the relative importance of the key objectives to each other
- 4.3. The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** IDP, aligned to the SDBIP.

## 5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The **Employee** (reference to the Municipal Manager) agrees to participate in the Performance management system that the **Employer** (reference to Senqu Municipality) adopts or introduces for the Employer, management and its municipal staff of, the employer.
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3. The Employer shall consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The Employee undertakes to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5. The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
  - 5.5.1. The **Employee** must be assessed against both components, with a weighting of **80:20** allocated to the KPA's and the Leadership and Core Management Competencies respectively.
  - 5.5.2. Each area of assessment shall be weighted and shall contribute a specific part to the total score.

- 5.5.3. KPA's covering the main areas of work shall account for 80% and Leadership and Core Competencies shall account for 20% of the final assessment.
- 5.6. The Employee's assessment shall be based on performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**), which are linked to the KPA's and shall constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

KEY PERFORMANCE AREAS (KPAS)	WEIGHT
Basic Service Delivery	20
Local Economic Development	20
Financial Management and Viability	20
Municipal Transformation & Institutional Development	20
Good Governance & Public Participation	20
<b>TOTAL PERCENTAGE</b>	<b>100 (80%)</b>

- 5.7. The Leading and Core Competencies make up the 20% of the Employee's assessment score. The table below depicts Leading and Core Competencies assigned to the senior manager as per the Local Government Regulation on the appointment and conditions of employment of a senior manager.

#	Leadership Competencies	Generic Standards	Municipal Manager's Standards	Weight
1	Strategic Direction	Provide and direct a vision for the institution and inspire and deploy others to deliver on the strategic institutional mandate	Develop Performance measures to monitor the progress and effectiveness of municipal departments	10
2	People Management	Effectively manage, inspire, and encourage people, respect diversity, optimise talent and build nurture relationship in order to achieve institutional objectives	Develop a system that will enable both internal and external clients to be able to voice their satisfaction and dissatisfaction effectively.	10
3	Programme and Project Management	Able to understand program and project management methodology, planning, management, monitoring and evaluation of specific activities in order to deliver set objectives	Monitor regularly departmental programmes and projects in order to detect early problems.	5
4	Financial Management	Able to compile, plan and manage budget, control cash flow, institute financial risk management and administer procurement processes in accordance with the recognised financial practises. Further to ensure that all financial transactions are managed in ethical manner.	Identify and implement proper monitoring and evaluation practises to ensure appropriate spending against the budget.	5
5	Changed Leadership	Able to direct and initiate transformation in departmental employees in order to successfully drive and implement new initiatives and deliver professional and quality services to the community.	Promote change among peers and monitor transformation agenda closely to meet up to the national indicators on transformation.	10
6	Governance Leadership	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practises and obligation. Further able to deliver to direct the conceptualisation of relevant policies and enhance co-operative governance relationship.	Ensure that risk management and compliance are the basis of planning and are the integral part of the budgeting process.	10
Total				50

#	Core Competencies	Institutional Standards	Municipal Manager's Standards	Weight
1	Communication	Able to share information, knowledge and ideas in a clear focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome.	Communicate with all stakeholders all information that is relevant to them in line with all the legislative requirements applicable in local government in as far as communication and stakeholder management is concerned.	5
2	Result and Quality Focus	Able to maintain the high quality standard focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet the quality standard, further to actively monitor and measure results and quality against identified objectives	Promote delivering of quality based results as opposed to quantitative delivering of services.	10
3	Planning and Organising	Able to plan, priorities and organise information and resources effectively to ensure the quality of service delivery and build efficient contingency plans to manage risks.	Promote a proper planning culture throughout the institution to avoid implementing programs and projects which are not the priority of the municipality	5
4	Knowledge and Information Management	Able to promote the generation and sharing of knowledge and information through various processes and media in order to enhance the collective knowledge base of local government.	Regularly share information and knowledge with stakeholders and colleagues.	10
5	Analysis and Innovation	Able to analyse information, challenges, and trends to establish and implement facts – based solution that are innovative to improve institutional processes in order to achieve key strategic objectives	Promote programme analysis and innovative problem solving methods by rewarding such in line with the approved performance management policy of the municipality.	10
6	Moral Competencies	Able to identify moral trigger, apply reasoning that promotes honesty and integrity, consistently display behaviour that reflects moral competence.	Identify, develop and apply measures of self-control	10
Total				50
<b>Total Leadership and Core Competencies Weight</b>				<b>100 (20%)</b>

## **6. EVALUATING PERFORMANCE**

- 6.1. The Performance Plan (**Annexure A**) sets out -**
  - 6.1.1. The standards to be met by the **Employee**; and**
  - 6.1.2. The intervals for the evaluation of the **Employee's** performance.**
- 6.2. Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.**
- 6.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan and or Action Plan as well as the actions agreed to and implementation must take place within set time frames.**
- 6.4. The Employee's performance shall be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.**
- 6.5. The annual performance review shall involve:**
  - 6.5.1. Assessment of the achievement of results as outlined in the performance plan: **Annexure A****
    - Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
    - An indicative rating on the five-point scale should be provided for each KPA.
    - This rating should be multiplied by the weighting given to each KPA during the contracting process, to provide a score.
  - 6.5.2. Assessment of the Leadership and Core Competencies**
    - Each Leadership and Core Competency should be assessed according to the extent to which the specified standards have been met.
    - An indicative rating on the five-point scale should be provided for each Leadership and Core Competency.
    - This rating should be multiplied by the weighting given to each Leadership and Core Competency during the contracting process, to provide a score.
    - The applicable assessment-rating calculator must then be used to add the scores and calculate a final Leadership and Core Competency score.

### **6.5.3. Overall rating**

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

- 6.6. The assessment of the performance of the Employee will be based on the following rating scale for KPA's and Leadership and Core Competencies:**

Level	Terminology	Descriptions	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Agreement and Performance Plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators per KPA and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraised indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreement and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Agreement and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Agreement and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job, despite management efforts to encourage improvement.					

- 6.7. For purposes of evaluating the annual performance of the Municipal Manager, an assessment panel shall be appointed at the absolute discretion of the employer but may include the following persons:
- ❖ Municipal Manager (Providing his/her evidence – self scores)
  - ❖ Mayor or Municipal Manager from another Municipality
  - ❖ Chairperson of the performance Audit Committee or a member of the Audit committee
  - ❖ A ward committee Member
  - ❖ A Councillor or another member from the Executive Committee/portfolio head as nominated by the Mayor.
  - ❖ Should no Performance Management expert exist in this Committee, they will have the mandate to appoint a Performance Management expert – either as a non-executive member of the group or as a consultant / advisor to the committee.
  - ❖ Any deviations made from the panel constitutions must be reported on to council and in the Municipalities Annual Performance Report.

- 6.7.1 The Municipality may appoint an external facilitator to assist with the Annual Assessment.
- 6.8 In addition, the following assessments may also (not a legislated requirement) form part of the annual Performance evaluation at the end of the 4th quarter if so agreed between the Parties:
- 6.8.1 Municipal Manager (own assessment)
- 6.8.2 s56 Directors.
- 6.9 The performance of the Municipal Manager will be assessed in relation to his/her achievement of the targets indicated for each KPA and the Leading and Core Competencies as defined in **Annexure A** and **Annexure B** on a date to be determined for each of the following quarterly periods:

1 <sup>st</sup> Quarter	-	July to September
2 <sup>nd</sup> Quarter	-	October to December
3 <sup>rd</sup> Quarter	-	January to March
4 <sup>th</sup> Quarter	-	April to June

## 7. SCHEDULE FOR PERFORMANCE REVIEWS

- 7.1. The Employer shall conduct the performance assessments on a quarterly basis during the financial year on a date to be determined for each of the following quarterly periods:
- 1<sup>st</sup> Quarter - July to September: (Informal Review: Mayor / Municipal Manager – PDP and SDBIP Reporting)
- 2<sup>nd</sup> Quarter - October to December: (Formal review/assessment: Mayor /Municipal update on PDP and SDBIP Reporting – s72 reporting).

**3<sup>rd</sup> Quarter - January to March:** (Informal Review: Mayor / Municipal Manager – PDP and SDBIP Reporting

**4<sup>th</sup> Quarter - April to June:** (Final formal Panel Review)

- 7.2. These quarterly assessments mirror the SDBIP quarterly reports for each department. However, for each s56 Director the Municipal Manager will identify areas for improvement, development an updated Personal Development Plan and or action Plan (PDP & or ACP) will detail activities required, which in turn will be monitored.
- 7.3. The Employer shall keep a record of performance assessment meetings (informal and formal).
- 7.4. Performance feedback shall be based on the Employer's assessment of the Employee's performance (quarterly - in form of PDP and or ACP) and annually in form (Performance Management Report).
- 7.5. The Employer shall be entitled to review and make reasonable changes to the provisions of **Annexure A** from time to time for operational reasons. The Employee shall be fully consulted before any such change is made.
- 7.6. The Employer may amend the provisions of **Annexure A** whenever the SDBIP and or performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee shall be fully consulted before any such change is made.
- 7.7. The Employer shall within a reasonable period after each quarter deliver to the Employee, a written report setting forth the results of the relevant assessment.

## **8. OBLIGATIONS OF THE EMPLOYER**

- 8.1. The Employer shall –

- 8.1.1. create an enabling environment to facilitate effective performance by the employee;
- 8.1.2. provide access to skills development and capacity building opportunities;
- 8.1.3. work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 8.1.4. on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and

- 8.1.5. Make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

## 9. CONSULTATION

- 9.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others -
- 9.2 A direct effect on the performance of any of the **Employee's** functions;
- 9.3 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
- 9.4 A substantial financial effect on the **Employer**.
- 9.5 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 9.1. as soon as is practicable to enable the Employee to take any necessary action without delay.

## 10. MANAGEMENT OF EVALUATION OUTCOMES

- 10.1 The evaluation of the Employee's performance shall form the basis for rewarding outstanding performance or correcting unacceptable performance as reflected in the table below -

Score / 200	% Bonus
130 (65%)	5
134 (67%)	6
138 (69%)	7
142 (71%)	8
146 (73%)	9
150 (75%)	10
154 (77%)	11
158 (79%)	12
162 (81% - 82 %)	13
166+ (83% +)	14

- 10.1.1 At the end of the 4<sup>th</sup> quarter, the Executive Authority will determine if the s57 Managers is eligible for a performance bonus as envisaged in his/her contract of employment based on the bonus allocations.

- 10.2 In the case of unacceptable performance, the Employer shall -
- 10.2.1 Provide systematic remedial or developmental support to assist with **Employee** to improve his or her performance; and
  - 10.2.2 After appropriate performance counseling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.
- 10.2.3.1 Nothing contained in this Agreement in any way limits the right of the Municipality to terminate the Municipal Manager's contract of employment with or without notice for any other breach by the Municipal Manager of his obligations to the Municipality or for any other valid reason in law.

## **11. MERITS AWARDS**

- 11.1 Merit awards for Section 56 employees are determined by performance against targets. Once performance criteria have been established, performance targets are reviewed regularly. At the end of the financial year, actual performance is compared against the agreed performance targets to determine the magnitude of the merit increase. The merit increase is calculated as a percentage of the total annual package of the employee, as indicated in the table hereunder.

<b>Score / 200</b>	<b>Merit</b>
130 to 141 (65%70%)	1% of total package
142 to 149 (71% - 74%)	2% of total package
150 to 161 (75%80%)	3% of total package
162 to 165 (81 – 82%)	4% of total package
166+ (83% +)	5% of total package

- 11.2 Merit awards are subject to policy arrangement and budgetary provisions made on an annual basis the merit awards may be paid as a "once off" payment or at agreed quarterly intervals i.e. over a number of months.

## **12 DISPUTE RESOLUTION**

- 12.1 In the event that the Municipal Manager is dissatisfied with any decision or action of the Executive Authority in terms of this Agreement, or where a dispute or difference arises as to the extent to which the Municipal Manager has achieved the performance objectives and targets established in terms of this Agreement, the Municipal Manager may meet with the Mayor with a view to resolving the issue. At the Municipal Manager's request, the Mayor will record the outcome of the meeting in writing.
- 12.2 In the event that the Municipal Manager remains dissatisfied with the outcome of that Meeting, he may raise the issue in writing with the Mayor. The Mayor will determine a process within 4 (four) weeks for resolving the issue, which will involve at least providing the Municipal Manager with an opportunity to state his case verbally or in writing before the Mayor. At the Municipal Manager's request, the Mayor will record the outcome of the meeting in writing. The decision of the Mayor on the issue will be made within 6 (six) weeks of the issue being raised with the latter.
- 12.3 If any dispute about the nature of the Municipal Manager's performance agreement whether it relates to key responsibilities, priorities, methods of assessment or any other matter provided for cannot be resolved through an internal mechanism as contemplated above, the dispute may be mediated by the MEC for local government in the province or any other person appointed by the MEC within 30 days of receipt of a formal dispute from the Municipal Manager.
- 12.4 **In the event that the mediation process contemplated above fails,** the relevant arbitration clause of the contract of employment will apply as follows.
  - 12.5 Unless otherwise provided for in this agreement, any dispute between the Parties hereto (and which dispute has previously been submitted to mediation without resolution) in regard to:-
    - 12.5.1 The interpretation of; or
    - 12.5.2 The effect of; or
    - 12.5.3 The carrying out of: or
    - 12.5.4 Any other matter arising directly or indirectly out of this Agreement; shall be submitted to, and decided by arbitration.
  - 12.6 The arbitration will be held in Lady Grey informally, but otherwise under the provisions of the Arbitration Act 1965, as amended from time to time, or any act passed in substitution for it, it being the intention that the arbitration will as far as possible be held and concluded within twenty-one (21) days after it has been demanded. All parties are entitled to be represented at the arbitration.
  - 12.7 The arbitrator shall be, if the matter in dispute is:-

- 12.7.1 Primarily an accounting matter, an independent chartered accountant of not less than ten years (10) years standing, practicing as a registered auditor, agreed upon between the Parties;
  - 12.7.2 Primarily a legal matter, a practicing attorney of not less than ten years (10) years standing, or a Senior Counsel, agreed upon between the Parties;
  - 12.7.3 **Any other matter, an independent person agreed upon between the Parties.**
- 12.5 The decision of the arbitrator will be final and binding upon all the Parties and shall be carried into effect and may be made an order of any competent court, including any decision regarding the costs of the arbitration that the arbitrator shall be empowered to make.

### **13. GENERAL**

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer**.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 13.3 The agreement of the Municipal Manager (and section 56 Directors) must be submitted to the MEC responsible for Local Government in the relevant province, within fourteen (14) days after the conclusion of the agreement.

Signed at ..... on this.....day of ..... 2019.

As Witness:

1. .... 2. ....

.....  
**Mayor of the municipality  
(Senqu Municipality)**

Signed at ..... on this.....day of ..... 2019.

As Witness:

1. .... 2. ....

.....  
**Municipal Manager  
(Senqu Municipality)**



**2019-2020 FINANCIAL YEAR: SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN**

**SENUQU MUNICIPALITY**

**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (JULY - JUNE) 2019-2020**

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT																				
STRATEGY	IDP Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS											
									QTR 1	QTR 2	QTR 3	QTR 4								
<b>To ensure that the traffic section operates effectively and efficiently</b>										<b>Audit Evidence</b>										
<b>BSD01-01</b>										<b>Responsible Person:</b>										
Report on Number of Vehicles Submitted in 2018/2019										<b>CFO</b>										
12 Monthly Reports were submitted by 30 June 2020										12 Monthly Reports on Number of Vehicles actually registered.										
CFO / ENatis System / Face values/Manager Revenue										3 Monthly Reports on Number of Vehicles actually registered.										
Improved no of legally compliant registered and licenced vehicles										3 Monthly Reports on Number of Vehicles actually registered.										
<b>BSD01-02</b>										<b>CFO</b>										
Report on Number of Vehicles Licensed by 30 June 2020										12 Monthly Reports on Number of Vehicles actually licensed per month										
12 Reports on Number of Vehicles submitted in 2018/2019										3 Monthly Reports on Number of Vehicles actually licensed per month										
CFO / ENatis System / Face values/Manager Revenue										3 Monthly Reports on Number of Vehicles actually licensed per month										
Improved no of legally compliant registered and licenced vehicles										3 Monthly Reports on Number of Vehicles actually licensed per month										
<b>BSD01-03</b>										<b>Director Community Services</b>										
Report on Number of People Tested for Learner's Licence by 30 June 2020										12 Monthly Reports on Number of People Tested per Month for Learner's Licence										
12 Reports on number of people tested for Learner's Licence submitted in 2018/2019										3 Monthly Reports on Number of People Tested per Month for Learner's Licence										
Community Services/ Registered Traffic Officers / ENatis / Face Values										3 Monthly Reports on Number of People Tested per Month for Learner's Licence										
Increased numbers of People Tested for Learner's Licence										3 Monthly Reports on Number of People Tested per Month for Learner's Licence										
Increased numbers of People Tested for Learner's Licence										3 Monthly Reports on Number of People Tested per Month for Learner's Licence										
To ensure that the traffic section operates effectively and efficiently										<b>Responsible Person:</b>										

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT									
STRATEGY	IDP Number	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS	
								QTR 1	QTR 2
TRAFFIC - BS001	BSD01-04	Report on Number of people Tested on Drivers Licence by 30 June 2020	12 Monthly Reports were submitted in 2018/2019	12 Reports on number of people tested for Drivers Licences	Director Community Services/ Registered Traffic Officers / E Natis / Face Values	People legally tested for Drivers Licence	Increased numbers of people tested per month for drivers' license	3 Monthly reports on number of people tested per month for drivers' license	3 Monthly reports on number of people tested per month for drivers' license
TRAFFIC - BS001	BSD01-05	Report on Number of Vehicles tested for Roadworthiness in Barry East Testing Station by 30 June 2020	12 Monthly Reports were submitted in 2018/2019	12 Reports on number of vehicles tested for Roadworthiness in Barry East	Director / Certified Testing Station / E Natis / Examiners	Roadworthy vehicles	Improved number of roadworthy vehicles	3 Monthly Reports on Number of Vehicles tested per month for Roadworthiness at Barry East Testing Station	3 Monthly Reports on Number of Vehicles tested per month for Roadworthiness at Barry East Testing Station
TRAFFIC - BS001	BSD01-06	Report on Number of Road Offence Tickets issued by 30 June 2020	12 Monthly Reports were submitted in 2018/2019	12 Reports on Number of Road Offence Tickets issued	Director Community Services / Traffic Officers / Traffic Patrol Officers / Speed Equipment	Road Offense Traffic tickets issued	Improved adherence to traffic laws	3 Monthly Reports on Number of Road Offense Tickets issued per month	3 Monthly Reports on Number of Road Offense Tickets issued per month
TRAFFIC - BS001	BSD01-07	Construction of a DTC in Sterkfontein by June 2020	Construction appointed in 2018/2019	Agreement of the Contractor and installation of 500m perimeter fence	Director Community Services / Traffic Officers / Budget R400000	D.T.C constructed in Sterkfontein	Improved conditions of D.T.C services for community To increase revenue collection for the municipality.	Preliminary Designs	Advertisement of the contractor
									Audit Evidence
									Responsible Person

To ensure that the traffic section operates effectively and efficiently

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT												
STRATEGIC	KPI NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS			
									QTR 1	QTR 2	QTR 3	QTR 4
ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE -BSD2	BSD 02-04	BSD 02-03	BSD 02-02	BSD 02-01	Maintenance of Roads in Identified Wards as per the approved Council Approved Maintenance Schedule	12 Reports as per the approved Maintenance Plan on a total of (37 296m) of Roads in Wards 1, 2, 8, 9, 10, 11, 12, 13, 14, 15, 16 & 17	Director Technical/ R/ Manager Roads	Extended life of access roads within the Seruu Municipality	3 Monthly Report on the number of Kms maintained in Wards 6 & 12 (700 m), 8 (2 700 m), 10 (3 000 m), 11 (2 700 m), 12 (2 400 m), 13 (3 000 m), 14 (564 m) & 15 (3 000 m). (Total 9 000 m)	1 Monthly Report on the number of Kms maintained in Wards 1 (3 000 m), 13 (3 000 m), 14 (564 m) & 16 (3 000 m). (Total 6 m).	1 Monthly Report on the number of Kms maintained in Wards 2 (3 432 m)	Audit Evidence
ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE -BSD2	BSD 02-04	BSD 02-03	BSD 02-02	BSD 02-01	Construction of 6 km Paved Roads with stormwater control (Ph 1) in Boyol Nondala	Appointment of the contractor in 2018/2019	Director Technical/ R1618750 / PMU Manager	4 Kilometres of Paved Roads to Improved access to Services Roads Constructed in Seruu Nondala	2 Kilometres of Paved Roads with 3cm stormwater channel in Boyol Nondala	2 Kilometres of Paved Roads with 3cm stormwater channel in Boyol Nondala	Construction Completion	N/A
ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE -BSD2	BSD 02-04	BSD 02-03	BSD 02-02	BSD 02-01	Construction of 6 kms access road with storm water control	Appointment of the contractor in 2018/2019	Director Technical/ R000000 / PMU Manager	Improved access to services	Construction 3km of gravel roads in Ward 1	Construction 3km of gravel roads with 1.5 m A stormwater control section in Ward 1.	Construction Completion	N/A
To provide sustainable infrastructure development by building and maintaining access roads.	BSD 02-04	BSD 02-03	BSD 02-02	BSD 02-01	Construction of 6 kms access road with storm water control W1 by June 2019	Construction of 6 kms access road with storm water control W1 by June 2019	Director Technical/ R400000 / PMU Manager	Improved access to services	Construction 3km of gravel roads.	Construction 3km of gravel roads.	Construction 10km of gravel roads and Construction completion	N/A

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT										
STRATEGY	IDP Programme Number	KPI NUMBER	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME				
QUARTERLY TARGETS			QTR 1	QTR 2	QTR 3	QTR 4				
ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE.	BSD 02-06	BSD 02-05	Construction of 6 kmts of a New Gravel Road with 1.5 m of stormwater channels between Eulandini - Frans by 30 June 2019	Director Technical/ R500000 / PMU Manager	6 km of gravel roads with storm-water control constructed in Eulandini - Frans	Improved access to services	Construction 2km of gravel roads with 5 stormwater control and Construction Completion	N/A	Audit Evidence	Responsible person
To provide sustainable infrastructure development by building and maintaining accessible roads, bridges and storm water	30 June 2020	New Indicator	Construction of a Bridges in Transwiger	Director Technical/ R850000 / PMU Manager	Bridge Constructed	Advertisement of the contractor	Gibson construction	Construction Completion	1. Quarterly Progress Reports approved by the Director for Standing Committee Consideration, 2. Minutes of Site Meetings and construction programme, 3. Completion certificate.	Director Technical Services

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT				QUARTERLY TARGETS													
STRATEGY	IDP Programme Number	NP1 NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		INPUT		OUTPUT		OUTCOME		GTR 1	GTR 2	GTR 3	GTR 4	Audit Evidence	Responsible Person
				Construction 2km of gravel roads with 1.5 storm-water control road with storm water control road with 6 km access to services		Advertisement of the contractor		Construction 2km of gravel roads with 1.5 storm-water control									
ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE - BSQ2	BSQ 02-07	BSQ 02-08	Tender under litigation in 2018/2019	Construction 2km of gravel roads with 1.5 storm-water control road with storm water control road with 6 km access to services	Director Technical/ PMU Manager	Improved access to services	N/A	Advertisement	Advertisement of the contractor	Construction 2km of gravel roads with 1.5 storm-water control	Advertisement letter, 3 Quarterly Progress Reports approved by the Director for Standing Committee, 4 Minutes of Site Meetings and construction programme.					Director Technical Services	
ROADS BRIDGES AND TRANSPORT INFRASTRUCTURE - BSQ2	BSQ 02-09	BSQ 02-09	Paving of streets and Stormwater control in New rest Vill (6 Km) By June 2022	Appointment of consultant and preliminary designs	Director Technical/ Rd0000 / PMU Manager	Improved access to services	N/A	Advertisement	Advertisement of the consultant	Preliminary designs	1 Advert, 2 Appointment letter of the consultant, 3 Quarterly Progress Reports approved by the Director for Standing Committee, 4 Minutes of Site Meetings and construction programme.					Director Technical Services	
To provide sustainable infrastructure development by building and maintaining access roads, bridges and storm water access to properties in Tienbank	BSQ 02-09	BSQ 02-09	Construction of 150 accesses to properties in Tienbank in 2018/2019	Appointment of the contractor	Construction of 150 accesses to properties in Tienbank	Improved access to services	Construction of 150 accesses to property	Construction Completion	Construction Completion	N/A	1 Quarterly Progress Reports approved by the Director for Standing Committee, 2 Minutes of Site Meetings and construction programme, Completion certificate					Director Technical Services	

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT												
STRATEGY	IDP Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE: 30-JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS			
									QTR 1	QTR 2	QTR 3	QTR 4
Renovate Bucky East Town Hall by 30 June 2020	BS030-01	Bucky East Town Hall	Appointment of the contractor	Renovations and Completion of the Bucky East Town Hall.	Director /Technical / R Facility renovated	Ensures asset lifespan	Construction as per construction programme	Construction as per construction programme	Construction as per construction programme	Construction as per construction programme	Construction Completion	Audit Evidence
Report on Repairs and maintenance of Community Halls in Towns	BS030-02	Report on 7 Halls Maintained and Repaired	2018/2019 Maintenance	12 Reports on 7 Halls Maintained and Repaired	Director /Community Services/Manager Amenities/ Maintenance budget: R 399 20185	Halls maintained and Repaired	Ensures asset lifespan	LADY GREY TOWN HALL • Replace urinal pot • Paint cracks and paint • Install double burglar door • NULULEKO HALL • Repair fence • Repair gate	RHODES HALL • Sand and varnish floor • Replace toilet wash basin • Paint all walls • Replace light bulbs • Paint burglar door locks • PAINTSWICER HALL • Paint cracks • Paint walls • Paint doors • Replace door locks • Replace locks on burglars	ROSSOUW • Sand and varnish floor • Replace broken window glasses • Paint all window frames • BUNGA HALL • Paint cracks • Paint walls • Paint door locks	11 Quarterly Progress Report approved by the Director for Standing Committee Consideration 2. Submission to SA Management and programme, 3. Completion certificate	Director Technical Services
Report on the Repairs and maintenance of Community Halls in Rural Areas	BS030-03	Report on 13 Halls Maintained and Repaired	2018/2019 Maintenance	12 Reports on 13 Halls Maintained and Repaired	Director /Community Services/Manager Amenities/ Maintenance budget: R 553 728.68	Halls maintained and Repaired	Ensures asset lifespan	WARD 04 • Clean the wooden stage and vanity • Repair fence • Install burglar on toilet doors • Paint steel frame on tables • Paint all doors • Install and connect electrical plugs VOYZIANA HALL • Paint cracks and paint • Paint all doors WARD 13 HERSCHEL HALL • Fix leakages on roof • Replace net doors with locks • Repair fence board (shelter) WARD 10 TENBANK HALL • Paint cracks • Replace broken window glasses WARD 07 THABA LESOBIA HALL • Paint all doors • Install tasa boards and gutters WARD 05 MELEABA HALL • Cast concrete apron - outside of the buildings. • Patch cracks • Fix leakages on the roof	WARD 11 • Clean the wooden stage and vanity • Repair fence • Paint steel frame on tables • Paint all doors • Paint all doors • Paint cracks • Fix leakages on roof • Replace net doors with locks • Repair fence board (shelter) WARD 12 MAGADLA HALL • Paint cracks • Fix the root of the veranda WARD 13 ZAFIA HALL • Repair fence • Replace broken window glasses • Patch cracks • Replace gate • Paint doors WARD 12 • Paint cracks • Paint apron around the hall	WARD 06 MINUSONG HALL • Repair fascia board in front • Replace broken window glasses • Paint burglar door lock WARD 03 MAKALAKALENG HALL • Replace fascia boards and gutters • Fix leakages on roof • Repair & replace broken water pipe • Repair fence • Paint doors WARD 17 GOMA HALL • Repair fence • Paint all doors • Paint all doors • Paint cracks • Fix the root of the veranda WARD 13 MAKHUSA HALL • Repair fence • Replace broken window glasses • Replace gate • Paint doors WARD 12 • Paint cracks • Repair fence board, gutters, and down pipes. • Sand doors and repair	12 Monthly Maintenance report approved by the Director for Standing Committee Consideration.	Director Community Services
Report on Cleaning of Community Halls in Town	BS030-04	12 reports on all 7 Halls Cleaned Weekly	2018/2019 Cleaning Reports	12 reports on all 7 Halls Cleaned	Director /Community Services/Manager Amenities	Halls Cleaned	Ensures asset lifespan	Weekly Cleaning of Branga Hall, Lady Grey Town Hall, Khwezi Nadi Hall, Barkly East Town Hall, Nululeko, and Transwinger	Weekly Cleaning of Branga Hall, Lady Grey Town Hall, Khwezi Nadi Hall, Barkly East Town Hall, Nululeko, and Transwinger	Weekly Cleaning of Branga Hall, Lady Grey Town Hall, Khwezi Nadi Hall, Barkly East Town Hall, Nululeko, and Transwinger	Weekly Cleaning of Branga Hall, Lady Grey Town Hall, Khwezi Nadi Hall, Barkly East Town Hall, Nululeko, and Transwinger	Director Community Services

To ensure effective management and maintenance of indoor recreational community facilities

STRATEGY	KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT													
	DIP Programme Number	DIP NUMBER	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	ANNUAL TARGET	OUTCOME	INPUT	OUTPUT	QUARTERLY TARGETS				Responsible Person	
									QTR 1	QTR 2	QTR 3	QTR 4		
	BSDC04-01	BSDC04-01	Report on Number of Burial PLOTS provided as per request	2018/2019 Reports	12 Reports on number of Burial PLOTS provided as per request	Director Community Services Manager Amenities	Burial PLOTS provided for burial	Improved Burial of communities	3 Monthly Reports on Number of Burial PLOTS provided per request per month	3 Monthly Reports on Number of Burial PLOTS provided per request per month	3 Monthly Reports on Number of Burial PLOTS provided per request per month	3 Monthly Reports on Number of Burial PLOTS provided per request per month	12 Monthly Reports on the actual number of burial plots provided as per the request,Approved by the Director, for Standing Committee Consideration	
	BSDC04-02	BSDC04-02	Report on number of cemeteries maintained in Towns	2018/19	8 Cemeteries maintained in 2018/19	Director Community Services Manager Amenities R 64 122.00	Maintained cemeteries	Improved Burial of communities	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluako quarter, Steve Tshwete, Khwezi Naledi, Nkuluako old cemetery, Zola Rhodes-Lamhele, Zola Rhodes-Lamhele, East Town, Lady Grey East Town, Lady Grey Town,Stratford Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluako old cemetery, Zola Rhodes-Lamhele, Zola Rhodes-Lamhele, East Town, Lady Grey East Town, Stratford Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluako old cemetery, Zola Rhodes-Lamhele, Zola Rhodes-Lamhele, East Town, Lady Grey East Town, Stratford Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluako old cemetery, Zola Rhodes-Lamhele, Zola Rhodes-Lamhele, East Town, Lady Grey East Town, Stratford Town.	8 Cemeteries maintained per quarter - Steve Tshwete, Khwezi Naledi, Nkuluako old cemetery, Zola Rhodes-Lamhele, Zola Rhodes-Lamhele, East Town, Lady Grey East Town, Stratford Town.	1. 4. Quarterly Reports on the number of actual cemeteries maintained by the Director for Standing Committee Consideration 2. Cleaning Checklist approved by the Supervisor and Manager.
	BSDC04-03	BSDC04-03	Report on number of cemeteries maintained in Rural Areas	2018/19	4 Reports on 10 rural cemeteries maintained in each quarter	Director Community Services Manager Amenities R 1 548 2017.3	Maintained cemeteries	Improved Burial of communities	10 Cemeteries maintained per quarter	10 Cemeteries maintained per quarter	10 Cemeteries maintained per quarter	10 Cemeteries maintained per quarter	1. 4. Quarterly Reports on the number of actual cemeteries maintained by the Director for Standing Committee Consideration 2. Cleaning Checklist approved by the Supervisor and Manager.	
	BSDC04-04	BSDC04-04	Construction of New Cemetery in Barkly East by 2021	Appointed of the contractor in 2018/2019	EIA application, Advertising for the contractor and installation of 500m perimeter fence	Director Technical/R26500 / PMU Manager	Provide plots for burials	Improved Burial of Communities	EIA Process	Advertisement of the contractor	Advertisement of the contractor	Advertisement of the contractor	1. Advert, 2. Quarterly Progress Report to Director for Standing Committee Consideration 3. Minutes of Site Meetings and construction programme,	

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT				QUARTERLY TARGETS				AUDIT EVIDENCE				
STRATEGY	IDP NUMBER	KEY PERFORMANCE INDICATOR	BENCHMARK 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	RESPONSIBLE PERSON
SPORTS BS005	BS005-01	Report on Sportsfields maintained in 5 Sportsfields maintained in 5 Sportsfields	2018/19	12 Reports on 5 Sponsored Maintained in (W2,W13,W10,W14,W15 and W16)	Director Community Services/Manager Amenities R	2 Sponsored maintained	Improved lifespan of municipal assets	BARKLY EAST - Fix damaged fence NALEDI - Paint walls in change rooms NALEDI - Replace gutters and downpipes STERKSPRUIT - Replace corners in ceiling ST ERICKSON (Patrick Shabane) - Paint floor locks LADY GREY - Paint all doors GCINA - Paint fascia boards, gutters and downpipes GCINA - Paint lines in netball and tennis courts GCINA - Repair gate	BARKLY EAST - Paint walls in boardroom NALEDI - Paint lines in netball court STERKSPRUIT (Patrick Shabane) - Paint floor locks LADY GREY - Paint all doors GCINA - Paint lines in netball and tennis courts GCINA - Cover gaps on the pavilion GCINA - Paint all doors	BARKLY EAST - Paint walls in the kitchen NALEDI - Paint lines in netball court STERKSPRUIT (Patrick Shabane) - Paint floor locks LADY GREY - Paint all doors GCINA - Paint lines in netball and tennis courts GCINA - Cover gaps on the pavilion GCINA - Paint all doors	1.12 Monthly Reports on the number of Softballs maintained. Approved by the Director for Standing Committee on Infrastructure, 2. Management Committee Approved by the Supervisor and Manager.	Director Community Services
SPORTS BS005	BS005-02	Erection of the Fence in KwaZulu-Natal Sportsfields	Damaged Fenced	Erection of the Fence in KwaZulu-Natal Sportsfields	Director Technical Services/PAU Manager R 200000	Improved Quality of the Sportsfield building of perimeter fence	Advertisement of the contractor	Construction of perimeter fence	Construction of perimeter fence	Construction completion	1. Advert 2. Appointment letter, 3. Quarterly Progress Reports approved by the Director for Standing Committee, 4. Minutes of Site Meetings programme, 5. Completion certificate.	Director Technical Services
SPORTS BS005	BS005-03	Purchase of Posts & Nets for Sportsfields in Rural Areas	10 sets of Posts and nets purchased in 2018/19	10 sets of Posts and nets purchased	Director Community Services/Manager Amenities R215000	Posts and Nets purchased	Advertisement for the service provider	N/A	N/A	N/A	1. Advert 2. Appointment letter, 3. Delivery note	Director Community Services

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT			ANNUAL TARGET			QUARTERLY TARGETS					
STRATEGY	IDP Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence
LIBRARIES - BS06	BS06-03	BS06-02	Report on the statistics of books borrowed and returned in each library	2018/2019 Reports	4 Quarterly Reports on Statistics of books borrowed and returned for each library	Number of books borrowed and returned	1 Quarterly Report on the number of books borrowed and returned	1 Quarterly Report on the number of books borrowed and returned	1 Quarterly Report on the number of books borrowed and returned	1 Quarterly Report on the number of books borrowed and returned	4 Quarterly Reports on the number of books borrowed and returned
LIBRARIES - BS06	BS06-01	BS06-01	Signings of the SLA by the Municipal Manager and sent to DSRAC by 31 July	2018/2019 SLA Signed between 2 parties	Director Community Services/Manager Amenities	Compliance with the SLA	SLA signed by the Municipal Manager and sent to the Department of Sports and Culture	N/A	N/A	N/A	1 Signed SLA, 2 Proof of Submission to the Department

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT				QUARTERLY TARGETS					
STRATEGY NUMBER	KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS		Responsible Person
							QTR 1	QTR 2	
BS07-01	Renovations Kwazi Nandi Node	Appointment of the contractor in 2018/2019	Construction and Completion of the Khwezi Nandi Node	Director Technical Manager /R1100000	Improved Community Leisure within the Serenu Municipal area	Demolishing of the existing building	Construction of the abutment block	construction completion	N/A
BS07-02	Report on the maintenance of parks Lady Grey and Barkly East	Parks maintained in 2018/19	4 Quarterly Reports on 3 Parks maintained (2 Lady Grey, 1 Barkly East)	Director Community Services Manager Amenities	Improved Community Leisure within the Serenu Municipal area	1 Quarterly Report on number of parks maintained in Lady Grey and Barkly East.	1 Quarterly Report on number of parks maintained in Lady Grey and Barkly East.	1 Quarterly Report on number of parks maintained in Lady Grey and Barkly East.	1 Quarterly Progress Report by the Director for Standing Committee, 2 Committee of Site Meetings and construction programme, 3 Completion certificate.
BS07-03	Report on the maintenance of public open spaces Lady Grey, Barkly East, Stockport and Rhodes	Public Open Spaces maintained in 2018/19	4 Quarterly Reports on 29 public open spaces maintained (2 Lady Grey, 11 Barkly East, 12 Stockport and 5 Rhodes)	Director Community Services Manager Amenities	Improved Open Spaces maintained	1 Quarterly Report on number of public open spaces maintained in Lady Grey, Barkly East, Stockport, and Rhodes	1 Quarterly Report on number of public open spaces maintained in Lady Grey, Barkly East, Stockport, and Rhodes	1 Quarterly Report on number of public open spaces maintained in Lady Grey, Barkly East, Stockport, and Rhodes	4 Quarterly Reports on number of parks maintained, Approved by the Director for Standing Committee.
									4 Quarterly Reports on number of public open spaces maintained in Lady Grey, Barkly East, Stockport, and Rhodes

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
STRATEGY	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	INPUT	OUTPUT	QUARTERLY TARGETS	
					QTR 1	QTR 2
LICENSING AND CONTROL OF ANIMAL - BS008	DP Performance Indicators	BS008-01	Stock Register Quarterly Updated for all Communities	Register updated	1 Quarterly Register updated.	1 Quarterly Register updated.
To maintain and control the municipality and community	DP Performance Indicators	BS008-02	4 Awareness's Held	Awareness	1 Awareness	1 Awareness
To maintain and control the municipality and community	DP Performance Indicators	BS008-03	Completion of Animal Pound in Lady Grey	Animal Pound constructed	Construction completion	N/A
To maintain and the effectively operate the pounds	DP Performance Indicators		All foundations are complete, earthworks for internal roads complete, internal fencing complete. 2018/2019	improved management of animals	continuation of the guard house, completion of storage sheds	N/A

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT									
STRATEGY	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		QUARTERLY TARGETS				Responsible Person
			INPUT	OUTPUT	QTR 1	QTR 2	QTR 3	QTR 4	
WASTE MANAGEMENT - RECYCLING SS009	BS09-01	Daily cleaning of CBD streets in all 6 towns.	12 Monthly reports on cleaned CBD Streets of all 6 towns.	Director Community Services/Manager Waster R 4 566 564.00	Clean Towns	Healthier and Clean living conditions	3 Monthly reports on cleaned CBD streets of all 6 towns.	3 Monthly reports on cleaned CBD streets of all 6 towns.	1. 12 Monthly Reports on clean and CBD streets by the Director for Standing Committee Consideration, 2. Job card
		Collection of Waste in Rural Areas	956.52 tons collected in 2019	Director Community Services/Manager Waster R 252 422.12	Rural Solid Waste Collection	Improved Management of Waste Material	239.23 tons per quarter	239.23 tons per quarter	4 Quarterly Reports prepared by the Director for Standing Committee Consideration
		Collection of Waste in G. Rothe, Roskow and Sternpunkt	6814.92 tons collected in 2019	Director Community Services/Manager Waster R 1 398 859.79	Waste Collected	Healthier and Clean living conditions	1703.73 tons per quarter	1703.73 tons per quarter	4 Quarterly Reports prepared by the Director for Standing Committee Consideration

KRA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT									
STRATEGY	IDP Programme Number	NP NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	INPUT	OUTPUT			
QUARTERLY TARGETS				QTR 1	QTR 2	QTR 3			
QTR 4									
To reduce waste through awareness campaigns	BSD09-06	BSD09-06	WASTE MANAGEMENT - RECYCLING BSD09	Development of Solid Waste Site in Ward 6, Ribeirão Preto by June 2020	Director Technical Services PMO Manager Capital Budget: R 220000	Waste Site Developed Improved Management of Waste National			
To effectively manage and reduce waste	BSD09-05	BSD09-05	EIA Process: 2018-2019	Construction and Completion of the Solid Waste Site in Ward 5 - Ribeirão Preto by June 2020	Awaiting RCD from DWS	Appointment of Contractor Installation of perimeter fence 1.5m			
To reduce waste through awareness campaigns	BSD09-04	BSD09-04	Waste campaign in schools 2018/2019 the awareness was in Ward 10,14,15 and 16	6 Campaigns conducted Director Community Services Manager Waste in 50498 Municipality	Community waste awareness Improved knowledge about waste management in Sequo Municipality	1 awareness in Ward 14 1 awareness in Ward 15 and 1 awareness in Ward 6			
To reduce waste through awareness campaigns			In 2018/2019 the awareness was done in w: 10,13,14,15 and 16	5 Campaigns conducted Director Community Services Manager Waste RJ 39389	Community waste awareness Improved knowledge about waste management in Sequo Municipality	community waste awareness ward 10 Waste awareness ward 10			

KPI 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT				ANNUAL TARGET				QUARTERLY TARGETS							
STRATEGY	KPI NUMBER	KEY PERFORMANCE INDICATOR	BENCHMARK	INPUT	OUTPUT	OUTCOME	Awaiting ROD from DWS	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Responsible Person		
	BS09-07	Development of Solid Waste Site in Ward 13 - Herschel by 2020	EIA Process 2018/2019	Construction and completion of the Solid Waste Site in Ward 13 - Herschel	Director Technical Services PNU Manager Capital budget: R560000	Waste Site Developed Improved Management of Waste Material	Appointment of Contractor					1. Appointment letter, 2. Quarterly Progress Reports approved by the Director for Standing Committee Consideration, 3. Minutes of Site Meetings and construction programme, 4. Completion certificate.	Director Technical Services		
	BS09-08	Upgrading of the Lely Grey Solid Waste Site	EIA Process 2018/2019	Perimeter fence complete, layer 1 for synthetic membrane, real grave roads complete. 2018/2019	Completion of the Lely Grey Solid Waste Site	Director Technical Services PNU Manager Capital budget: R 2102000	Waste Site Upgraded Improved Management of Waste Material to be EMA Compliant	Construction completion	N/A	N/A		1. Quarterly Progress Reports approved by the Director for Standing Committee Consideration, 2. Minutes of Site Meetings and construction programme, 3. Completion certificate.	Director Technical Services		
	BS09-09	Development of Solid Waste Site in Ward 15, Rhodes by 2021	EIA Process 2018/2019	Perimeter fence complete, layer 1 for synthetic membrane, real grave roads complete. 2018/2019	Application for EIA and advertise for contractor	Director Technical Services PNU Manager Capital budget: R 470000	Waste Site Developed Improved Management of Waste Material	EIA Process	EIA Process	Advertisement		1. Advert, 2. Quarterly Progress Reports approved by the Director for Standing Committee Consideration, 3. Minutes of Site Meetings and construction programme.	Director Technical Services		
	BS09-10	Upgrading of the Barkly East Solid Waste Site by 2020	EIA Process 2018/2019	Perimeter fence complete, layer 1 for synthetic membrane, real grave roads complete. 2018/2019	Completion of the Barkly East Solid Waste Site	Director Technical Services PNU Manager Capital budget: R1121250	Waste Site Upgraded Improved Management of Waste Material to be EMA Compliant	Construction completion	N/A	N/A		1. Quarterly Progress Reports approved by the Director for Standing Committee Consideration, 2. Minutes of Site Meetings and construction programme.	Director Technical Services		
	BS09-11	Development of Solid Waste Site in Ward 10, Storknuff by 2021	EIA Process 2018/2019	Application for EIA and appointment of the contractor	Director Technical Services PNU Manager Capital budget: R4600000	Site closed and land rehabilitated for other use	Compliance with NEMA	EIA Process	EIA Process	Appointment of a contractor		1. Appointment letter, 2. Quarterly Progress Reports approved by the Director for Standing Committee Consideration, 3. Minutes of Site Meetings and construction programme.	Director Technical Services		
	BS09-12	To improve the refuse collection services by % of households with access to basic level of refuse removal	WASTE MANAGEMENT - RECYCLING BS09	Report on the percentage of households with access to basic level of refuse removal in 2018/2019	1. Annual Report on the percentage of households with access to basic level of refuse removal.	Director Community Services Manager Solid Waste	Number of people with access to basic refuse removal	N/A	N/A	1. Annual Report on the percentage of households with access to basic level of refuse removal.		1. Report approved by the Director for Standing Committee consideration.	Director Community Services		

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT		ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS				Responsible Person	Audit Evidence
KEY PERFORMANCE INDICATOR	KPI NUMBER					QTR 1	QTR 2	QTR 3	QTR 4		
Upgrading of the Indigenous Population Register	BSD10-01	1 Updated Annual Register	CFO/BS section/R	Assigned and updated indigen register	Equal delivery of services to the communities of Senqu Municipality	N/A	N/A	N/A	N/A	1 Report on number of indigen applicants for the 2020/21 FY	1 Report on number of indigen applicants for the 2020/21 FY
FREE BASIC SERVICES BSD10	BSD10-02	Report on the percentage of households earning less than R2, state person for month with access to free basic services in 2018/2019	CFO/Manager Revenue R	Number of indigen people approved for free basic electricity	Equal delivery of services to the communities of Senqu Municipality	N/A	N/A	N/A	N/A	1 Annual Report on the percentage of households earning less than R2, state person for month with access to free basic services	1 Annual Report on the percentage of households earning less than R2, state person for month with access to free basic services

KPI 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT				KPI 2: ENERGY EFFICIENCY AND SUSTAINABILITY				KPI 3: CUSTOMER SATISFACTION AND FEEDBACK			
STRATEGY	DPE Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		INPUT		OUTPUT		OUTCOME	
				QTR 1	QTR 2	QTR 3	QTR 4	QTR 1	QTR 2	QTR 3	QTR 4
To maintain the existing electrical infrastructure in order to reduce losses and ensure compliance with relevant regulations by installing new equipment and upgrading existing equipment.	BSD11-05	BSD11-05	Replace Street Lights in Ward 10, 13, 14 and 16	169 street lights replaced in 2018/2019	50 Fittings in W10, 5 Fittings in W13, 50 Fittings in W14 and 40 Fittings in W16	Director Technical Services/ Electro Controller R 56053187	Working Public lighting	Improved visibility and community safety within Benou Municipality	N/A	25 Fittings in W10, 5 Fittings in W13, 25 Fittings in W14 and 20 Fittings in W16	N/A
To reduce energy consumption by installing efficient equipment in order to reduce losses and ensure compliance with relevant regulations by installing new equipment and upgrading existing equipment.	BSD11-04	BSD11-04	Repair and Maintenance Transformer in Ward 6, 10, 14 and 16	5 Transformers were sent for refurbishment. 3 Transformed. Reinstated after refurbishment. 20/6/2019	Director Technical Services/ Electro Controller R 43379633	Minimise electrical outages	Electrical power supply stability	Appointment of the service provider to refurbish 5 Transformers at W 6, 10, 14 and 16 (3 transformer).	N/A	Send transformers for refurbishment W 6, 10, 14 and 16 (3 transformer) to a vendor at W 10, W 14 and W 16 (3 transformer).	1 Order to the Supplier, Certificate & Quarterly Progress Reports Approved by the Director for Standing Committee Consideration
To reduce energy consumption by installing efficient equipment in order to reduce losses and ensure compliance with relevant regulations by installing new equipment and upgrading existing equipment.	BSD11-03	BSD11-03	Replacement of existing metres throughout the Municipality	In 2018/2019 311 Meters were replaced	Director Technical/Electro Controller R 56000000	Reliable Metering System	Improved Revenue Collection	20 Meters	65 Meters	65 Meters	1 Job Cards, 3 Monthly reports on number of Meters installed. Approved by the Director for Standing Committee Consideration
To maintain the existing electrical infrastructure in order to reduce losses and ensure compliance with relevant regulations by installing new equipment and upgrading existing equipment.	BSD11-02	BSD11-02	Installation of new Pre-Paid Meters throughout the Municipality	In 2018/2019 49 Meters were installed	Director Technical/Electro Controller R 32000000	Reliable Meters installed	Improved Revenue Collection	8 Meters installed	8 Meters installed	8 Meters installed	1 Job Cards, 2 Monthly reports on number of Meters installed. Approved by the Director for Standing Committee Consideration
To maintain the existing electrical infrastructure in order to reduce losses and ensure compliance with relevant regulations by installing new equipment and upgrading existing equipment.	BSD11-01	BSD11-01	Electrification of Rural Area within Benou Municipality by 30 June 2020.	601 households electrified by 2018/19	Director Technical/Electro Controller R 32000000	Houses electrified in rural areas	Improved viability and energy supply in Rural Areas	Advertisement of the contractor	N/A	303 households electrified	1 Appointment Letter for Services a Contractor, 2. Progress Reports of 303 Households Approved by the Director for Standing Committee Consideration.

KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT						
STRATEGY	IDP Programme Number	Key Performance Indicator	Baseline 30 JUNE 2019	Annual Target	Quarterly Targets	
					Input	Output
To reduce Energy inefficiencies by assessing Energy usage in selected areas by Council	BSDT1-06	Monthly Reports to the Department of Energy on Own Grants Allocations	12 expenditure reports of DoE Grand allocated	Director Technical Services/Electro Technical Controller /	Reports Complies on grant expenditure	Improved visibility and community safety within Seru Municipality
Electricity and Street Lighting BSDT1	BSDT1-07	Installation of Traffic lights in New indicator Streetspot	Appointment of the Service Provider	Director Technical Services/Electro Technical Controller R 20000	Traffic lights installed in Streetspot	improve the flow of movement of traffic.
Electricity and Street Lighting BSDT1	BSDT1-08	The percentage of households with access to basic level of electricity	45% of household have access to basic level of electricity in 2016/2019	Director Technical Services/Electro Technical Controller	Number of people with access to free basic electricity.	Fair level of delivery of services
			1 Annual Report on the percentage of households with access to basic level of electricity	N/A	N/A	N/A
			1 Annual Report on the percentage of households with access to basic level of electricity	N/A	N/A	N/A
			1 Annual Report on the percentage of households with access to basic level of electricity	N/A	N/A	N/A

KPA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT							KPA 2: BUSINESS LICENSING				KPA 3: COMMUNITY SERVICES			
STRATEGY	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2013	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS			Audit Evidence	Responsible Person			
							QTR 1	QTR 2	QTR 3					
To provide parking spaces by upgrading existing buildings and removing new ones	BSD12-01	Renovate 2nd Floor (Old Age Home) and all infrastructure in Main Building in Lady Grey municipal buildings.	Completion of the Renovation 2018/2019	Director Technical services /FMU Manager/ RBS33900	Technical Services Offices Renovated	Improved working environment for staff members	renovations to the main building	land scaping and renovation to the bottom floor of the old age home	construction completion	N/A	1. Quarterly Progress Reports approved by the Director for Standing Committee 2. Minutes and Date Meetings and Construction programme. 3. Completion certificate.	Director Technical Services	Services	Director Technical Services
To provide office space for business units	BSD12-02	Renovate Mayoral house	Dilapidated Structure	Appointment of the consultant	Director Technical services /FMU Manager/ RBS4000	Mayoral house renovated	Safe & secure habitat area for the Mayor	Advertise for consultant	Structural analysis and cost effective report	N/A	1. Appointment letter. 2. Reports approved by the Director for Standing Committee.	Director Technical Services	Services	Director Technical Services
To manage business licensing	BSD13-01	Management of the issuing of business licencing	2018/2019 Reports	4 quarterly reports on the issuing of business licencing	Director Community Services/ Manager Amenities	Businesses licenced	Improve management of businesses	1 Quarterly Report on the issuing of business licencing	1 Quarterly Report on the issuing of business licencing	1 Quarterly Report on the issuing of business licencing	4 Reports approved by the Director for Standing Committee Consideration.	Director Community Services	Services	Director Community Services

KPA 1: LOCAL ECONOMIC DEVELOPMENT								
KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2013	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS		
Implementation of the Seruru Marketing strategy derived from the Responsible Town Plan	2018/2019 Reports	4 Quarterly Reports on implementation of the Seruru Marketing strategy and 1 Seruru marketing strategy	Director Development and Town Planning Services/Manager (PED)	4 Quarterly Reports on Web marketed implementation of the Seruru Marketing strategy	1 Quarterly Report on Implementation of the Seruru Marketing strategy	1 Quarterly Report on Implementation of the Seruru Marketing strategy	QTR 4	Audit Evidence
STRATEGY	KPI NUMBER	KPI NUMBER						Responsible Person
TO PROMOTE LOCAL TOURISM THROUGH COORDINATED INITIATIVES	LED01-01	LED01-01	TOURISM LED01	DP Programme Number	KPI NUMBER			
KPA 2: LOCAL ECONOMIC DEVELOPMENT								
KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2013	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS		
Number of Economic Development Forum held	4 Economic Development Forums held in 2018/2019	4 Economic Development Forum held	Director Development and Town Planning Services/Manager (PED)	4 EDF's held	Coordinated LED Programmes	QTR 1	QTR 2	QTR 3
STRATEGY	KPI NUMBER	KPI NUMBER	LED02-01	LED02-01	KPI NUMBER			Responsible Person
TO PROMOTE LOCAL TOURISM THROUGH COORDINATED INITIATIVES	LED02-02	LED02-02	LED02-02	DP Programme Number	KPI NUMBER			
To promote and facilitate development of the LED strategy through co-operation with local business entities and heritage sites	LED02-03	LED02-03	LED02-03	KPI NUMBER	KPI NUMBER			
To promote and facilitate implementation of the LED strategy through co-operation with local business entities and heritage sites								

KPA 2: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY						QUARTERLY TARGETS									
STRATEGY	IDP Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2018	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Responsible Person	
									QUARTERLY TARGETS						
Supply Chain Management - ADMINISTRATION AND REPORTING	MFMV0-01	MFMV0-02	Development of the Institutional Procurement Plan	Procurement Plan Developed in 2018/19	1 Procurement Plan Developed	CFO/Manager Supply Chain Departmental Demand Plans	Plan Developed	Improved Management of Supply Chain Processes	Institutional Plan Developed	N/A	N/A	N/A	Plan Approved by the CFO	CFO	
Supply Chain Management - CONTRACTS AND SLAs	MFMV0-02	MFMV0-03	Establishment and monitoring of the tender register for above R200 000 tenders.	2018/2019 Implementation Report	Contract Registers and 4 Quarterly Reports	CFO/Manager Supply Chain Departmental Demand Plans/	Quarterly Monitoring Reports	Improved Management of Supply Chain Processes	1 Quarterly Contract Register	4 Quarterly Contracts Approved by the CFO/Manager Supply Chain Departmental Demand Plans/ Consideration	CFO				
To ensure the efficient and effective procurement of goods and services			Manage and Monitor SLA's that will result in expenditure	2018/2019 Reports	4 Monitoring Reports on Contracts and SLAs	CFO/Manager Supply Chain Departmental Demand Plans	Quarterly Monitoring Reports	Improved Management of Supply Chain Processes	1 Quarterly Monitoring Report on Contracts and SLAs that result in Expenditure	1 Quarterly Monitoring Report on Contracts and SLAs that result in Expenditure	1 Quarterly Monitoring Report on Contracts and SLAs that result in Expenditure	1 Quarterly Monitoring Report on Contracts and SLAs that result in Expenditure	4 Quarterly Monitoring Reports, Approved by the CFO for Top Management Consideration	CFO	

KPI 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY		ANNUAL TARGET		INPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	KEY PERFORMANCE INDICATOR	MEASURE	NUMBER	PERIOD	NUMBER	PERIOD	NUMBER	QTR 1	QTR 2	QTR 3	QTR 4
Strategic Objective: To ensure the efficient and effective procurement of goods and services	KPI NUMBER: KPI-M01-04	Number of Specifications Meeting held	17 Meetings were held in 2018/2019	4 Meetings held	CFO/Manager Supply Chain Departmental Demand Plans	Meetings held	Improved Management of Supply Chain Processes	1 Meeting	1 Meeting	1 Meeting	1 Meeting
Strategic Objective: To ensure the efficient and effective procurement of goods and services	KPI NUMBER: KPI-M01-05	Number of Evaluation Meetings held	18 Meetings were held in 2018/2019	4 Meetings held	CFO/Manager Supply Chain Departmental Evaluation Reports	Meetings held	Improved Management of Supply Chain Processes	1 Meeting	1 Meeting	1 Meeting	1 Meeting
Strategic Objective: To ensure the efficient and effective procurement of goods and services	KPI NUMBER: KPI-M01-06	Number of adjudication meetings held	3 Meetings were held in 2018/2019	4 meetings held	CFO/Manager Supply Chain Departmental Evaluation Reports	Quarterly Adjudication Reports	Improved Management of Supply Chain Processes	1 meeting held	1 meeting held	1 meeting held	1 meeting held
(ADMINISTRATION AND REPORTING - SUPPLY CHAIN MANAGEMENT)		MEETINGS HELD		MEETINGS HELD		MEETINGS HELD		MEETINGS HELD		MEETINGS HELD	
Audit Evidence Person		CFO		CFO		CFO		CFO		CFO	
Audit Evidence register, (3) Minutes		1 Agenda, (2) Attendance register, (3) Minutes		1 Agenda, 2 Attendance, 3 Minutes		1 Agenda, 2 Attendance, 3 Minutes		1 Agenda, 2 Attendance, 3 Minutes		1 Agenda, 2 Attendance, 3 Minutes	

STRATEGY	KPI 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY			QUARTERLY TARGETS				Audit Evidence			
	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	
MFMV02-01	Update the Departmental Asset Registers twice a year	2018/2019 Departmental Asset Registers	2 Reports on Additional Assets purchased per department	GFO Manager Supply Chain Additions Register	Quarterly Reports on Additions and one Reports on Disposals	Improved management of municipal assets	N/A	1 Report on Additional Assets per Department	N/A	1 Report on Additional Assets per Department	2 Reports approved by the CFO for Standing Committee Consideration
MFMV02-02	Perform the Annual Asset Count	2018/2019 Asset Count Report	1 Annual Asset Count Performed	GFO Manager Supply Chain	Asset Count Report developed	Improved management of municipal assets	N/A	N/A	N/A	1 Report on Asset Count	1 Report on the assets actually counted, approved by the CFO for Standing Committee Consideration

KPI 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY		ANNUAL TARGET		OUTPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	DP Programme	MFMV03-01	MFMV03-02	MFMV03-03	MFMV03-04	MFMV03-05	MFMV03-06	QTR 1	QTR 2	QTR 3	QTR 4
KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2015	Report on Financial viability as expressed by the ratios in the gatsette.	1 Annual Report on the Ratios 2016/2019 Ratios	CFO/Manager BT/Financial System /All Directors	Report on Ratios	Improved management of municipal financial and other resources	N/A	N/A	N/A	N/A	Audit Evidence - Person
		Compile Supplementary Valuation Roll	1 Annual Supplementary Valuation Roll compiled	CFO/Manager Revenue R 605 212.32	Actual Supplementary Valuation Roll conducted	1 Annual Supplementary valuation roll	N/A	N/A	N/A	N/A	CFO
		Report on correct billing of consumers	2016/2019 verified actual correct billing reported	CFO/Manager Revenue 2000 /Financial System/	Number of consumers correctly billed	Improved Revenue collection and management of municipal financial resources	3 Monthly Reports on 100% Correct Billing of consumers with a 2% variance factor	3 Monthly Reports on 100% Correct Billing of consumers with a 2% variance factor	3 Monthly Reports on 100% Correct Billing of consumers with a 2% variance factor	3 Monthly Reports on 100% Correct Billing of consumers with a 2% variance factor	1 Annual Supplementary Valuation Roll approved by the CFO for Standing Committee Consideration
		Report on actual revenue collected	2016/2019 Total Revenue collected	CFO/Manager Revenue /Financial System	Total Planned Revenue collected	Improved Revenue collection and management of municipal financial resources	1 Quarterly Report on the actual collected revenue	1 Quarterly Report on the actual collected revenue	1 Quarterly Report on the actual collected revenue	1 Quarterly Report on the actual collected revenue	1 Annual Report on Ratios 2016/2019 Ratios
		To expand and protect the municipal revenue base by providing the municipality for services rendered to the public as per the rates expressed by the annuality and %	To expand and protect the municipal revenue base by providing the municipality for services rendered to the public as per the rates expressed by the annuality and %								Ratio approved by the CFO Standing Committee Consideration

KPA 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY										
STRATEGY	ID# Programme Number	KEY PERFORMANCE INDICATOR	BASELINE 30-JUNE-2019	ANNUAL TARGET		OUTPUT	OUTCOME	QUARTERLY TARGETS		
				QTR 1	QTR 2			QTR 3	QTR 4	Audit Evidence
FINANCIAL MANAGEMENT - MFMV03-Q6	MFMV03-Q6	Reporting of Unauthorised, Irregular, Frivolous and Wasteful expenditure and Minor Breaches	2018/2019 Reports	4 Quarterly Reports of Unauthorised, Irregular, Frivolous and Wasteful expenditure and Minor Breaches	CFO/Director Development and Town Planning Services/Manager Supply Chain/ Manager Contractors	4 Quarterly Reports of Unauthorised, Irregular, Frivolous and Wasteful municipal finances and Minor Breaches	1 Quarterly Report of Unauthorised, Irregular, Frivolous and Wasteful expenditure and Minor Breaches	1 Quarterly Report of Unauthorised, Irregular, Frivolous and Wasteful expenditure and Minor Breaches	1 Quarterly Report of Unauthorised, Irregular, Frivolous and Wasteful expenditure and Minor Breaches	CFO
FINANCIAL MANAGEMENT - MFMV03-Q7	MFMV03-Q7	Completion and Submission of Legally Compliant AFS	2017/2018 AFS	Completion of 2018/2019 AFS by 31 August 2019	CFO/All Directors	Legally compliant reporting on public funds	Submission of 2018/2019 AFS by 31-August-2019	N/A	N/A	Proof of Submission of AFS to the Auditor General
REVENUE MANAGEMENT - RMV03-Q5	RMV03-Q5	Revenue collection from services rendered for services provided by the municipality	2018/2019 Reports	Review Policies	CFO/MANAGER Supply Chain/ Manager BTG/ Manager Revenue	Legally compliant management of public funds	N/A	N/A	N/A	Review of 8 finance policies as identified in the municipal policy register.

STRATEGY	KPI 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY			OUTPUT	OUTCOME	QUARTERLY TARGETS				Responsible Person
	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	ANNUAL TARGET			QTR 1	QTR 2	QTR 3	QTR 4	
KPI NUMBER MFP-03-08	Report on the % of operational budget actually spent	2018/2019 Operational Budget Actually Spent	Report on 100 % expenditure of the Operational Budget by the end of the financial year	CFO/R020 Financial System/ All Directors	Monitoring and Implementation of the budget	3 Monthly Reports on the actual operational budget % spent (25% by the end of the quarter)	3 Monthly Reports on the actual operational budget % spent (75% by the end of the quarter)	3 Monthly Reports on the actual operational budget % spent (100% by the end of the quarter)	12 Reports Approved by the CFO Standing Committee	CFO
KPI NUMBER MFP-03-09	Report on % Capital budget actually spent	2018/2019 Capital Budget Actually Spent	Report on 100% Expenditure of the Capital Budget	CFO/R020 Financial System/ All Directors	Monitoring and Implementation of the budget	3 Monthly Reports on the actual Capital budget % spent (25% by the end of the quarter)	3 Monthly Reports on the actual Capital budget % spent (50% by the end of the quarter)	3 Monthly Reports on the actual Capital budget % spent (75% by the end of the quarter)	12 Reports Approved by the CFO Standing Committee	CFO
KPI NUMBER MFP-03-10	Report on % of Conditional grants received actually spent	2018/2019 Conditional Grants Actually Spent	12 Reports on 100% Expenditure on Conditional grants received	CFO/R020 Financial System/ All Directors	Monitoring and Implementation of the budget	3 Monthly Reports on the actual % of Conditional Grants received spent (25% by the end of the quarter)	3 Monthly Reports on the actual % of Conditional Grants received spent (50% by the end of the quarter)	3 Monthly Reports on the actual % of Conditional Grants received spent (75% by the end of the quarter)	12 Reports Approved by the CFO Standing Committee	CFO
KPI NUMBER MFP-04-01	Management of Salaries	Management of Payment of Salaries	12 Reports on all salaries paid monthly	CFO/ Director Corporate Services/ Manager Supply Chain Manager HR/ Financial System / Payroll amendment reports	Report on the payment of salaries	3 Monthly Reports all salaries paid monthly	3 Monthly Reports all salaries paid monthly	3 Monthly Reports all salaries paid monthly	12 Reports approved by the CFO for Standing Committee	CFO

KPA 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY								
STRATEGY	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	INPUT	OUTPUT	QUARTERLY TARGETS			
					QTR 1	QTR 2	QTR 3	QTR 4
MEWRG-01	KPI NUMBER - MEWRG	Completion of the Annual Budget for 2019/2020	2019/2020 Budget by 31 May 2020	CEO / Financial System / All Directors / Legislative Directives /	N/A	N/A	1. Draft Budget compiled and tabled - Notice of the Budget within 10 days after tabling	1. Final Draft Budget compiled and submitted for Council resolution, 2. Consider the Draft and Final budget, 2 Notices of both budgets
MEWRG-02	KPI NUMBER - MEWRG	Compilation of the Adjustment budget by 28 February 2020	2018/2019 Adjusted Budget	CEO / Financial System / All Directors / Legislative Directives	N/A	N/A	1. Adjustment of the budget, 2. Notice informing the public of the adjustment within 10 days after the approval	1. Council Resolution considering the Adjusted budget, 2. Notice of the adjusted budget

KPI 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY										
STRATEGY	KPI NUMBER	KPI PROGRESS NUMBER	REPORTING - MFMA 06	ANNUAL TARGET	INPUT	OUTPUT	QUARTERLY TARGETS			
							QTR 1	QTR 2	QTR 3	QTR 4
Development and submission of the section 71(1) report (Submission to the Mayor and National Treasury within 10 working days)	MFMA 06-01	MFMA 06-02	MFMA 06-03	12 Monthly reports on Section 71(1) developed	CFO Manager BTG / Financial System / Treasury Template / All Directors	Compliance with Treasury Regulations and the MFMA	3 Monthly Reports on development of section 71(1) reports and submission to the Mayor and National Treasury within 10 working days	3 Monthly Reports on development of section 71(1) reports and submission to the Mayor and National Treasury within 10 working days	3 Monthly Reports on development of section 71(1) reports and submission to the Mayor and National Treasury within 10 working days	3 Monthly Reports on development of section 71(1) reports and submission to the Mayor and National Treasury within 10 working days
Completion and tabulation of the Mid-Year Budget and Performance Report	MFMA 06-02	MFMA 06-03	MFMA 06-03	2019/2020 Mid-Year Budget and Performance Report	Director Development and Finance (Tabulated by 25 January 2020)	Mid-Year Report	Standardized and Improved Planning, Monitoring and Evaluation	N/A	Mid-Year Budget and Performance Report developed	N/A
Completion of the section 52 (d) Reports	MFMA 06-03	MFMA 06-03	MFMA 06-03	3 Reports submitted in 2019/20	Section 52 (d) Reports compiled (First Quarter - October 2019, Third Quarter - July 2020)	Improved Financial Management and Reporting	Section 52 (d) Compiled	1 Report Compiled	1 Report Compiled	1 Report Compiled

as per MFMA guidelines and prescribed

to develop and submit 5, 7 & 52 reports

KPA 3: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY										
STRATEGY	ID: Programme Number	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		INPUT	OUTPUT	QUARTERLY TARGETS			Audit Evidence
			QTR 1	QTR 2	QTR 3	QTR 4				
IT - MFMVOT-01	MFMVOT-01	Review of the IT Disaster Recovery Plan and IT Strategic plan	Policies were Reviewed in 2018/2019	Review of the IT Disaster recovery plan and IT Strategic plan	CFO/IT Manager/Risk Officer / Software Provider Inputs	Reviewed IT Governance Framework	Secured IT date	N/A	N/A	Review of the IT Disaster recovery plan and IT Strategic plan
IT - MFMVOT-02	MFMVOT-02	System downtime for emails	3hrs in 2018/2019	4 Quarterly Reports on the Systems downtime for emails and internet as a result of hardware or network failure	CFO/Manager IT	Improved Management of IT monitored	1 Quarterly Report on the Systems downtime for emails and internet as a result of hardware or network failure	1 Quarterly Report on the Systems downtime for emails and internet as a result of hardware or network failure	1 Quarterly Report on the Systems downtime for emails and internet as a result of hardware or network failure	4 Reports approved by the CFO for Standing Committee Consideration
IT - MFMVOT-03	MFMVOT-03	Monitoring and Maintenance of the Servers	2018/2019 Maintenance on the servers	4 Quarterly Reports on the monitoring and maintenance of the server	CFO/Manager IT	Maintained Servers	Improved IT Management	1 Quarterly Reports on the monitoring and maintenance of the server	1 Quarterly Reports on the monitoring and maintenance of the server	4 Reports approved by the CFO for Standing Committee Consideration
IT - MFMVOT-04	MFMVOT-04	Purchase a New Server	1 Server purchased	Purchase 1 Server	CFO/Manager Supply Chain/Manager IT/R	Server Purchased	Increased volume of municipal information storage	N/A	N/A	1. Order, 2. Proof of Delivery, 3. Invoice

KPA 2: MUNICIPAL FINANCIAL MANAGEMENT & VIABILITY				QUARTERLY TARGETS											
STRATEGY	IDP Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		OUTPUT	OUTCOME	QTR 1		QTR 2		QTR 3		QTR 4	
				INPUT											
IT - NEFV7	NEFV7-06	NEFV7-06	Monitor and Manage the IT Back Up System	4 Quarterly Reports on the Monitoring of IT Back Up System	GFO/Manager IT	Reports Compiled	Improved IT Management	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	
IT - NEFV7	NEFV7-07	NEFV7-07	IT Steering Committee	4 meetings held in 2018/2019	GFO/Manager IT	Assessment Conducted	Improved IT Management	Assessment report	Advertising for the service provider	Appointment of Service Provider	Purchasing of the IT Equipment	Assessment Report of IT needs, approved by the CFO for IT Steering Committee	Assessment Report of IT needs, approved by the CFO for IT Steering Committee	A Report Noticed by the CFO or Standing Committee Consideration	
IT - NEFV7	NEFV7-08	NEFV7-08	IT Policies and Plans and Upgrading of IT equipment	IT Policies and Plans and Upgrading of IT equipment	GFO/Manager IT	Meetings Held	Improved IT Management	1 Meeting	1 Meeting	1 Meeting	1 Meeting	1 Agenda, 2 Attendance Registers	1 Agenda, 2 Attendance Registers	CFO	

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT		ANNUAL TARGET		INPUT		OUTPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	IDP Programme	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE	30 JUNE 2019	QTR 1	QTR 2	QTR 3	QTR 4			Audit Evidence	Responsible Person
To develop and implement the skills plan and annual training report as required by the Skills Development Sector Skills Plan (WSDP).	SKILLS DEVELOPMENT - MD001	MTD01-01	Development of the 2020/2021 WSP by 30 April 2020	2018/2019 WSP	2020/2021 WSP Developed and submitted to LOSETA	Director Corporate/Manager HR	WSP Developed	Improved capacity of employees to carry out their duties	N/A	N/A	Submit the WSP BY 30 April 2020	Proof of submission to LOSETA	Director Corporate Services
To develop and implement the skills plan and annual training report as required by the Skills Development Sector Skills Plan (WSDP).	SKILLS DEVELOPMENT - MD001	MTD01-02	Report on the number of training initiatives implemented for staff (85) in terms of the Workplace Skills Plan	2018/2019 WSP Implementation Report(55 training initiatives)	4 Quarterly Reports on training initiatives implemented for staff(85)	Director Corporate/Manager HRR 282339173	Capacitation of employees	Report on 29 training initiatives implemented for staff	Report on 24 training initiatives implemented for staff	Report on 23 training initiatives implemented for staff	Report on 12 training initiatives implemented for staff	4 Quarterly Reports on the numbers of trainings initiatives actually undertaken approved by the Chairperson for Standing Committee for Consideration	Director Corporate Services
To develop and implement the skills plan and annual training report as required by the Skills Development Sector Skills Plan (WSDP).	SKILLS DEVELOPMENT - MD001	MTD01-03	Report on the number of training initiatives implemented for councillors in terms of the Workplace Skills Plan	2018/2019 Training initiative report	1 training initiatives implemented for councillors	Director Corporate/Manager HRR 387 485.00	Capacitation of Councillors	Well informed and capacitated Political Arm	N/A	Report on 1 training initiative actually undertaken for councillors	N/A	1 Report on the number of training actually undertaken approved by the Chairperson for Standing Committee for Consideration	Director Corporate Services
To submit the skills plan and annual training report as required by the Skills Development Sector Skills Plan (WSDP).	SKILLS DEVELOPMENT - MD001	MTD01-04	Report on number of training initiatives implemented for communities	2018/2019 Training initiative report	1 Annual report on number of training initiative implemented for communities	Director Corporate/Manager HR	Capacitation of Communities	Skilled and informed communities	N/A	N/A	1 Annual Report on number of community training initiatives implemented	Community Training Annual Report approved by the Director for Training Committee Consideration	Director Corporate Services

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT				QUARTERLY TARGETS				QTR 4			
STRATEGY	IDP Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		INPUT		OUTPUT		QTR 3	
				Target	Actual	Source	Actual	Source	Actual	Source	Actual
MTD01-05	MTD01-05	Report on the number of internships opportunities created in 2018/2019	4 Internships created in 2018/2019	1 Annual Report on Interning and leadership opportunities created	Director Corporate Manager HR	Experienced young graduates and matriculants	Work ready graduates N/A	N/A	N/A	1 Annual Report on Internship and leadership opportunities created	Audit Evidence
MTD01-06	MTD01-06	Report on the number of interns appointed in 2018/2019	4 Interns appointed in 2018/2019	1 Report on the internships created	Director Corporate Manager HR	Experienced young graduates	Work ready graduates N/A	N/A	N/A	1 Annual Report on Internship and leadership opportunities created	1 Annual Report on Interning and leadership opportunities created approved by the Director for Training Committee Consideration
MTD01-07	MTD01-07	Number of staff who meet Minimum Competency levels (as prescribed by NT)	31 staff members that meet Minimum Competency levels (as prescribed by NT)	2 Reports on staff who meet Minimum Competency levels (as prescribed by NT)	Director Corporate Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	N/A	N/A	1 Report on FMG Interns appointed in accordance with FMG standards	Report on number of FMG Interns appointed in accordance with FMG standards approved by the Director for Standing Committee Consideration
MTD01-08	MTD01-08	Report on the % of a municipality's budget actually spent on implementing its workplace skills plan in 2018/2019	65% actually spent on implementing workplace skills plan in 2018/2019	1 Annual Report on the % of a municipality's budget actually spent on implementing its workplace skills plan	CFO/Director Corporate Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	N/A	N/A	1 Bi-annual Report on number of staff who meet Minimum Competency levels (as prescribed by NT)	Report on number of staff who meet Minimum Competency levels (as prescribed by NT) minimum competency levels approved by the Director for Standing Committee Consideration.
MTD02	MTD02	To develop and implement an effective HR strategy	To develop and implement an effective HR strategy	1 Annual Report on the % of a municipality's budget actually spent on implementing its workplace skills plan	Director Corporate Manager HR	Capacitation of employees	Improved capacity of employees to carry out their duties	N/A	N/A	1 Annual Report on the % of a municipality's budget actually spent on its workplace skills plan	Report on the % of a municipality's budget actually spent on its workplace skills plan submitted to the Director Corporate Services for Training Committee Consideration
MTD02-01	MTD02-01	No of people from the employer equity target group employed in the highest levels of organisation in compliance with a municipal approved employment equity plan	67 employees employed in accordance with the Employment Equity targets	1 Report on no of people from employer equity target group employed in the 3 highest levels of organisation in compliance with a municipal approved employment equity plan	Director Corporate Manager HR	Balanced Equity in the N/A	Balanced Equity in the N/A	N/A	N/A	1 Report on no of people from employer equity target groups employed in the 3 highest levels of organisation in compliance with a municipal approved employment equity plan	1 Report approved by the Director for Standing Committee for Consideration

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT												
STRATEGY	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	INPUT	OUTPUT	QUARTERLY TARGETS						
						QTR 1	QTR 2	QTR 3	QTR 4			
RECRUITMENT, SELECTION AND EMPLOYEES	MTO00-01	KPI NUMBER 30 JUNE 2019	1 Annual Report on the number of vacancies filled within 3 months of being vacant	Director Corporate Manager HR/RA/ Directors	Effective Human Resource Management	N/A	N/A	N/A	1 Annual Board on the Number of vacancies filled within 3 months of being vacant	Audited Report approved by the Director Corporate Services for Standing Committee for Consideration	Audit Evidence	Reasonable Person
MANAGEMENT	MTO00-02	Perform Leave Audits	2018/2019 Annual Report on the number of vacancies filled within 3 months of being vacant	Leave Audits	Improved Leave Management	N/A	1 Leave Audit sent to all Directors	N/A	2 Reports on Leave Audits and proof that it was sent to all Directors.	2 Reports on Leave Audits sent to all Directors	Director Corporate Services	Director Corporate Services
MANAGEMENT - MTO00	MTO00-03	Ensure proper management of Leaves by all departments	2018/2019 reports	2 Leave Audits conducted	Leave Management Reports developed	N/A	1 Leave Audit sent to all Directors	N/A	1 Leave Audit sent to all Directors	1 Leave Audit sent to all Directors	Director Corporate Services	Director Corporate Services
12 monthly leave reports								12 monthly leave reports		12 monthly leave reports		

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT		ANNUAL TARGET		OUTPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	KEY PERFORMANCE INDICATOR	PERIOD NUMBER	PERIOD NUMBER	INPUT	OUTPUT	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Reportable Person
EMPLOYEE WELLNESS PROGRAMME - MTD4-01	Number of staff members assisted on EAP in 2018/2019	MTD4-01	MTD4-01	1 Annual Report on the number of people assisted on EAP in 2018/2019	Director Corporate Manager HRR	Actual Wellness Programmes implemented	Improved state of Municipal Employees	N/A	N/A	1 Annual Report on the number of people assisted on the Employee Assistance Programme	4 Quarterly Reports approved by the Director for Standing Committee for Consideration
EMPLOYEE WELLNESS PROGRAMME - MTD4-02	To ensure the physical and mental well-being of employees through the implementation of an employee wellness programme	MTD4-02	MTD4-02	1 Wellness programme conducted in 2018/2019	Director Corporate Manager HRR	Wellness Day Held	Improved state of Municipal Employees	N/A	N/A	1 Event Held	1. Programme Register 2. Attendance Register 3. Photos of the Event 4. Report of the event approved by the Director for Standing Committee for Consideration

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT				QUARTERLY TARGETS							
STRATEGY	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Responsible Person
To ensure a good relationship between managers and employees	MTRD06-Q1	To ensure that all Sectoral legislation and regulations are followed and implemented	Local Labour Forum - WWD OCCUPATIONAL HEALTH AND SAFETY - MTRD06-Q2	Number of Local Labour Forum meetings held	10 Meetings held	Number of meetings held	3 Meetings held	2 Meetings held	3 Meetings held	1. Agenda 2 Attendance Register	Director Corporate Services
To build trust between managers and employees	MTRD06-Q2	To ensure that all Sectoral legislation and regulations are followed and implemented	Local Labour Forum - WWD OCCUPATIONAL HEALTH AND SAFETY - MTRD06-Q1	Number of CHS Meetings held	4 Meetings were held in 2018/2019	Meetings Held	1 Meeting	1 Meeting	1 Meeting	1. Agenda 2 Attendance Register	Director Corporate Services
Candidate OHS Inspections in all workstations	MTRD06-Q1	Conducted OHS Inspections in 2018/2019 Inspection Reports.	4 Quarterly Reports on OHS Inspections in all workstations.	Inspections conducted	Improved working Environment of Municipal Employees	1 Quarterly Report on a number of OHS inspections conducted in all workstations	1 Quarterly Report on a number of OHS inspections conducted in all workstations	1 Quarterly Report on a number of OHS inspections conducted in all workstations	1 Quarterly Report on a number of OHS inspections conducted in all workstations	4 Quarterly Reports submitted to the OHS Committee	Director Corporate Services
DP Programme Manager	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2019	ANNUAL TARGET	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT		ANNUAL TARGET		OUTPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	DPF Programme	KPI NUMBER	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2019	NEUT		QTR 1	QTR 2	QTR 3	QTR 4
MTDI7-01	LEGAL SERVICES - Q7	Report twice a year on the status of municipal lease agreements	2018/2019 Lease Agreements Reports	2 half yearly Reports compiled	Director Corporate/Manager HR	Leasing of Municipal Property Management of Lease Agreements	Improved Management of Lease Agreements	N/A	1 half yearly Report on the status of municipal lease agreements	N/A	1 half yearly Report on the status of municipal lease agreements
MTDI7-02	To measure that the Municipality fulfills its obligations to manage certain conditions in order to mitigate unnecessary litigation	To measure that the Municipality fulfills its obligations to manage certain conditions in order to mitigate unnecessary litigation	2018/2019 Reports on the state of Legal cases of the municipality	Report twice a year on the state of Legal cases of the municipality that the municipality is involved in	Director Corporate/Manager HR	Reports prepared	Minimize the impact of the municipality	N/A	1 Report on the status of Legal cases the municipality is involved in	N/A	1 Report on the status of Legal cases the municipality is involved in

Director Corporate Services	2 half yearly Reports on the status of municipal lease agreements submitted by Director for Standing Committee Consideration	2 half yearly Reports on the status of municipal lease agreements submitted by Director for Standing Committee Consideration	Audit Evidence
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KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT													
STRATEGY	KPI PERFORMANCE INDICATOR	ANNUAL TARGET		INPUT		OUTPUT		OUTCOME		QUARTERLY TARGETS		Audit Evidence	Responsible Person
		BASELINE	20 JUNE 2019	Director Corporate/ Manager Building & Preservation# R468 03, 00	Promulgated By Laws	Improved management of municipal affairs	N/A	Appointment of Service Provider	N/A	QTR 1	QTR 2		
MKT009-01	Printing of Municipal By-laws	22 by-laws promulgated and gazetted in 2018/2019	Print 22 Municipal By-Laws.	Director Corporate/ Manager Building & Preservation# R468 03, 00	Promulgated By Laws	Improved management of municipal affairs	N/A	Appointment of Service Provider	N/A	QTR 1	QTR 2	QTR 3	QTR 4
MKT009-02	Review of HR policies.	2018/2019 Reviewed Municipal Policies	Review of finance related HR Policies	Director Corporate/ Manager HR	Reviewed Policies	Improved management of municipal affairs	N/A	N/A	N/A	Policies reviewed	Council Resolution	Approving the Policies	Delivery note of the printed by-laws
MKT009-03	Ensure that all municipal buildings are secured	2018/2019 Reports on Municipal Security Services	4 Quarterly Reports on the provision of security services to Municipal Offices.	Director Corporate/ Manager Administration# R2003 588	Municipal Buildings Secured	Secured municipal property	1 Quarterly Report on the provision of security services to municipal buildings	1 Quarterly Report on the provision of security services to municipal buildings	1 Quarterly Report on the provision of security services to municipal buildings	1 Quarterly Report on the provision of security services to municipal buildings	1 Quarterly Report	1 Quarterly Report	1 Appointment Letter - 2
MKT009-04	Monitor the security cameras of the Municipality	2018/2019 Reports	4 Quarterly Reports on the status of security cameras	Manager Administration/ Director Corporate Services	Reports Compiled	Improved Security of the Municipality	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	Delivery note of the printed by-laws
MKT009-05	Develop a list which includes all municipal properties with title deeds	2018/2019 list of title deed was developed	Development of a list of all properties with title deeds	Director Corporate/ Manager Administration	Last Developed	Improved Management of Municipal Properties	N/A	List Developed	N/A	N/A	N/A	N/A	Approving the Policies
MKT009-06	Implementation of the Repairs and Maintenance Plan	2018/2019 Reports on the Implementation of the Repairs and Maintenance Plan	4 Reports on Quarterly Implementation of the Repairs and Maintenance Plan	Director Corporate/ Manager Administration# R204 2844 2845	Number of buildings actually repaired	Improved management of municipal assets	1 Quarterly Report on the Implementation of the Repairs and Maintenance Plan as per approved plan by the Director	1 Quarterly Report on the Implementation of the Repairs and Maintenance Plan as per approved plan by the Director	1 Quarterly Report on the Implementation of the Repairs and Maintenance Plan as per approved plan by the Director	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	Delivery note of the printed by-laws
BUILDINGS - MTD 09		POLICIES - MTD 08		LAWs - MTD BY		To review and assesses are implemented departments and units		To ensure that municipal buildings and assets are maintained and secured annually		1 Quarterly Report on the Implementation of the Repairs and Maintenance Plan as per approved plan by the Director		4 Quarterly Reports approved by the Director for Standing Committee Consideration	
PROGRAMME - MTD 09		POLICIES - MTD 08		LAWs - MTD BY		To review and assesses are implemented departments and units		To ensure that municipal buildings and assets are maintained and secured annually		1 Quarterly Report on the Implementation of the Repairs and Maintenance Plan as per approved plan by the Director		4 Quarterly Reports approved by the Director for Standing Committee Consideration	



KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT		ANNUAL TARGET		INPUT		OUTPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	KPI NUMBER	KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Responsible Person
MTD11-01	Review of the Performance Management Policy	Review the policy	2018/2019 Reviewed Performance Management Policy	Director Development and Town Planning Service/Manager Governance and Compliance/	PMS Policy Reviewed	Improved Monitoring and Evaluation within the municipality	N/A	N/A	N/A	N/A	Policy Reviewed	Council Resolution Approving the policy	Director Development and Town Planning Services
MTD11-02	Signings of Performance Agreements by the Municipal Manager and all Section 56 Managers	6 Agreements signed	6 Signed Performance Agreements	Director Development and Town Planning Service/Manager Governance and Compliance/	Signed Agreements	Structured and Improved Planning, Monitoring and Evaluation	N/A	N/A	N/A	N/A	Signed Performance Agreements	Signed Performance Agreements	Director Development and Town Planning Services
MTD11-03	Signings of Performance agreements by the Managers with their respective Directors	19 Agreements signed	20 Signed Performance Agreements	Director Development and Town Planning Service/Manager Governance and Compliance/	Signed Plans	Structured and Improved Planning, Monitoring and Evaluation	N/A	N/A	N/A	N/A	Signed Performance Plans	Signed Performance Plans	Director Development and Town Planning Services
MTD11-04	Submission of Correct Sectorial Quarterly Reports	19 Reports per section	20 Consolidated Quarterly Reports on the Performance of Sectors within Municipal Departments	Director Development and Town Planning Service/Manager Governance and Compliance/ 1 660	4 Quarterly Performance Reviews	20 Quarterly Performance Reports of all Managers	20 Quarterly Performance Reports of all Managers	20 Quarterly Performance Reports of all Managers	20 Quarterly Performance Reports of all Managers	20 Quarterly Performance Reports of all Managers	20 Quarterly Performance Reports of all Managers	Stamped letters of approval of the reports	Director Development and Town Planning Services
MTD11-05	Submission of Correct Departmental Quarterly Performance Information for Review purpose within 10 working days after end of the quarter	5 Reports per department	5 Consolidated Quarterly Reports on the Performance of Departments within the Municipality	Director Development and Town Planning Service/Manager Governance and Compliance/ 1 660	4 Quarterly Performance Reviews	5 Quarterly Performance Report of the Director	5 Quarterly Performance Report of the Directors	Stamped letters of approval of the reports	Director Development and Town Planning Services				

To ensure that a system of departmental and individual performance management system is implemented

STRATEGY		PERFORMANCE MANAGEMENT AND REPORTING		OUTPUT		OUTCOME		QUARTERLY TARGETS			
KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2019	ANNUAL TARGET	INPUT	QTR 1	QTR 2	QTR 3	QTR 4			Audit Evidence	Responsible Person
MTD11-06	Completion of the Annual Performance Report 2018/2019 (e46)	2018/2019 Annual Performance Report compiled and submitted to AG by 31 August 2019	Director Development and Town Planning Services/Manager Governance and Compliance/	Annual Performance Report compiled	Annual Performance Report developed and Submitted to AG by 31 August 2019	N/A	N/A			Proof of submission to the Provincial AG	Director Development and Town Planning Services
MTD11-07	Completion of the Annual Report for 2018/2019	2017/2018 Annual Report approved by 31 March 2020	Director Development and Town Planning Services/Manager Governance and Compliance/	Annual Report compiled	Annual Report developed and Submitted to AG by 31 August 2019	N/A	N/A	1. Draft Annual Report submitted for tabling by Council, 2. Annual Report approved by Council	N/A	Council Resolution Approving the Annual Report	Director Development and Town Planning Services
MTD11-08	Development and Tabling of the Service Delivery and Budget Implementation Plan by June 2020	2019/2020 SDBIP	Director Development and Town Planning Services/Manager Governance and Compliance/	SDBIP Compiled	SDBIP Developed and Submitted to Provincial and National Treasury	N/A	N/A	2020/2021 Draft SDBIP Developed and Approved by the Mayor	2020/2021 Draft SDBIP Developed and Approved and Submitted to Provincial and National Treasury	1. Council Resolution Approving the Draft, 2. Approved SDBIP by the Mayor	Director Development and Town Planning Services

To ensure that a system of departmental and individual performance management is implemented

KPA 4: MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT		ANNUAL TARGET		INPUT		OUTPUT		OUTCOME		QUARTERLY TARGETS			
STRATEGY	DP Programme Number	KEY PERFORMANCE INDICATOR	BASELINE: 30 JUNE 2019	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Responsible Person
MTD12-01	MPI NUMBER	Service provider appointed	Approval prior to year end	Director Development and Town Planning Services/Town Planner/	SDF developed	Improved Land Use Management	N/A	Council approval	N/A	N/A	N/A	Council resolution for the final approval of the final SDF	Director Development and Town Planning Services
MTD12-02	MPI NUMBER	Service provider appointed and 1st date developed in 2018/2019	Service provider appointed and 1st date developed in 2018/2019	Ld5 Grey 1st draft Local SDF developed in 2018/2019	Director Development and Town Planning Services/Town Planner/	Improved Land Use Management	N/A	Appointment of Service Provider	1st draft B/E SDF	1. Appointment letter, 2. Council Resolution of the draft SDF			
MTD12-03	MPI NUMBER	Establishment of a Service Land Development Forum	Establishment of a Service Land Development Forum	Forum established	Director Development and Town Planning Services/Town Planner/	Forum established	Improved administration of land	endorsement of the committee by N/A	meeting with all stakeholders	meeting with all stakeholders	N/A	Proof of invitation, Council resolution endorsing the committee	Director Development and Town Planning Services



STRATEGY	KPI NUMBER	KPI PROGRAMME	KPI NUMBER	KPI NAME	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS				Audit Evidence	Responsible Person
									QTR 1	QTR 2	QTR 3	QTR 4		
RISK AND FRAUD PREVENTION CGPP01	CGPP01-01	within Segny municipality	Report Quarterly on measures of Risk to the Audit Committee	4 Quarterly Reports in 2018/2019	4 Reports to the Internal Auditor for Audit Committee Consideration	Director Development and Town Planning Services/Manager Governance and Compliance	Risk Register Developed and Updated	Minimization of Municipal Risk	1 Quarterly Report on the Institutional Risk Register to the Internal Auditor for Audit Committee consideration	1 Quarterly Report on the Institutional Risk Register to the Internal Auditor for Audit Committee consideration	1 Quarterly Report on the Institutional Risk Register to the Internal Auditor for Audit Committee consideration	1 Quarterly Report on the Institutional Risk Register to the Internal Auditor for Audit Committee consideration	4 Quarterly Reports on the Institutional Risk Register to the Internal Auditor for Audit Committee consideration	Director Development and Town Planning Services
RISK AND FRAUD PREVENTION CGPP01	CGPP01-02	within Segny municipality	Conduct Fraud Prevention Awareness	1 Fraud Awareness conducted in 2018/2019	1 Fraud Awareness Event	Director Development and Town Planning Services/Manager Governance and Compliance R124737	Fraudness conducted	Improved Fraud Risk within the municipality	N/A	N/A	N/A	N/A	1 Report on the event approved by the Audit Committee and Standing Committee	Director Development and Town Planning Services
RISK AND FRAUD PREVENTION CGPP01	CGPP01-03	within Segny municipality	Devise a Conflict of Interests Declaration Register for staff and Councillors	2018/2019 Conflict of Interests Declaration Register	Development of the Conflict of Interest Register	Director Development and Town Planning Services/Manager Governance and Compliance	Register Developed	Conflict of Interest Declaration within the municipality	N/A	N/A	N/A	N/A	Report approved by the Director for Internal Audit and further processing	Director Development and Town Planning Services

KPI 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION			ANNUAL TARGET			QUARTERLY TARGETS			Audit Evidence		
STRATEGY	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Responsible Person	
To ensure Council and Elected Members are fully engaged in the annual oversight report	TOP-LEVEL GOALS	Report Quarterly on matters of Compliance to the Audit Committee	4 Risk Assessments for 2018/2019	Director Development and Town Planning Services/Manager Governance and Compliance	Departmental Risk Assessments conducted	1 Quarterly Report on the Compliance Register to the Internal Auditor for Audit Committee Consideration	1 Quarterly Report on the Compliance Register to the Internal Auditor for Audit Committee Consideration	1 Quarterly Report on the Compliance Register to the Internal Auditor for Audit Committee Consideration	1 Quarterly Report on the Compliance Register to the Internal Auditor for Audit Committee Consideration	Director Development and Town Planning Services	
To ensure quarterly Committee and Management reports are delivered on time	OPERATING GOALS	Number of Municipal Public Accounts Committee meetings held	5 Meetings were held in 2018/2019 (4 quarterly ordinary meetings & being a special meeting in Q1)	MM/CAE/R	Meetings held	Improved Oversight and Governance	1 Meeting held	1 Meeting held	1 Meeting held	MM/CAE	
To ensure quarterly audit and performance reporting is timely and accurate	OPERATING GOALS	Number of Council/Elect Management resolutions tracked	4 meetings were held in 2018/2019	MM/Manager Communications and Political Affairs/R	Number of MPAC meetings held	Enhance oversight over Municipal functioning	1 meeting	1 meeting	1 meeting	MM/Manager Communications and Political Affairs.	
To ensure quarterly audit and performance reporting is timely and accurate	OPERATING GOALS	3 Quarterly Reports on tracked resolutions	4 Quarterly Reports on tracked resolutions	Director Corporate/ Manager IGR	Reports compiled	Improved implementation of Council Resolutions	1 Report on tracked Council Resolutions for Quarter 1	1 Report on tracked Council Resolutions for Quarter 4	1 Report on tracked Council Resolutions for Quarter 1	MM/Manager Communications and Political Affairs.	

KPA 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION									
STRATEGY	KEY PERFORMANCE INDICATOR	TARGET	QUARTERLY TARGETS				AUDIT EVIDENCE	RESPONSIBLE PERSON	
			QTR 1	QTR 2	QTR 3	QTR 4			
GPPr03 - GPPr03	GPPr03-04	Number of Council meetings held in 2018/2019	4 Meetings	Meetings Held	Improved Oversight of Council and Decision Making	1 Meeting	1 Meeting	1 Attendance Register, Agenda	Director Corporate Services/All Directors
GPPr03 - GPPr03	GPPr03-05	Number of Eco meetings held in 2018/2019	11 Meetings	Meetings Held	Improved Oversight of Council and Decision Making	2 Meetings	3 Meetings	1 Attendance Register, Agenda	Director Corporate Services/All Directors
GPPr03 - GPPr03	GPPr03-06	Number of Top Management Meeting held in 2018/2019	4 Meetings	Meetings Held	Improved decision making and dissemination of information by Management	1 Meeting	1 Meeting	1 Attendance Register, Agenda	MM/All Directors
GPPr03 - GPPr03	GPPr03-07	Number of Senior Executive Management Meetings held in 2018/2019	6 Meetings	Meetings Held	Improved decision making and dissemination of information by Management	2 Meetings	1 Meeting	2 Meetings	MM/All Directors

KPA 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION		ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QUARTERLY TARGETS				Audit Evidence	Responsible Person
STRATEGY	KPI NUMBER					Q1	QTR 2	QTR 3	QTR 4		
OPC&R and Audit action plan	GGPP03-08	Report quarterly on the institutional Audit Dashboard	4 reports in 2018/2019	4 Quarterly Reports on the Audit Dashboard	NM/Manager/Stated	Dashboard compiled with	Improved Audit Outcome	1 Quarterly Report	1 Quarterly Report	4 Reports submitted for Standing Committee Consideration	MW/Manager Strategic
GGPP03-09	Conduct IT Security Audit	Service Provider appointed in 2018/2019	IT Security Audit conducted	MW/CAE/	Report on the IT Security Audit	Improved management of IT Security Risks	N/A	Reforming IT Security Audit.	N/A	Report on IT Security follow up audit submitted to the Senior Management and Audit Committee	MW/CAE
GGPP03-10	Perform an IA Internal Quality Assessment	Internal quality assessment review conducted in 2018/2019	1 IA Internal Quality Assessment Review Conducted	MW/CAE/	1 report on the IA Internal Quality Assessment Review	Conformance with the IA Quality Measurement and Improvement & Programme of the IA unit.	N/A	N/A	Conduct Internal Quality Assessment Review	Internal quality assessment review submitted to the Senior Management and Audit Committee	MW/CAE
GGPP03-11	Monitor the Implementation of the Audit Action Plan	2018/2019 reports	4 Quarterly Reports on the Implementation of the Audit Action Plan	Director Development and Town Planning Services/Manager Go vernance and Compliance	Audit Action Plan Implemented	Improved Audit Outcome	1 Quarterly Report	1 Quarterly Report	1 Quarterly Report	4 Reports submitted for Audit Committee Consideration	Director Development and Town Planning Services

To ensure good governance through the monitoring of the implementation of the Audit action plan

OVERSIGHT - GGPP03

OPC&R and Audit action plan

STRATEGY	KPA 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION			ANNUAL TARGET			QUARTERLY TARGETS			Audit Evidence	Responsible Person
	KEY PERFORMANCE INDICATOR	BASELINE 30 JUNE 2019	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4		
KPI NUMBER	QCP04-01	QCP04-02	QCP04-03	QCP04-04	QCP04-05	QCP04-06	QCP04-07	QCP04-08	QCP04-09	QCP04-10	QCP04-11
To ensure that the communication strategy is implemented so that the public are kept informed about municipal activities and programmes through the public media sites.	Number of Ward Committee Meetings held	68 Ward Committee Meetings were held.	1 Meeting per Ward in Each Quarter (17 Weeks)	Director Corporate Services Manager Communications & Stakeholder Relations/R	Meetings held Improved Public Participation	1 Meeting per Ward in Each Quarter (17 Weeks)	1 Meeting per Ward in Each Quarter (17 Weeks)	1 Meeting per Ward in Each Quarter (17 Weeks)	1 Meeting per Ward in Each Quarter (17 Weeks)	1 Minutes 2 Attendance Registers	Director Corporate Services
To ensure that the communication strategy is implemented so that the public are kept informed about municipal activities and programmes through the public media sites.	Implementation of the Communication Plan	2018/2019 reports	4 Quarterly reports on Implementation of the Communication plan	MMManager Communications and Political Affairs/R	12 Implementation Reports actually completed and a reviewed plan	1 Quarterly Report on the Implementation of the Communication Plan as approved by the Council and Submission of the approved communication plan	1 Quarterly Report on the Implementation of the Communication Plan as approved by the Council	1 Quarterly Report on the Implementation of the Communication Plan as approved by the Council	1 Quarterly Report on the Implementation of the Communication Plan as approved by the Council	4 Reports approved by the MM for the Standing Committee Consideration	MMManager Communications and Political Affairs,
To ensure that the communication strategy is implemented so that the public are kept informed about municipal activities and programmes through the public media sites.	Number of Newsletters developed (Internal and External)	4 Internal Newsletters and 4 External Newsletters developed in 2018/2019	4 Internal Newsletters and 4 External Newsletters were developed in 2018/2019	MMManager Communications and Political Affairs/R	Newletters developed Improved Communication with Internal and External stakeholders	1 Internal Newsletter and 1 External Newsletter developed Quarterly	1 Internal Newsletter and 1 External Newsletter developed Quarterly	1 Internal Newsletter and 1 External Newsletter developed Quarterly	1 Internal Newsletter and 1 External Newsletter developed Quarterly	3 Newsletters signed by the MM	MMManager Communications and Political Affairs,
To ensure that the communication strategy is implemented so that the public are kept informed about municipal activities and programmes through the public media sites.	Manage and Monitor the Municipal Social Media Sites	2018/2019 reports	12 Monthly Reports on the performance of municipal social media sites.	MMManager Communications and Political Affairs/R	Pages developed and reports generated Improved Communication with External stakeholders	3 Monthly Reports on the performance of municipal social media sites	3 Monthly Reports on the performance of municipal social media sites	3 Monthly Reports on the performance of municipal social media sites	3 Monthly Reports on the performance of municipal social media sites	12 Monthly Reports on the performance of municipal social media sites submitted for the Standing Committee Consideration.	MMManager Communications and Political Affairs,

KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION				KPA 6: COMMUNICATIONS, MARKETING, CUSTOMER CARE & PUBLIC RELATIONS			
STRATEGY	D/P Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	ANNUAL TARGET		QUARTERLY TARGETS	
				INPUT	OUTPUT	QTR 1	QTR 2
STRATEGY 1: To promote interactive communication with customers through digital channels	GPP04-05	KPI NUMBER 01	CUSTOMER CARE & PUBLIC RELATIONS, MARKETING, COMMUNICATIONS, MARCHETING, IGR and Stakeholder Relations	Number of Residential Hotline queries responded to within 7 days	12 Reports on the number of resolved issues from the Presidential Hotline	Improved Service Delivery	3 Reports on number of resolved issues from the Presidential Hotline
STRATEGY 2: To ensure regular interaction with the public and stakeholders through digital channels such as PPPP and meetings such as IPRP	GPP04-06	KPI NUMBER 02	CUSTOMER CARE & PUBLIC RELATIONS, MARKETING, COMMUNICATIONS, MARCHETING, IGR and Stakeholder Relations	Report on number of Customer Complaints responded to within 7 days	12 Reports on the number of resolved issues from the Municipal Customer Care Complaints register	Improved Service Delivery	3 Reports on number of resolved issues from the Presidential Hotline
KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION				ANNUAL TARGET		QUARTERLY TARGETS	
STRATEGY	D/P Programme Number	KPI NUMBER	KEY PERFORMANCE INDICATOR	INPUT	OUTPUT	QTR 1	QTR 2
				Number of Mayoral Imbizo held	2 Meetings per ward in 2 quarters	Improved Public Participation within the Municipality	N/A
STRATEGY 1: To promote interactive communication with customers through digital channels	GPP04-07	KPI NUMBER 01	CUSTOMER CARE & PUBLIC RELATIONS, MARKETING, COMMUNICATIONS, MARCHETING, IGR and Stakeholder Relations	Number of Mayoral Imbizo held in 2018/2019	Director Corporate Services/Manager IGR and Stakeholder Relations R	1 Meeting per Ward (17 Wards)	N/A
STRATEGY 2: To ensure regular interaction with the public and stakeholders through digital channels such as PPPP and meetings such as IPRP	GPP04-08	KPI NUMBER 02	CUSTOMER CARE & PUBLIC RELATIONS, MARKETING, COMMUNICATIONS, MARCHETING, IGR and Stakeholder Relations	Number of integrated public participation forum	4 meetings were held in 2018/2019	Information sharing with CEW and the Municipality	1 Meeting
STRATEGY 3: To ensure regular interaction with the public and stakeholders through digital channels such as PPPP and meetings such as IPRP	GPP04-09	KPI NUMBER 03	CUSTOMER CARE & PUBLIC RELATIONS, MARKETING, COMMUNICATIONS, MARCHETING, IGR and Stakeholder Relations	Orange the Mayoral Budget Speech	2018/2019 Mayoral Budget Speech	Speech Delivered	N/A

KPI & GOOD GOVERNANCE AND PUBLIC PARTICIPATION						QUARTERLY TARGETS					
STRATEGY	IDP Programme Number	ANNUAL TARGET	INPUT	OUTPUT	OUTCOME	QTR 1	QTR 2	QTR 3	QTR 4	Audit Evidence	Responsible Person
Implementation of the HIV/Aids Strategy and pain	QGP05-01	12 Monthly Reports	Director Corporate Services/Manager GRS and Stakeholder Relations R	Reports Developed	Improved understanding of HIV/AIDS related issues.	LOCAL AIDS COUNCIL, SENGU WORLD AIDS DAY,	4 Reports approved by Director for Standing Corporate Services Committee and attendance register				
Implementation of the SPU Activity Plan	QGP05-02	2018/2019 Activity Plan	Director Corporate Services/Manager GRS and Stakeholder Relations R	Plan Developed and Implemented	Improved mainstreaming of SPU related issues	Women Economic Empowerment	Women Economic Empowerment	Women Economic Empowerment	Women Economic Empowerment	4 Reports approved by Director for Standing Corporate Services Committee and attendance register	
Number of SPU Structure meetings held (1 quarterly meeting per structure each quarter) Disabled, and Women and children Development	QGP05-03	3 Meetings Held (1 quarterly meeting per structure)	Director Corporate Services/Manager GRS and Stakeholder Relations R	4 Meetings event held per structure	Improved mainstreaming of SPU related issues	1 Meeting event per Structure	1 Agenda 2 /Attendance Director register				
4 Local AIDS Council meetings held	QGP05-04	Meetings were held in 2018/2019	Director Corporate Services/Manager GRS and Stakeholder Relations R	4 Meetings held	Improved mainstreaming of HIV/AIDS related issues	1 Quarterly Meeting	1 Quarterly Meeting	1 Quarterly Meeting	1 Quarterly Meeting	1 Agenda 2 /Attendance Director register	
Sengu Mayoral Cup Held	QGP05-05	2018/2019 Sengu Mayoral Cup	Director Corporate Services/Manager GRS and Stakeholder Relations R	Event held	Improved Youth Development	N/A	N/A	N/A	N/A	Project Report approved by the Director for Standing Committee	
To promote the mainstreaming and uplinking of HIV and AIDS, women and children, youth, people with disabilities and the elderly to socio-economic programmes and		Promote the mainstreaming and uplinking of HIV and AIDS, women and children, youth, people with disabilities and the elderly to socio-economic programmes and									

I, **Mxolisi Maxson Yawa**, the Municipal Manager hereby accept this plan as a basis of monitoring my performance during the 2019/2020 financial year. I accept that the indicators and targets as presented in the performance plan are accurate and that I have been given the opportunity to provide inputs in their development.

\_\_\_\_\_  
Signature

Date \_\_\_\_\_

I, **Cllr. Nomvuyo Mposelwa**, the Mayor of the Senqu Municipality approve this performance plan in terms of the requirements of the Local Government: Municipal Systems Act of 2000 and amendments thereof.

\_\_\_\_\_  
Signature

Date \_\_\_\_\_